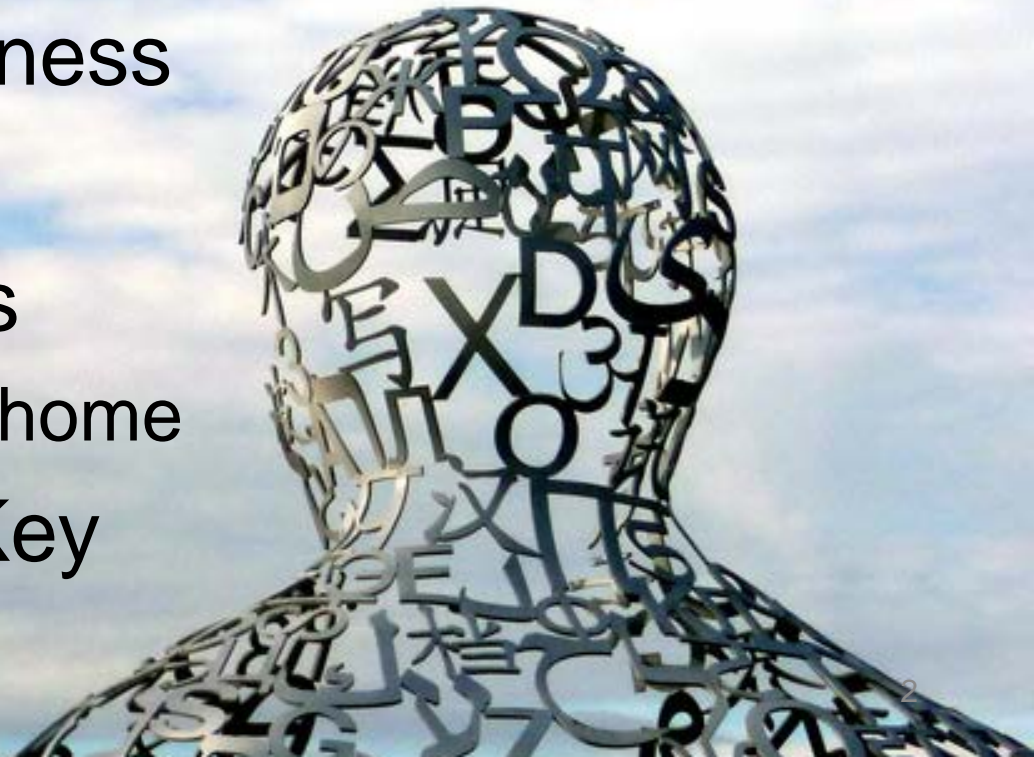




## RAPID RESPONSE TO HOMELESSNESS THROUGH PARTNERSHIPS

June 12, 2019

- 2019 Homeless Count: Preliminary Findings
  - Claire Marshall, Lu'ma Native Housing Society
- Causes of Homelessness
- City Actions
- Partnership Initiatives
  - Rob Turnbull, Streetohome
- Moving forward – 4 Key Actions







# Homeless Count



- 13<sup>th</sup> Homeless Count in Vancouver
- Every 3 years regionally since 2002
- Annually in Vancouver since 2010
- Every two years Federally since 2016
- Every two years Provincially since 2018
- 2020 – Federal, Provincial Regional count!







```
graph TD; A[Homelessness] --> B[Absolute Homelessness]; A --> C[At Risk of Homelessness]; B --> D[Sheltered Homeless]; B --> E[Unsheltered/Street Homeless];
```

**Homelessness**

**Absolute Homelessness**

**At Risk of Homelessness**

**Sheltered  
Homeless**

**Unsheltered/Street  
Homeless**

- 24 hour “Point-in-time” snapshot of people who are homeless
- Provides a basic demographic profile and tracks trends over time
- Considered an undercount
- Over 400 trained volunteers
- Assistance from community service providers, outreach teams and govt. partners





- Lu'ma Native Housing Society, and the Aboriginal Homelessness Steering Committee (AHSC)
- Collaborated on:
  - Survey questions
  - Volunteer routes
  - Tobacco ties
  - Data collection and analysis



**2,223**

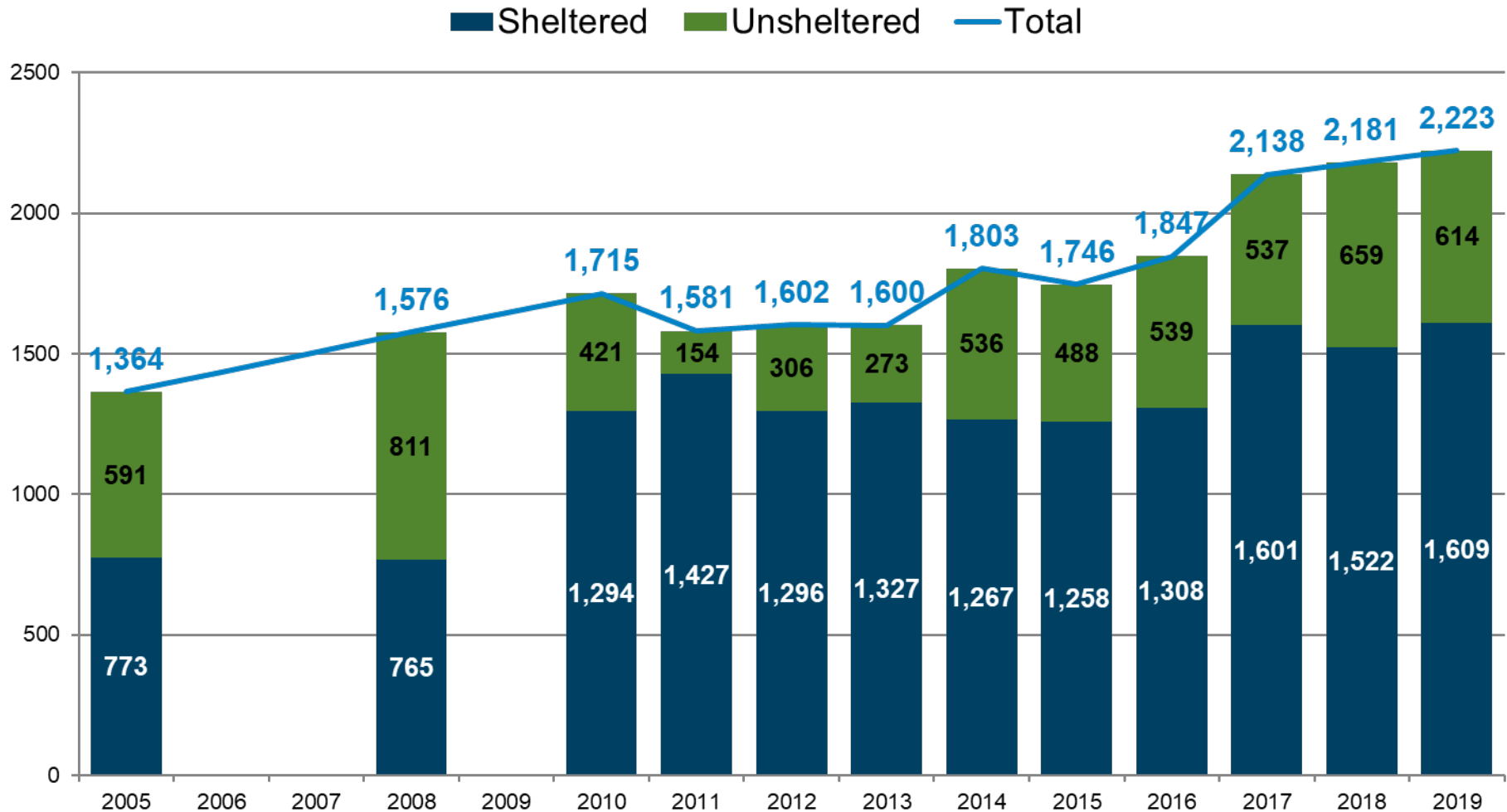
**PEOPLE IDENTIFIED AS HOMELESS IN  
VANCOUVER ON MARCH 13, 2019**

**614 UNSHELTERED**

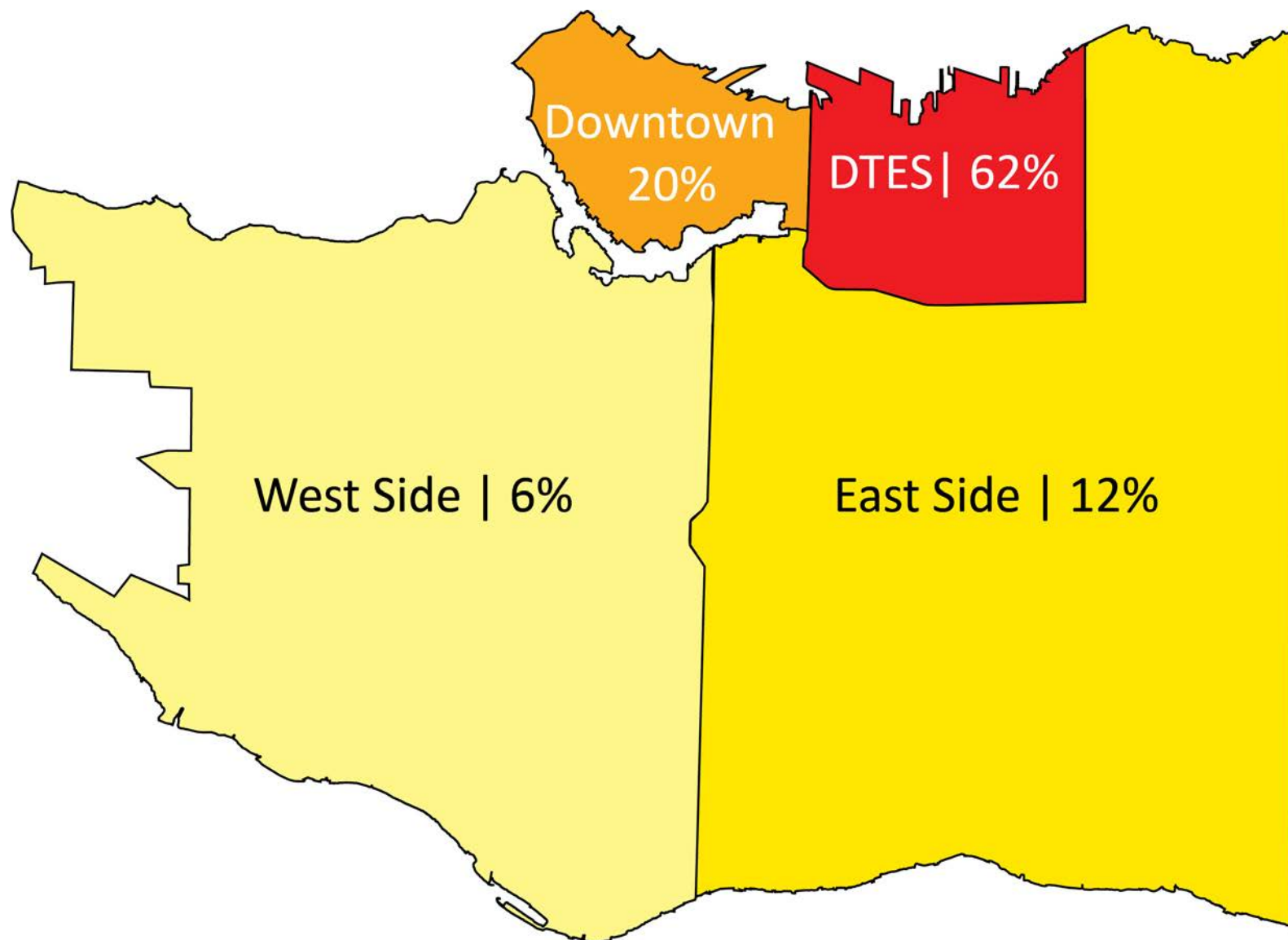
**1,609 SHELTERED**



# 2005 – 2019 Trend in Vancouver



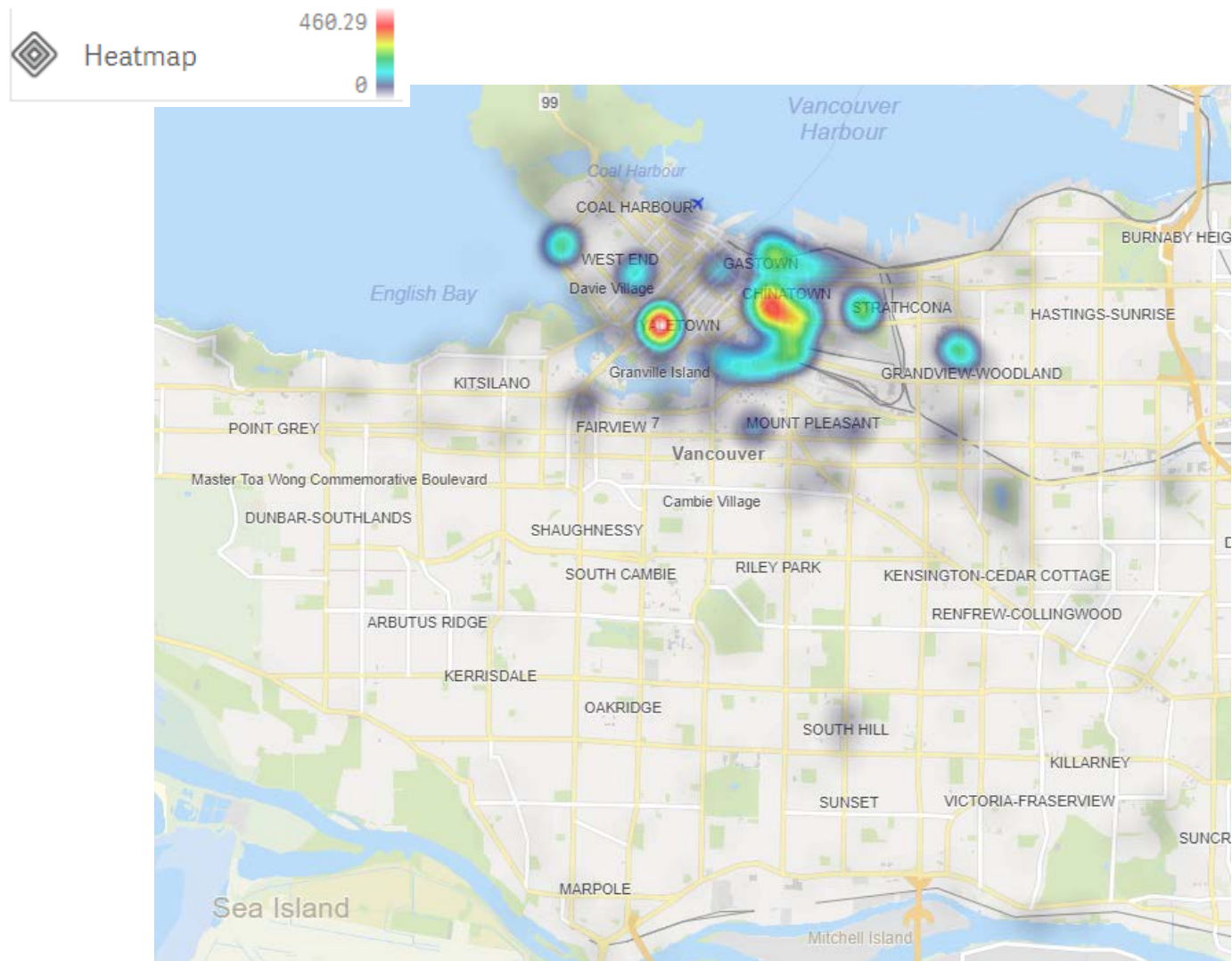
# Unsheltered Individuals by Homeless Count Areas



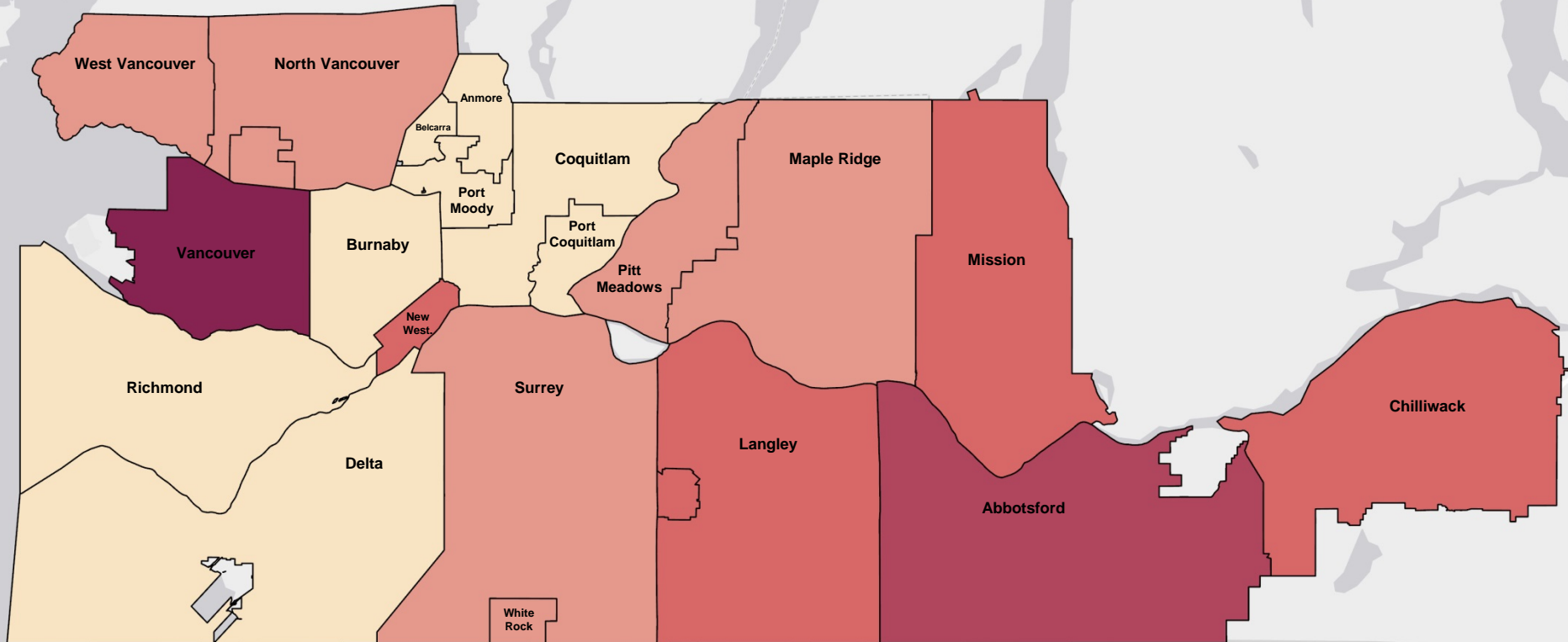


# 2018 Engineering Street Operations and Parks Board Service Requests

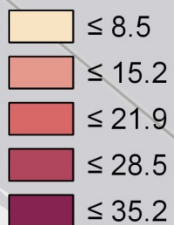
**2018 Homeless Reports (Street Operations & Park Rangers combined),**  
5743 cases reported



# Homeless Count population / per 10,000 (2016 Census) Metro Vancouver Regional Count (2017), Fraser Valley Regional Count (2017) & City of Vancouver Count (2019)



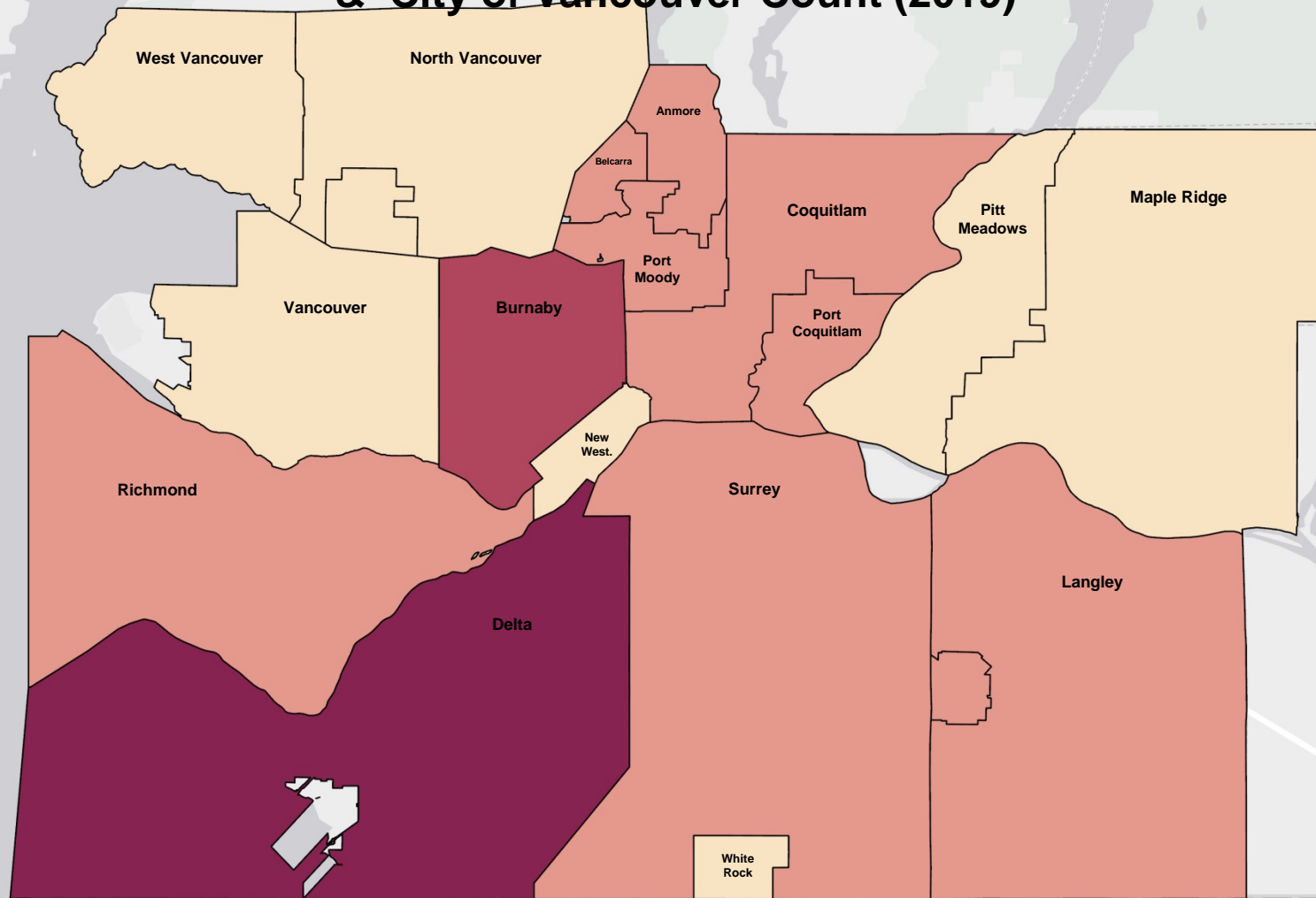
## LEGEND



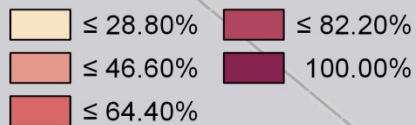
Courtesy of Nathan Lauster



**Unsheltered Homeless Count population / per 10,000 (2016 Census)**  
**Metro Vancouver Regional Count (2017), Fraser Valley Regional Count (2017)**  
**& City of Vancouver Count (2019)**

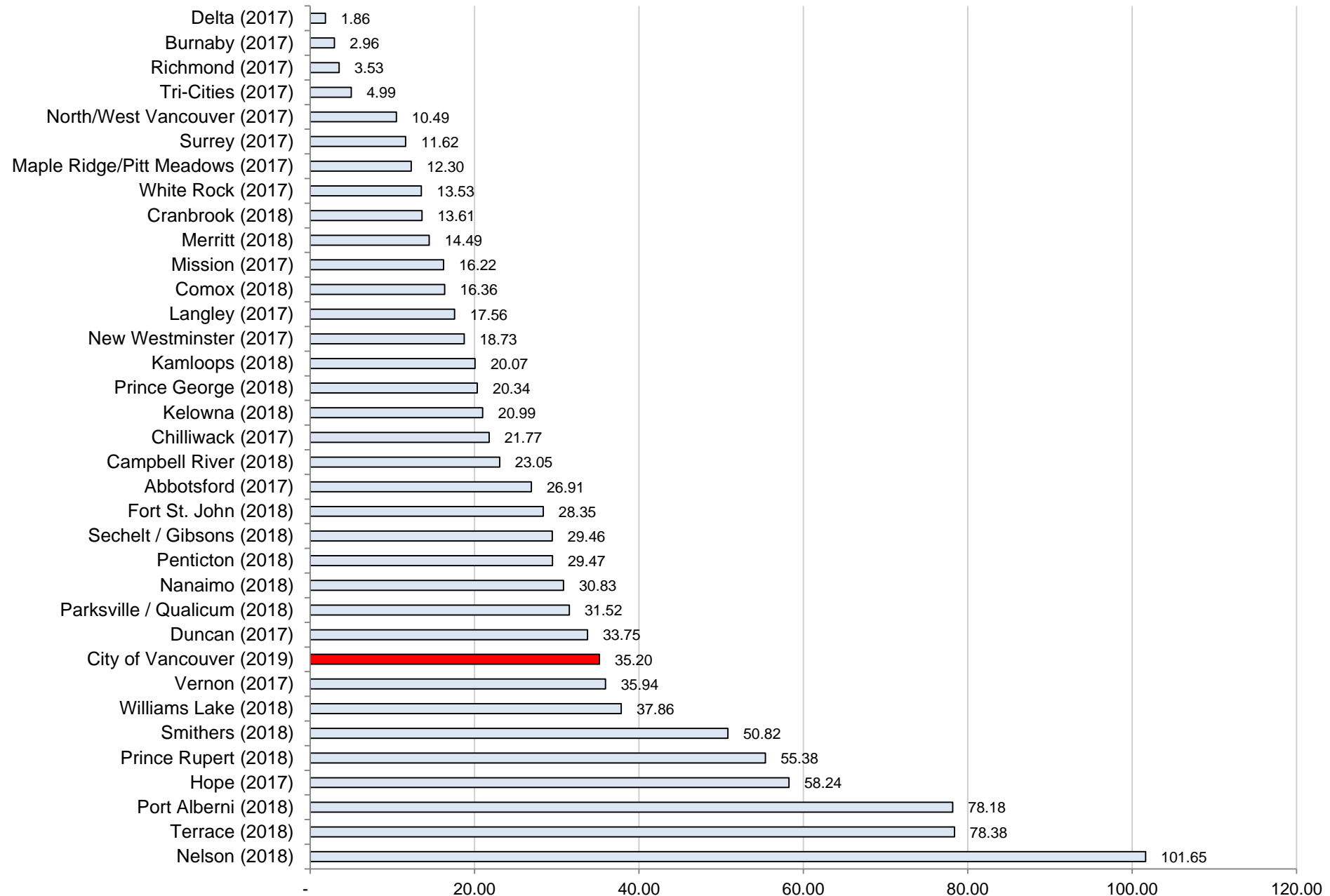


**LEGEND**



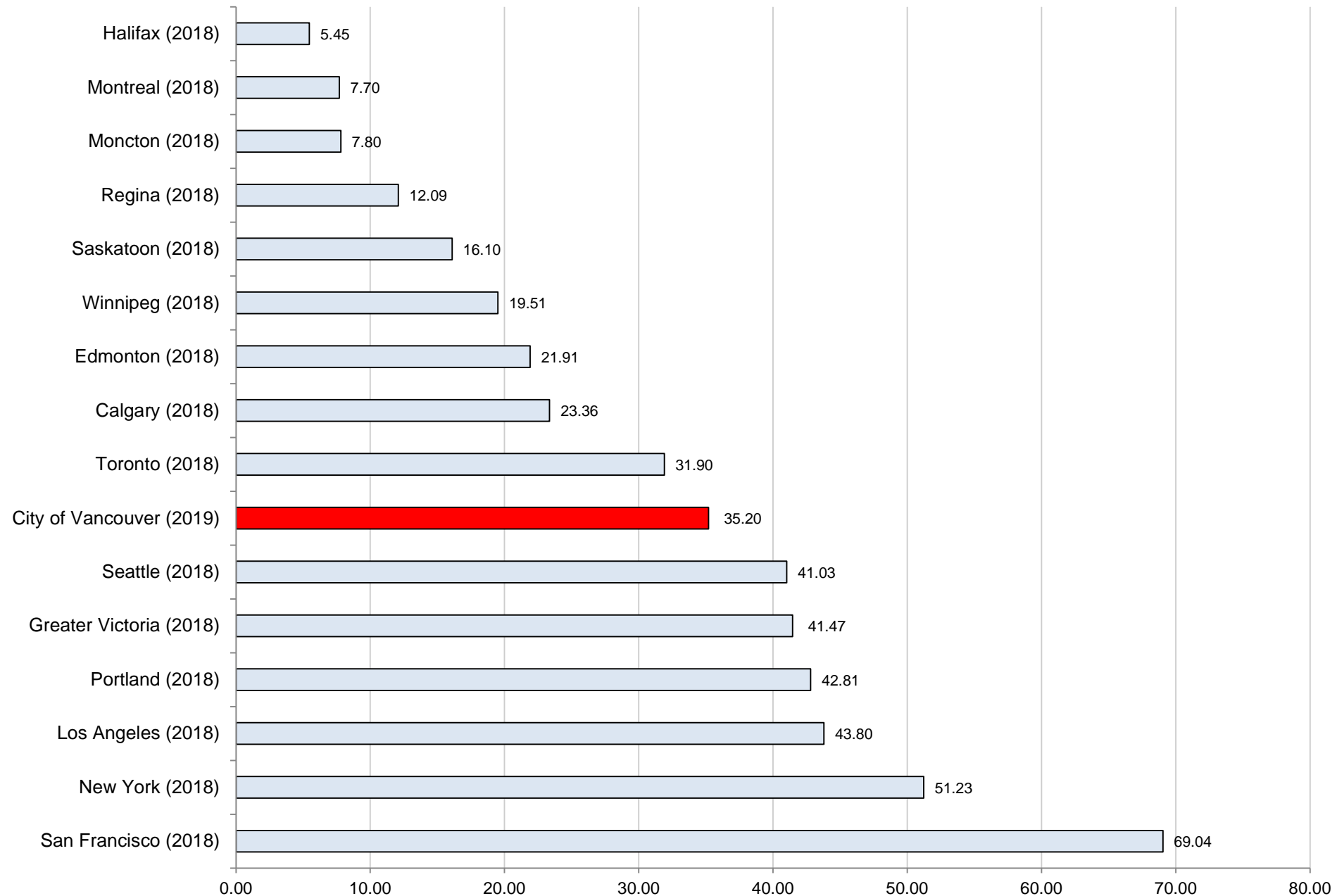
# Homeless population / per 10,000, BC municipalities

Courtesy of Nathan Lauster



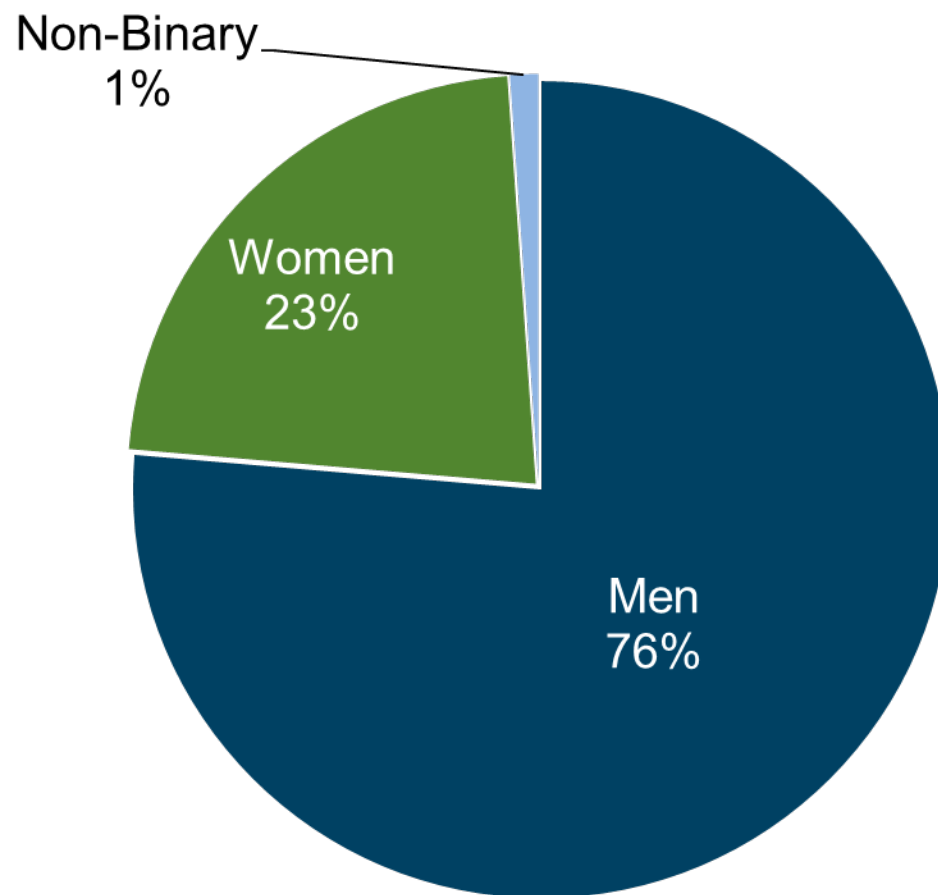
# Homeless population / per 10,000, major municipalities

Courtesy of Nathan Lauster

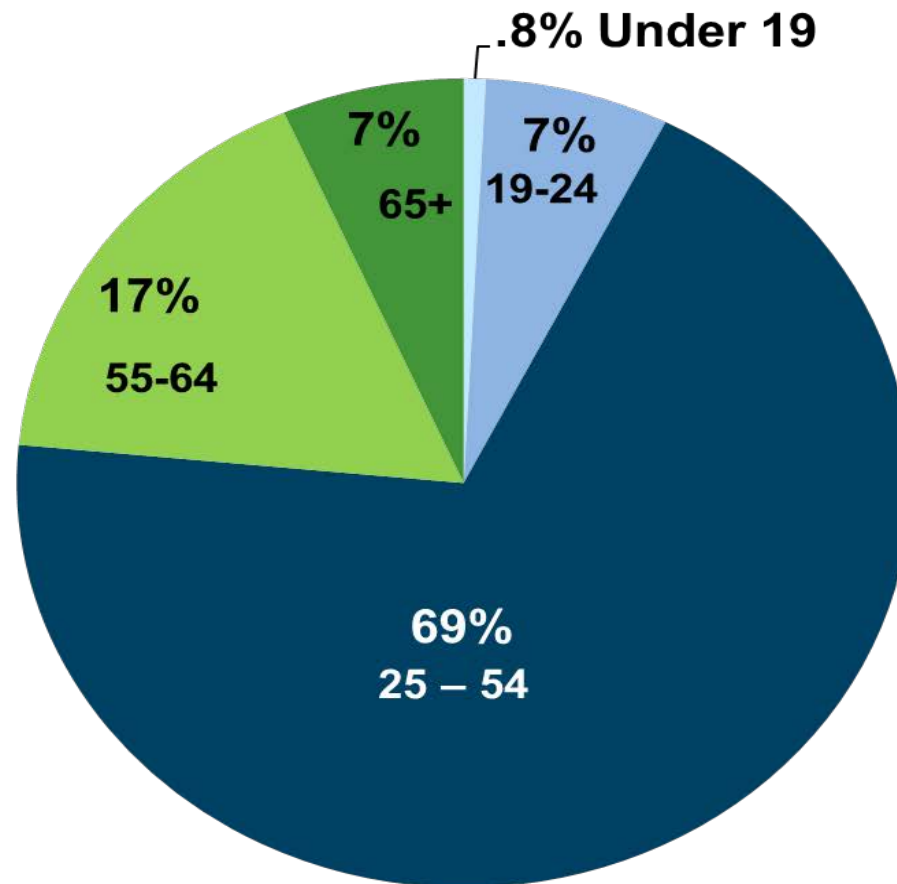




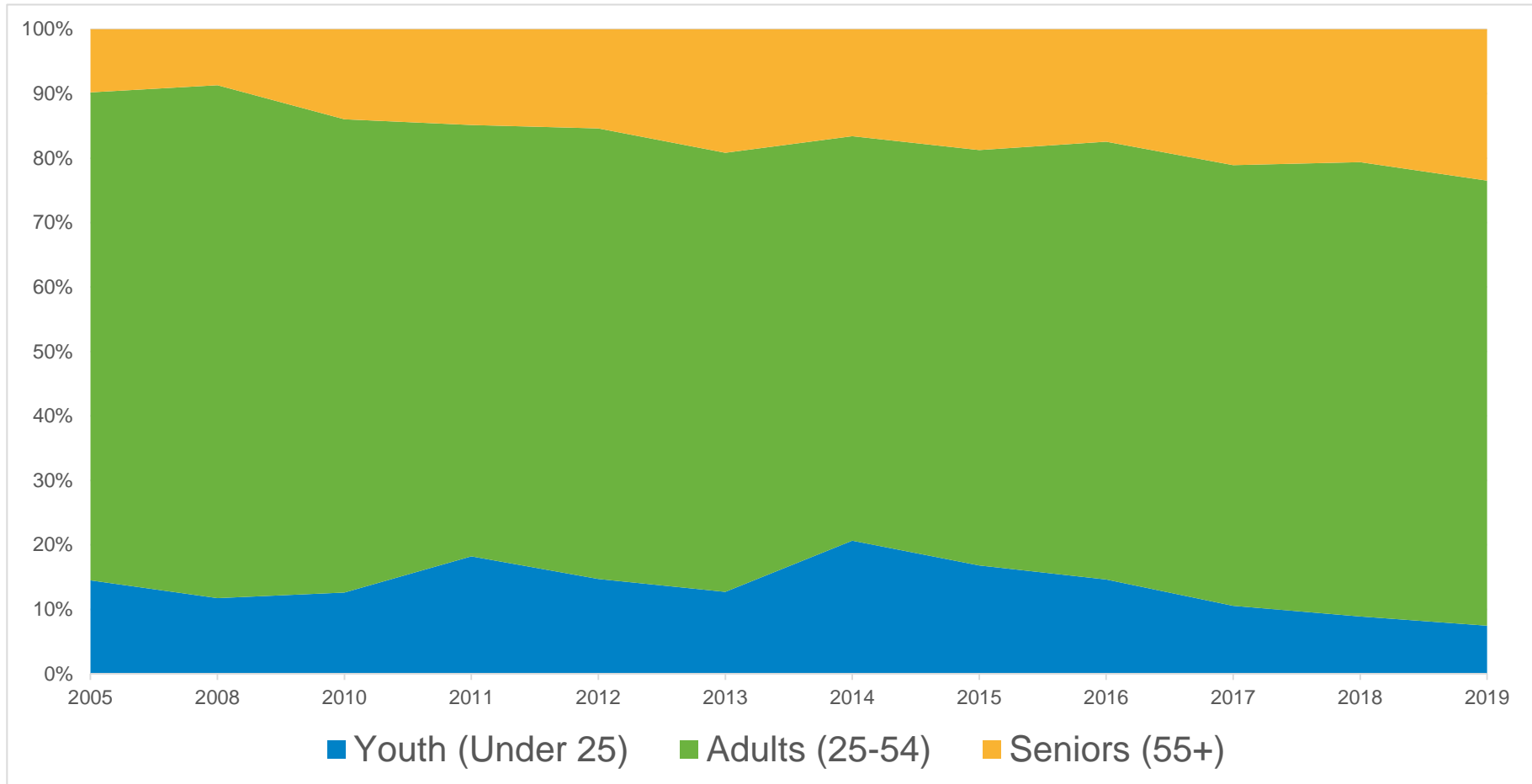
## Total Homeless Population by Gender (n=1,256)



## Total Homeless Population by Age (n=1,260)

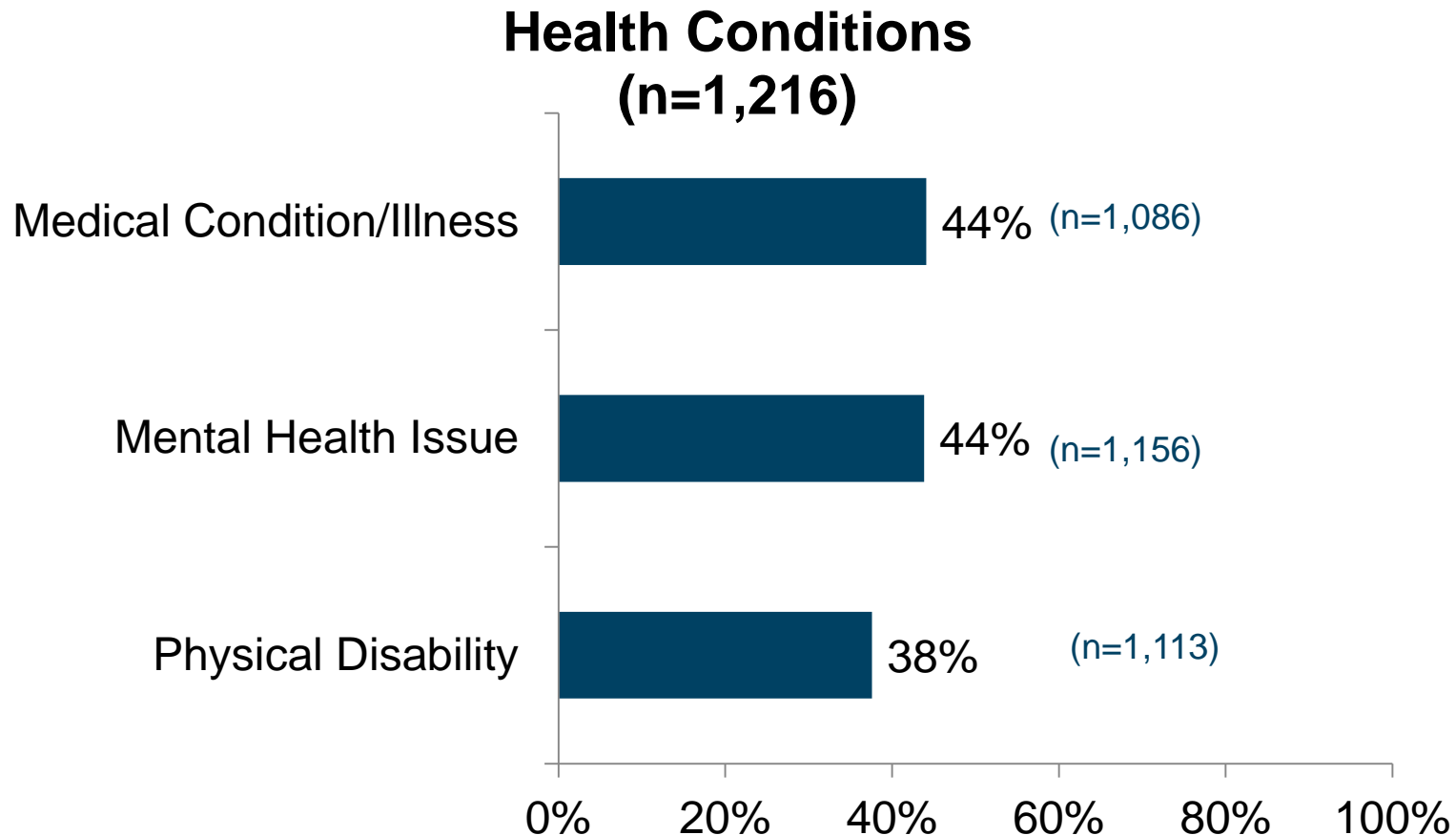


Number of Seniors 55+ experiencing homelessness is growing.



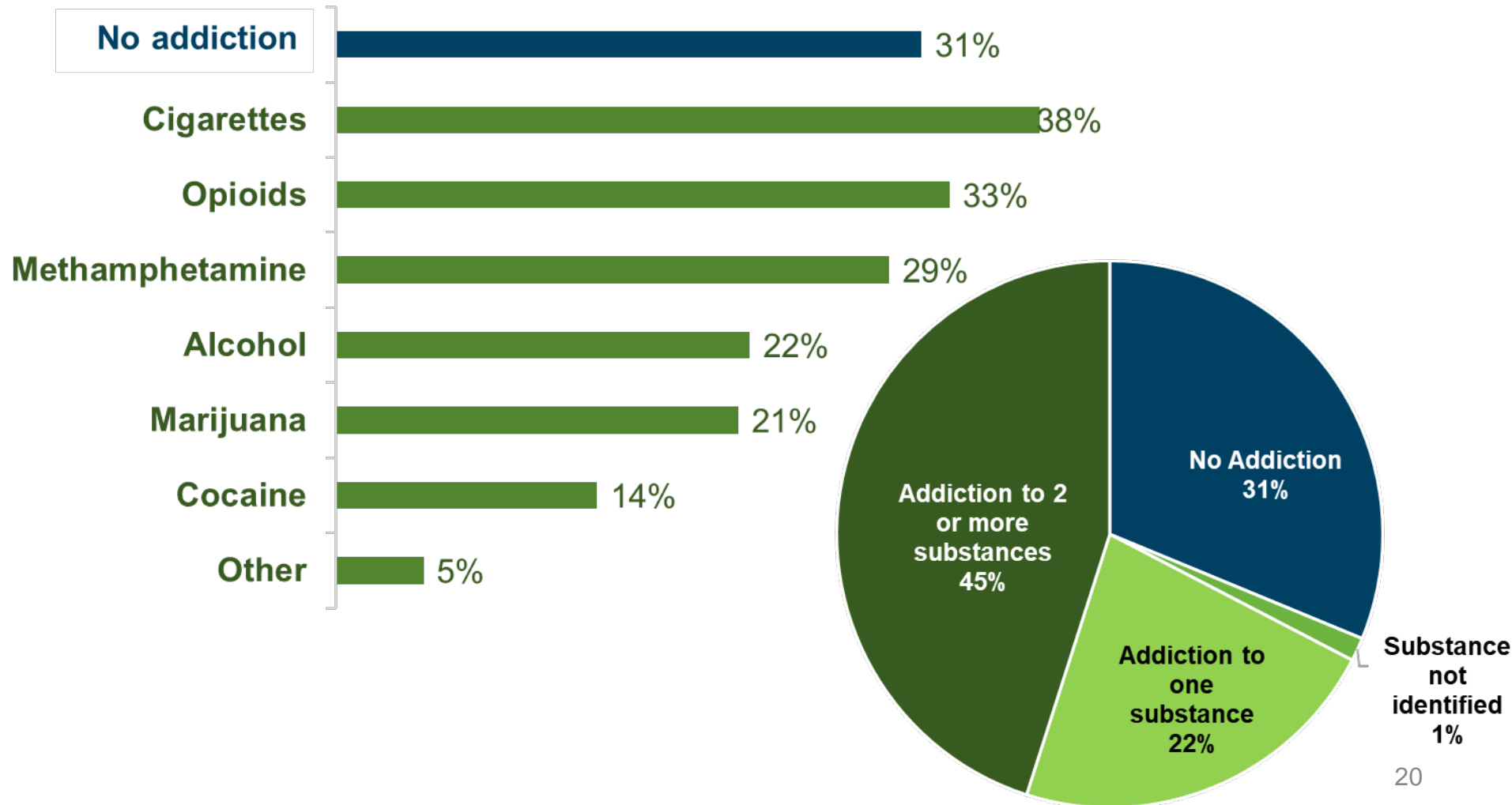


People who are homeless consistently report a range of health issues



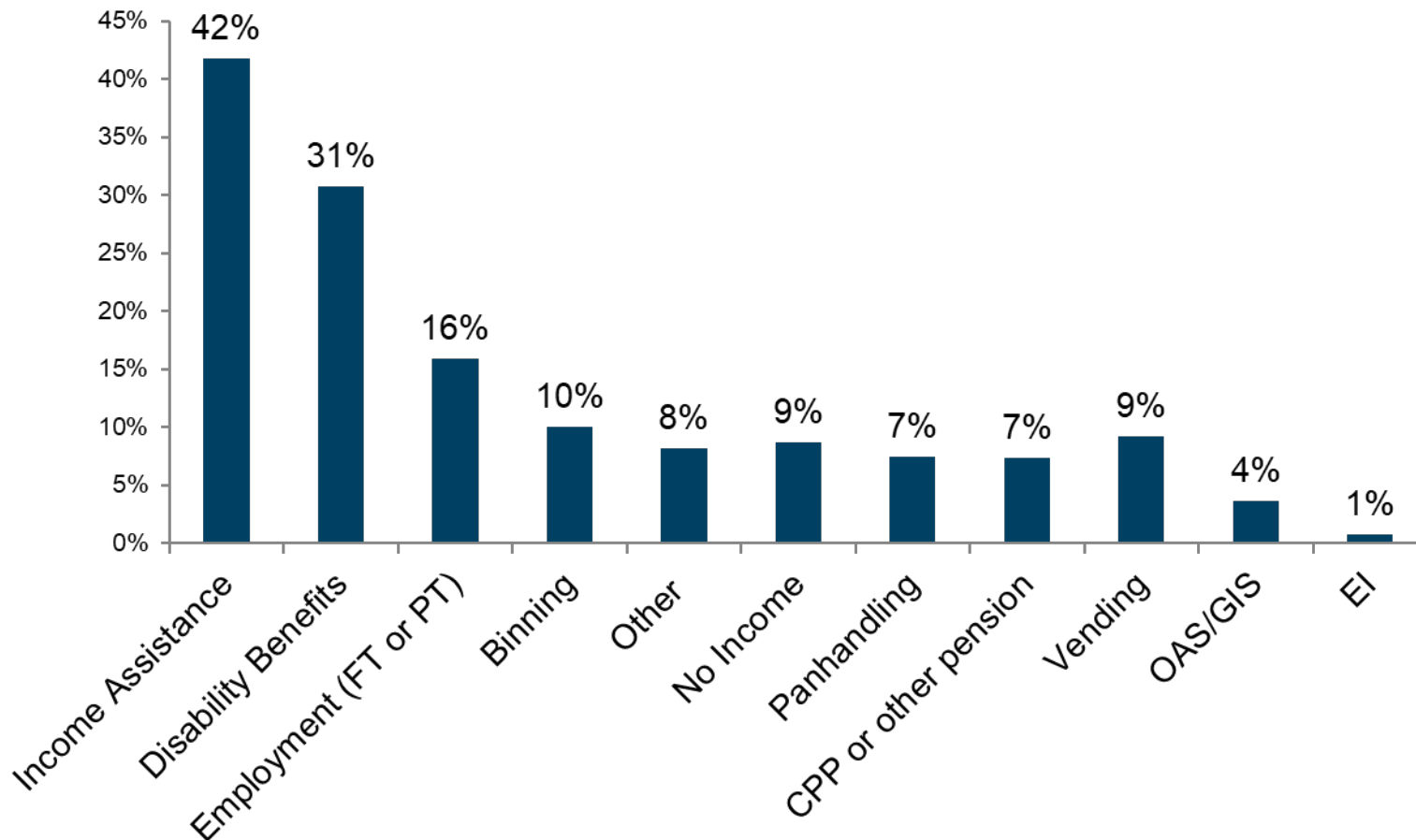
# 2019 CoV Count: Health Conditions - Addiction

% Total Homeless Population with Addiction to Substance  
(n=1,156)



# 2019 CoV Count: Sources of Income

404 people (33%) have multiple income sources and still cannot afford rent.  
They are living in deep poverty.



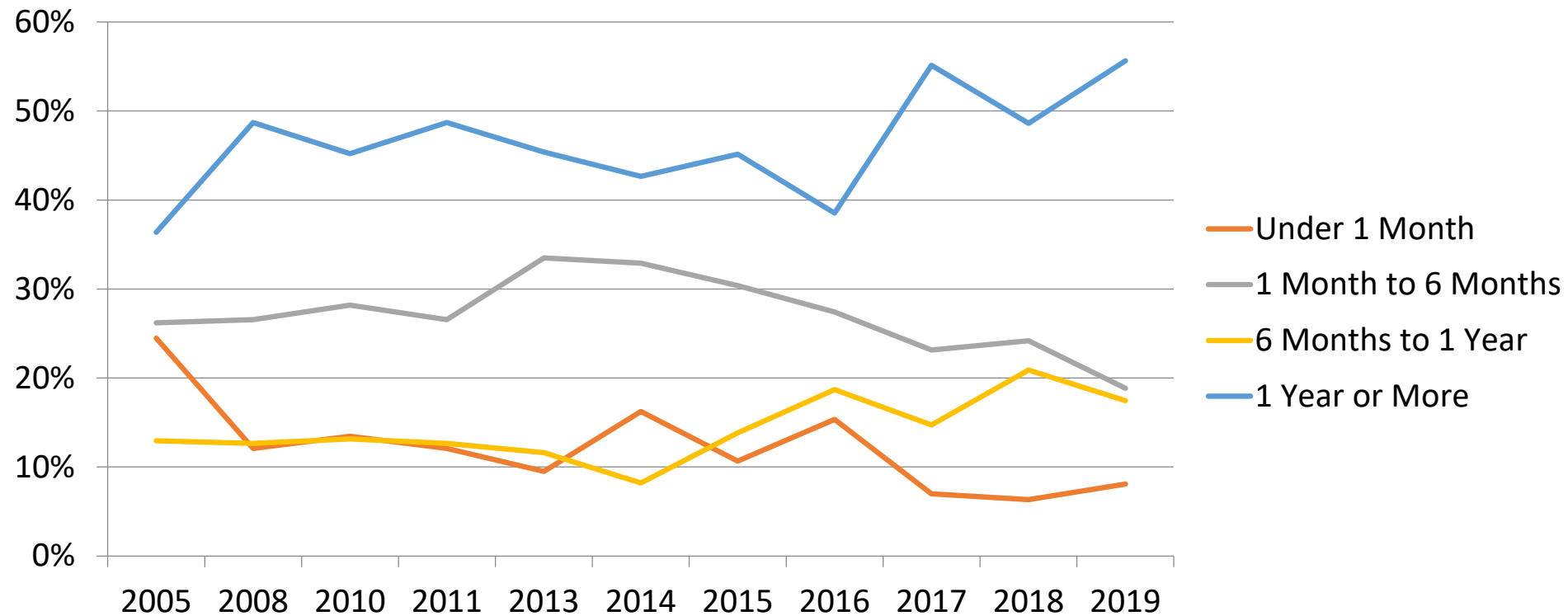


Almost half of respondents reported being homeless less than a year

<b><i>Length of time homeless</i></b>	<b><i>% of Total Homeless Population (n=1,226)</i></b>
Up to 6 months	27%
6 months to 1 year	17%
1 year – 5 years	40%
5 year – 10 years	9%
More than 10 years	6%

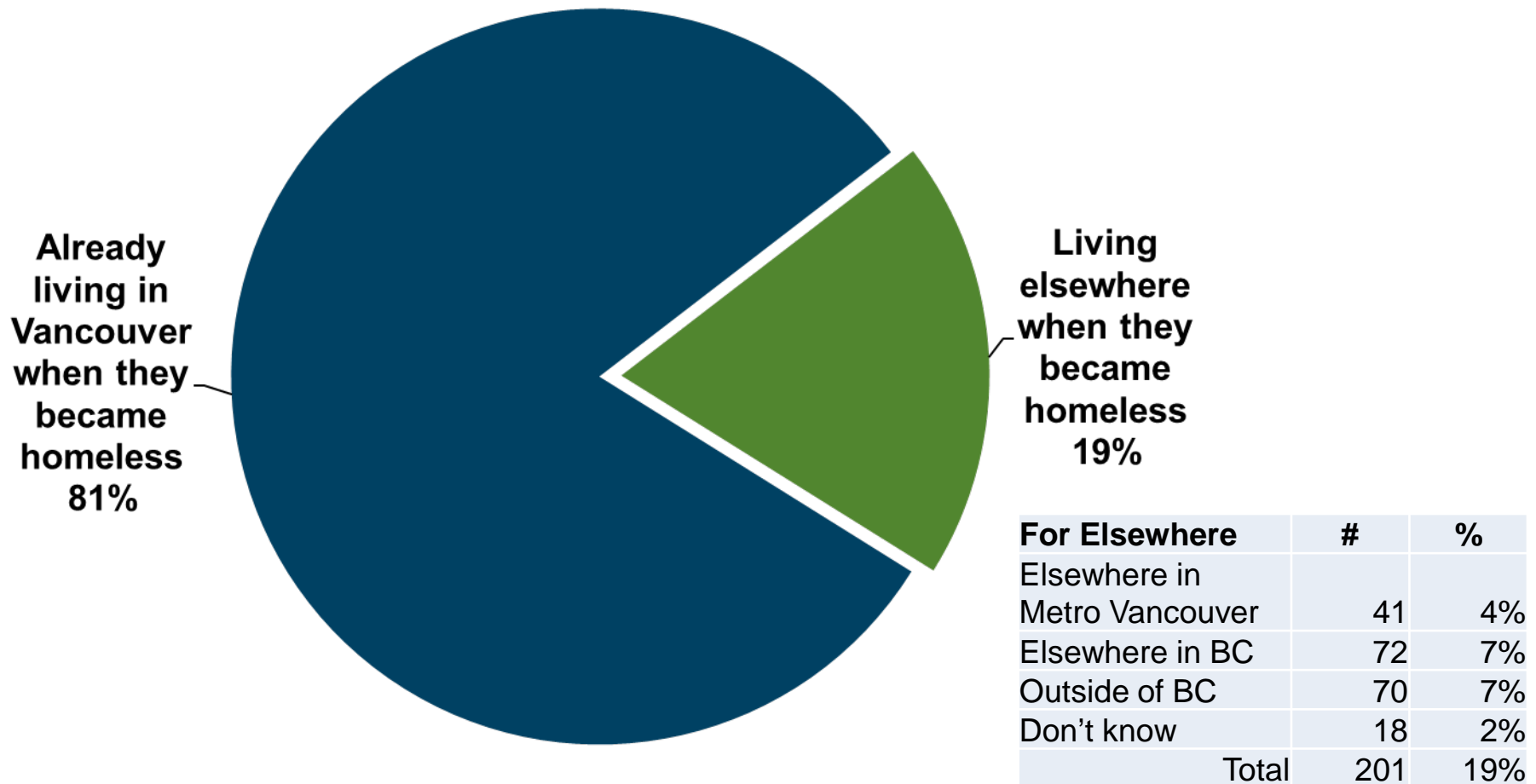
# 2019 CoV Count - Trend: Length of Time Homeless

Upward trend in individuals homeless more than one year.



# 2019 CoV Count: Homeless in Vancouver

Majority living in Vancouver when they became homeless  
(n=1,183)





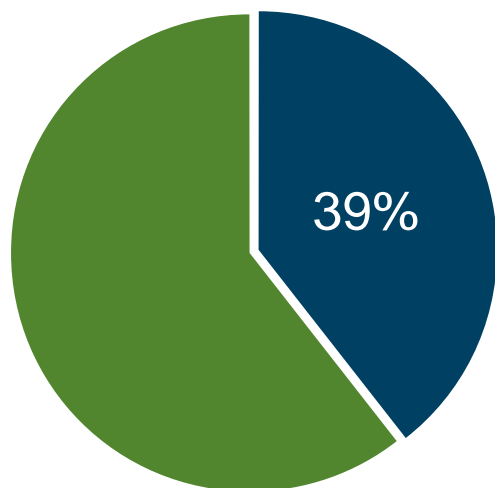
# Indigenous Profile – Presented by Claire Marshall



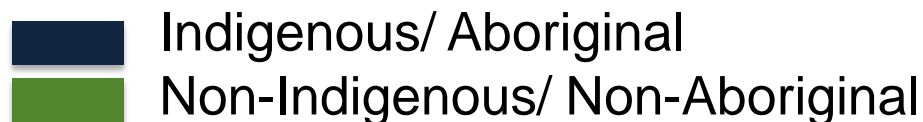
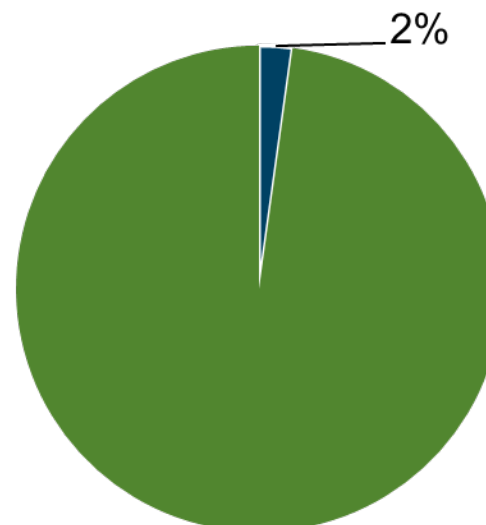
# 2019 CoV Count: Indigenous Homelessness

Indigenous people over-represented among those experiencing homelessness

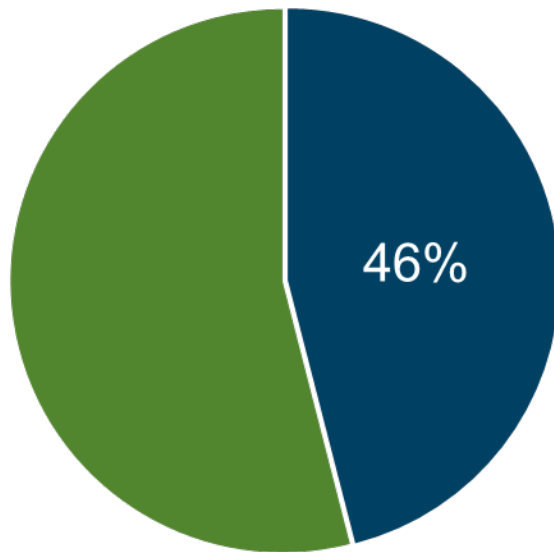
**% Indigenous/Aboriginal in Homeless Population (n=1,255)**



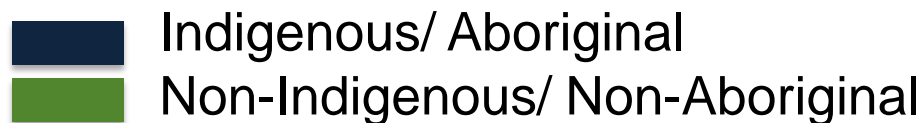
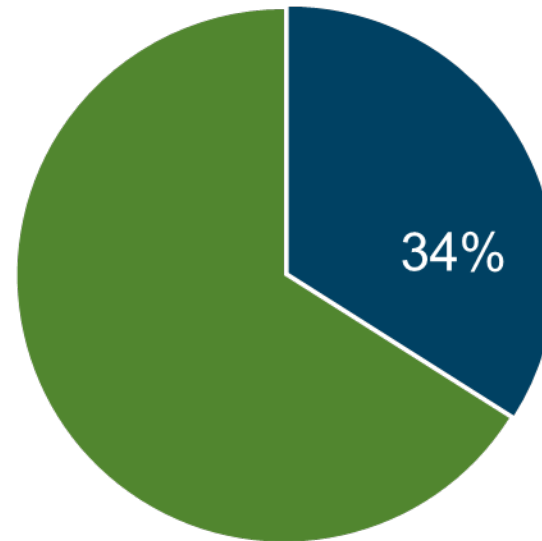
**% Indigenous/Aboriginal in General Population**



**Unsheltered/Street  
(n=584)**



**Sheltered  
(n=671)**



# 2019 CoV Count: Indigenous Identity by Gender

Indigenous women over-represented among those experiencing homelessness

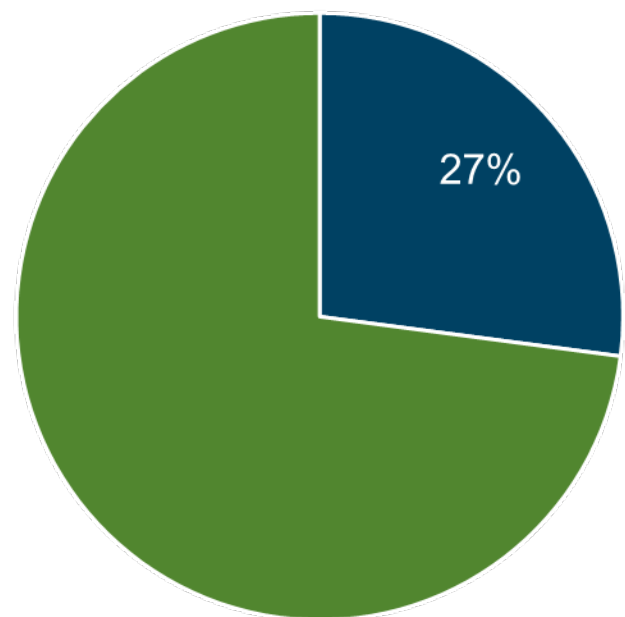
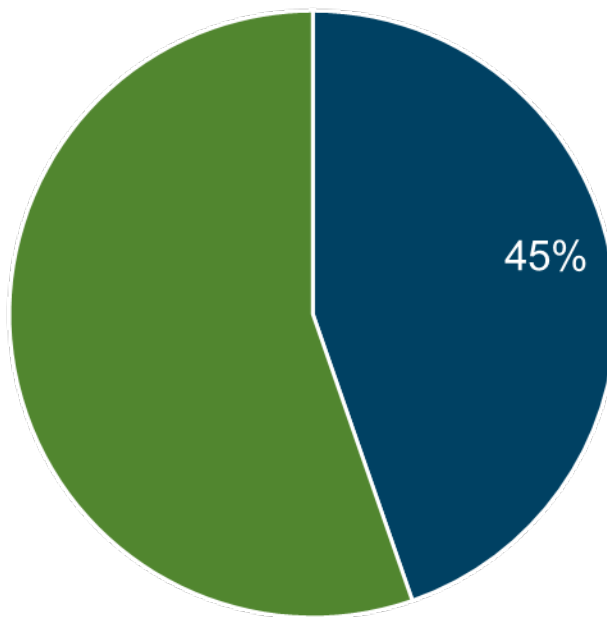
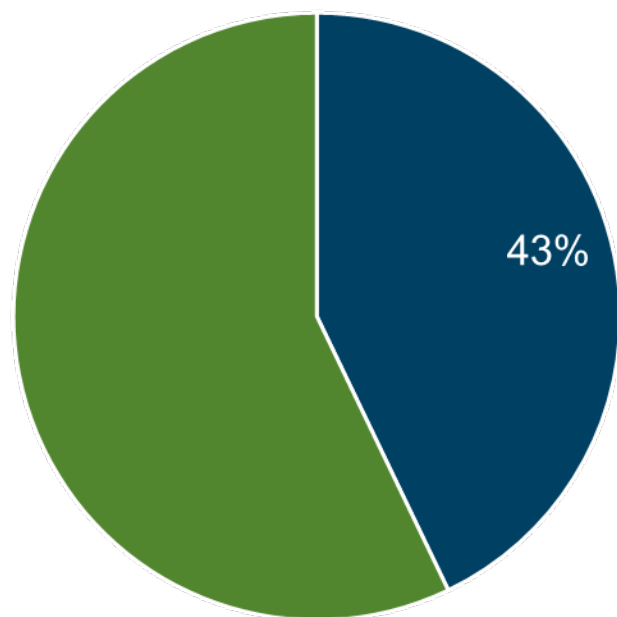




## Fewer Indigenous/Aboriginal Seniors

Adults 25-54  
(n=856)

Youth Under 25  
(n=94)

Seniors 55+  
(n=288)



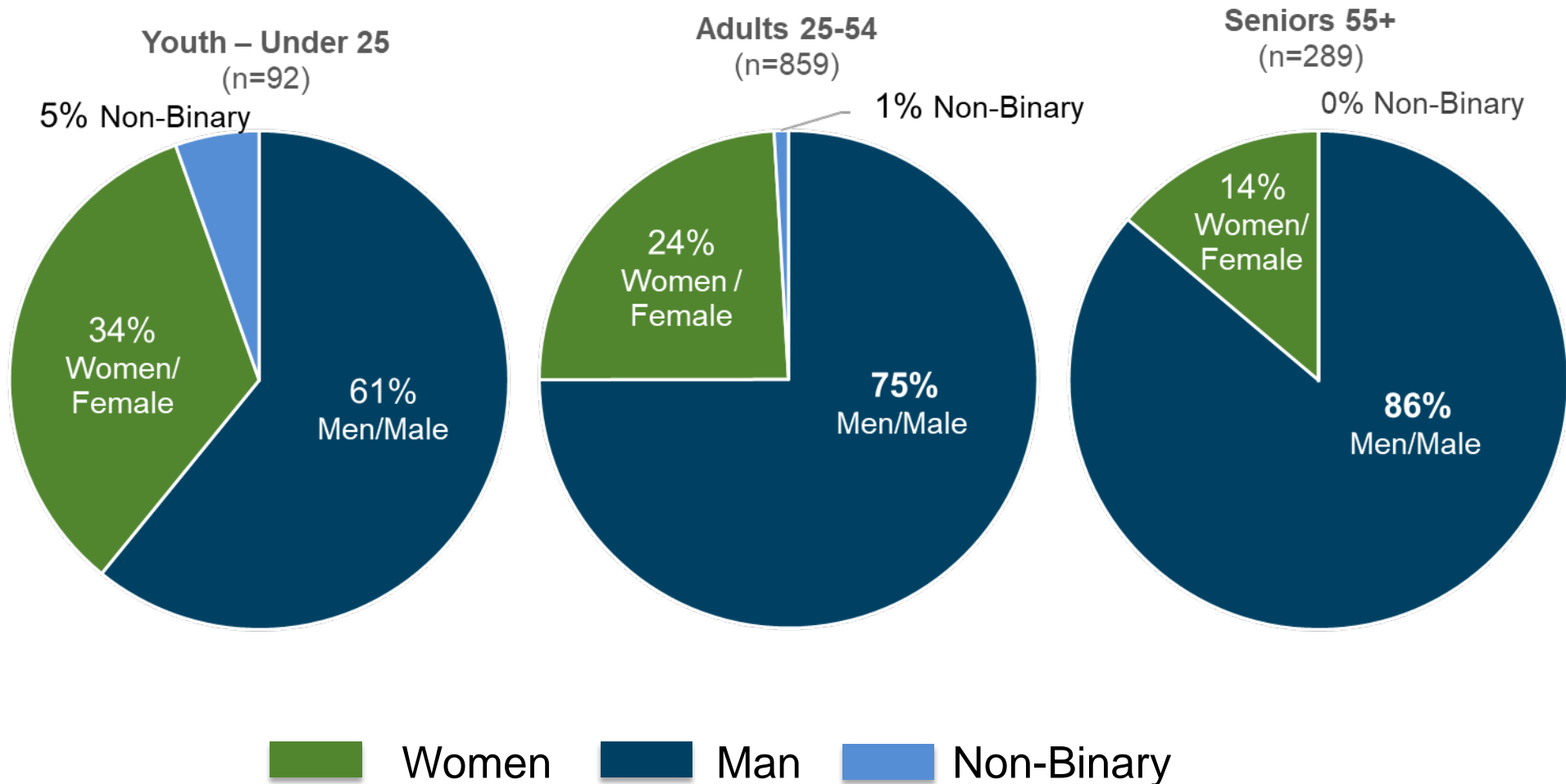
 Indigenous/ Aboriginal  
 Non-Indigenous/ Non-Aboriginal





# 2019 CoV Count – Gender: Youth-Adult-Seniors

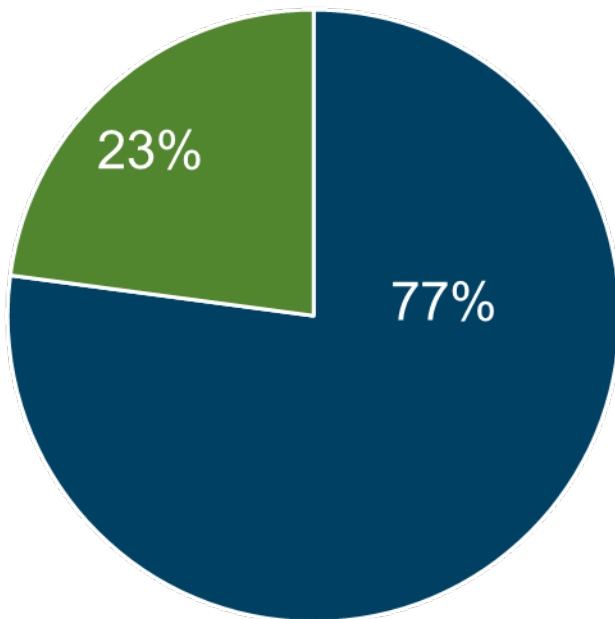
Higher proportion of youth are women/female



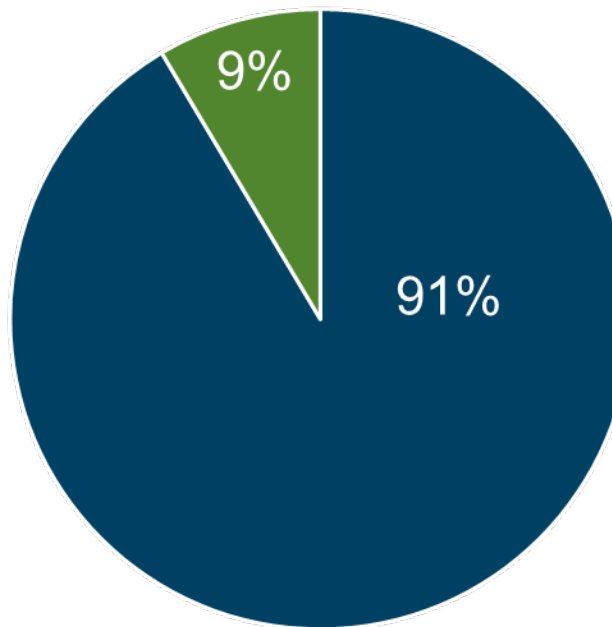


Higher proportion of youth identify as LGBTQ2+

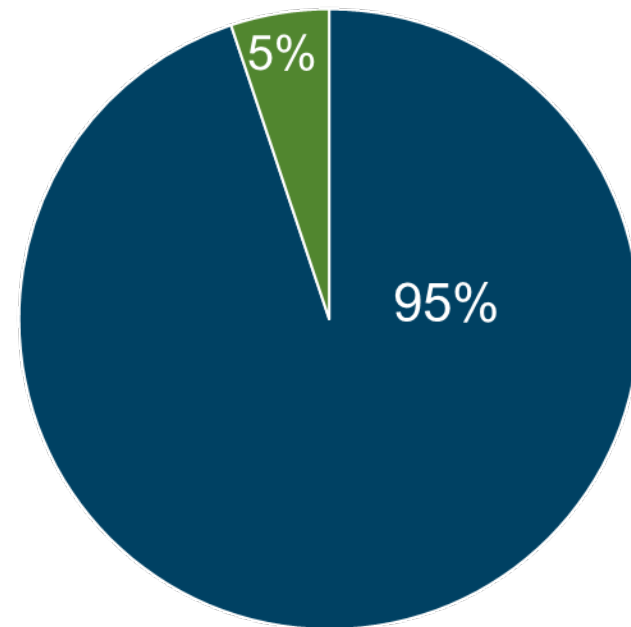
Youth Under 25  
(n=83)



Adults 25-54  
(n=819)



Seniors 55+  
(n=273)



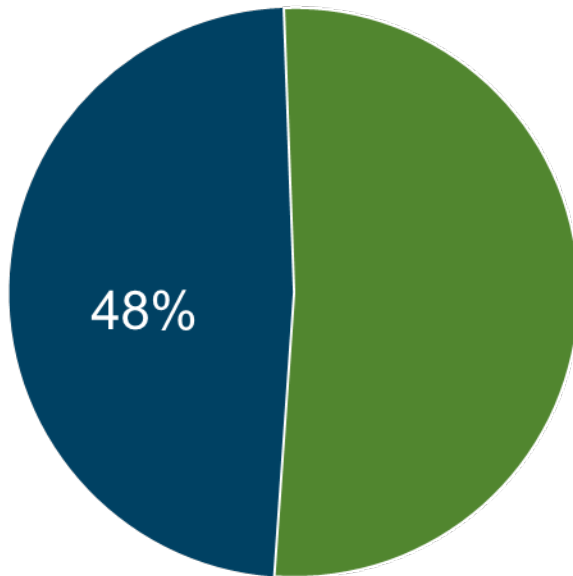
Heterosexual



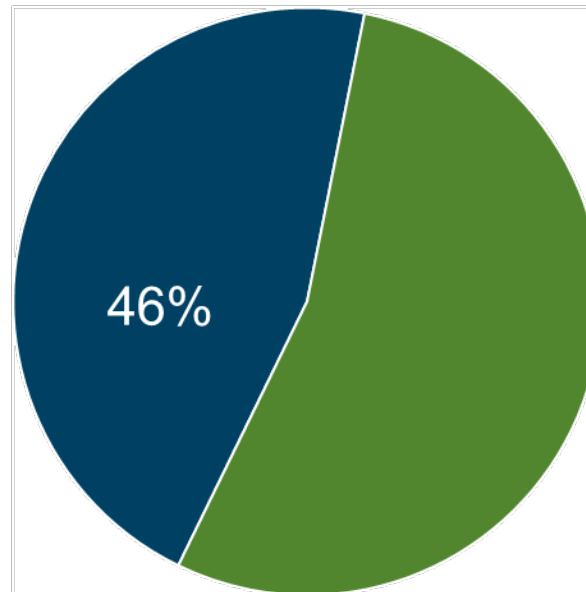
Non-Heterosexual

Slightly higher proportion of youth report a mental health issue

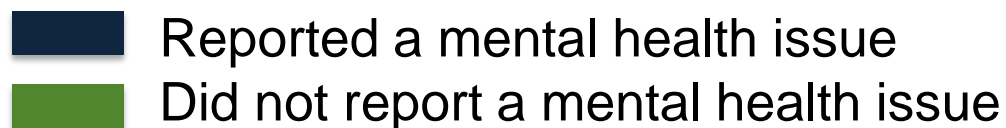
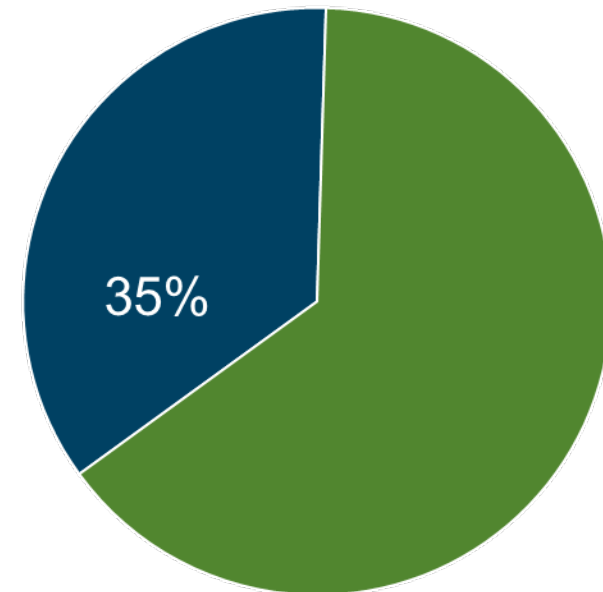
**Youth under 25**  
(n=89)



**Adults 25-54**  
(n=832)



**Seniors 55+**  
(n=279)

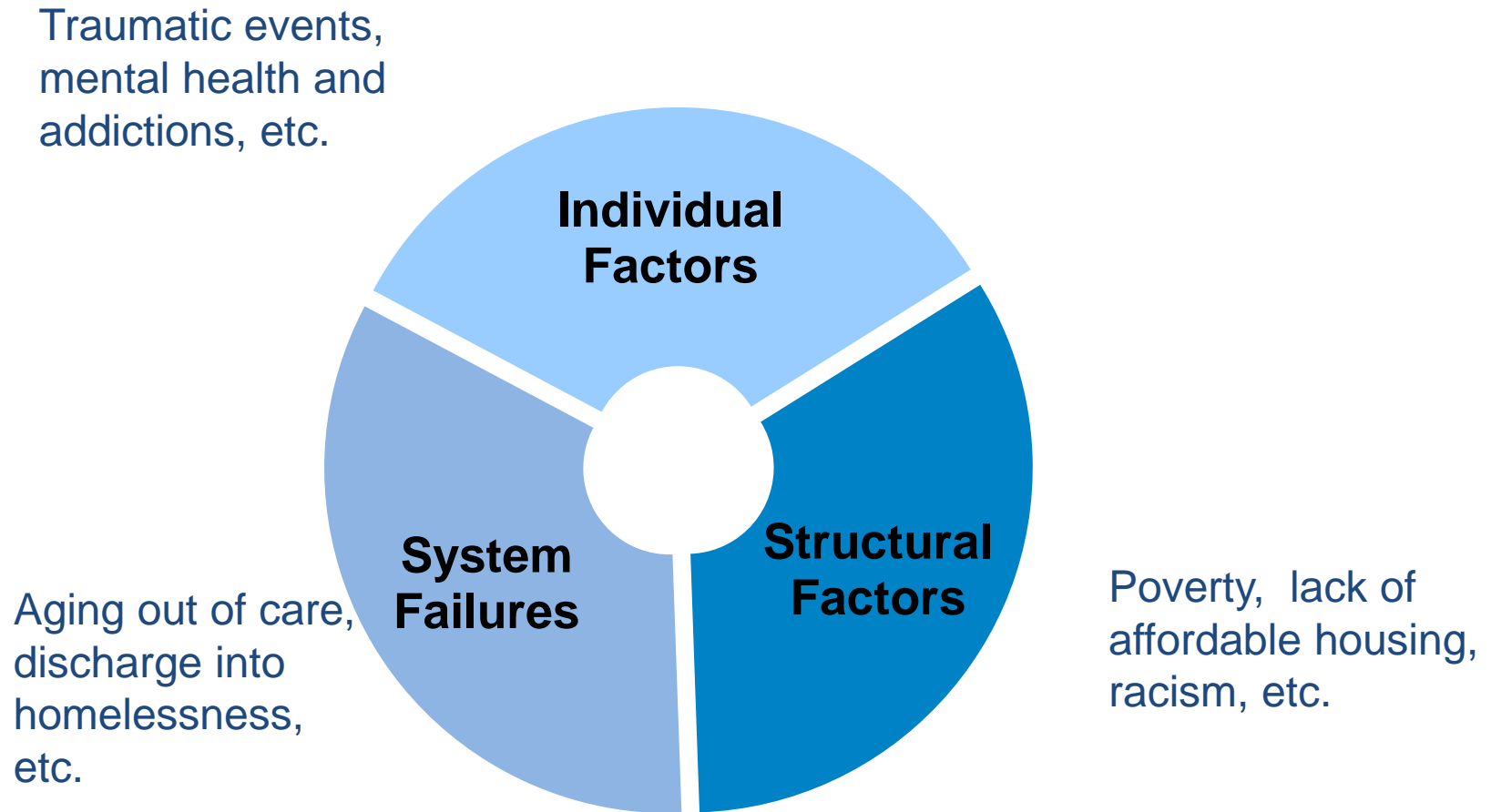


A photograph showing a person sitting on a concrete ledge in an outdoor setting. The person is wearing a dark, shiny, possibly waterproof jacket and is hunched over. To their left is a large, dark, spherical object on a concrete pedestal. In the foreground, there is a pile of trash, including a cardboard box, a white plastic bag, and a green and white striped bag. A metal fence runs across the middle ground, and a tree trunk is visible on the right. The background shows a green field and a building with a red roof.

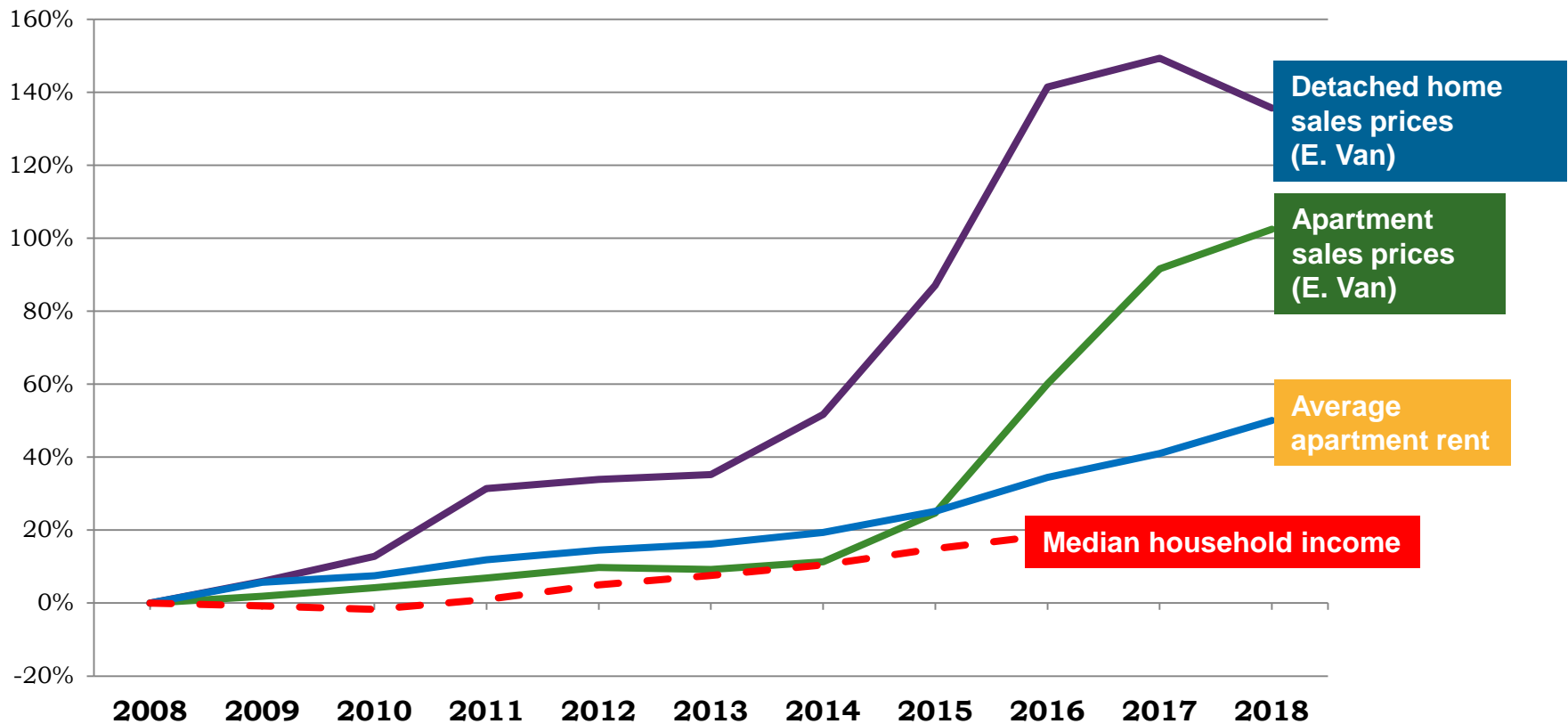
## Causes of Homelessness



# Pathways INTO Homelessness

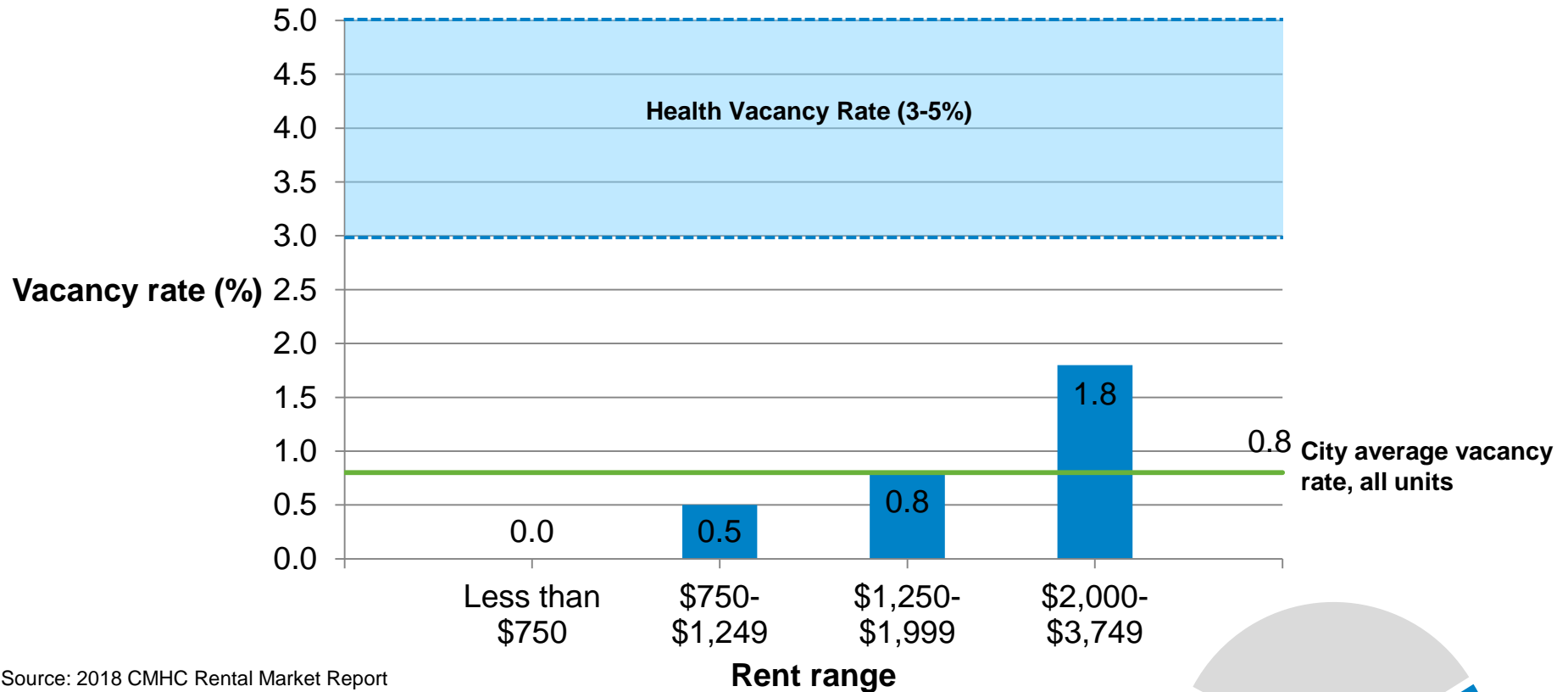


# Incomes not keeping pace with cost of housing



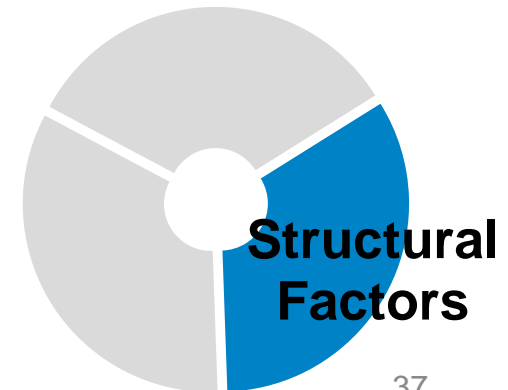
# No Housing for Very Low Income

## Vacancy rate of private market rental universe by rent range, 2018

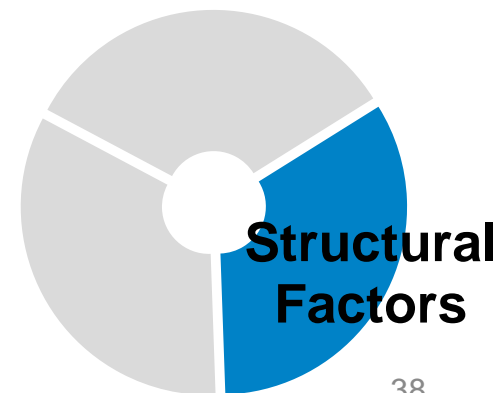
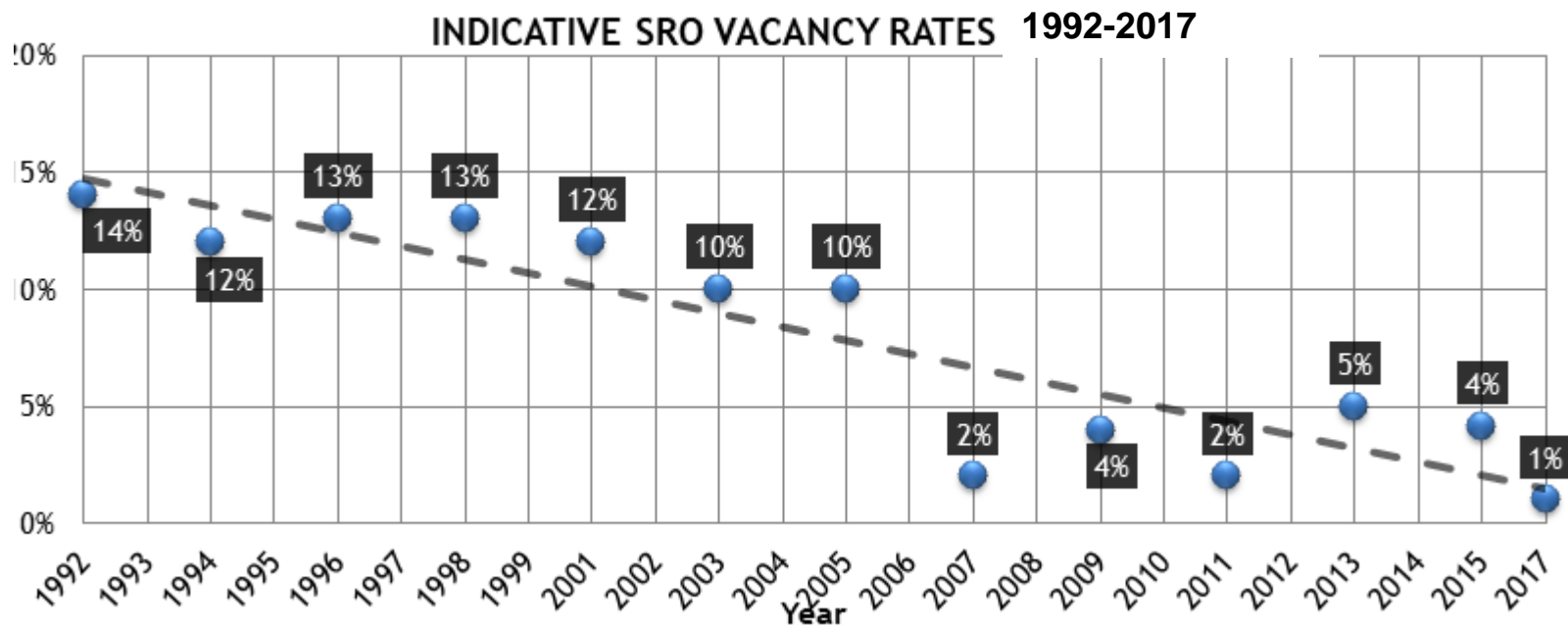


Source: 2018 CMHC Rental Market Report

Note: Includes private market rental apartment and rowhouse stock.

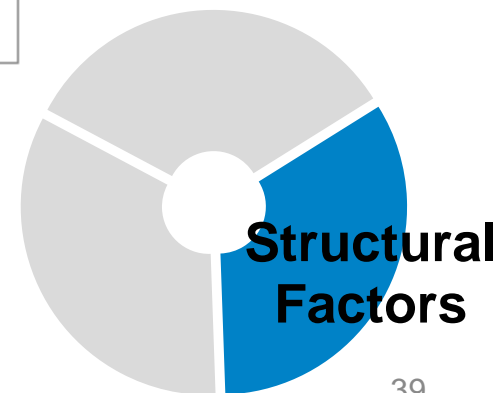
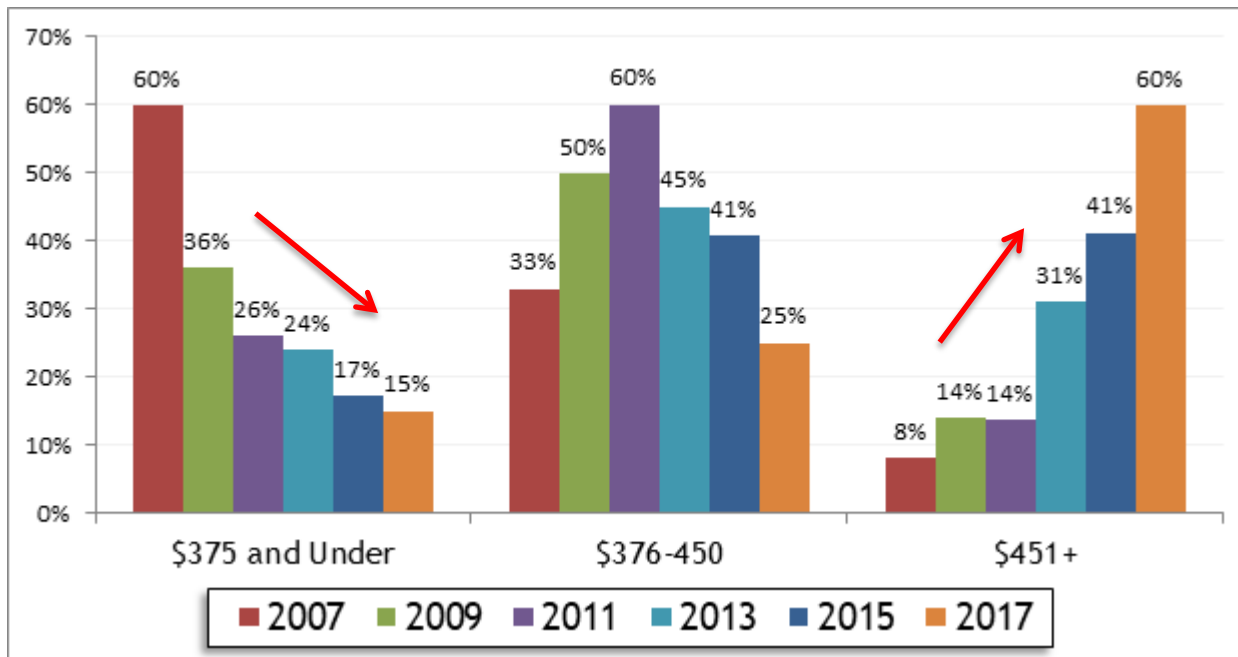


# No Housing for Very Low Income



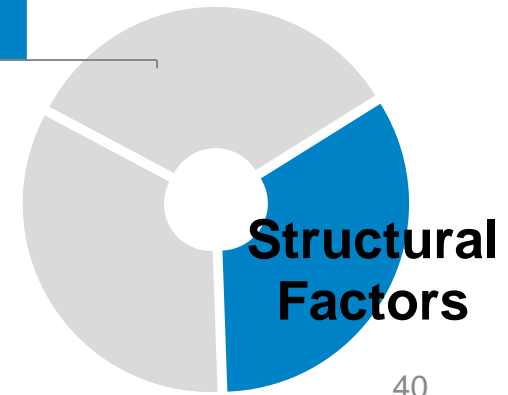
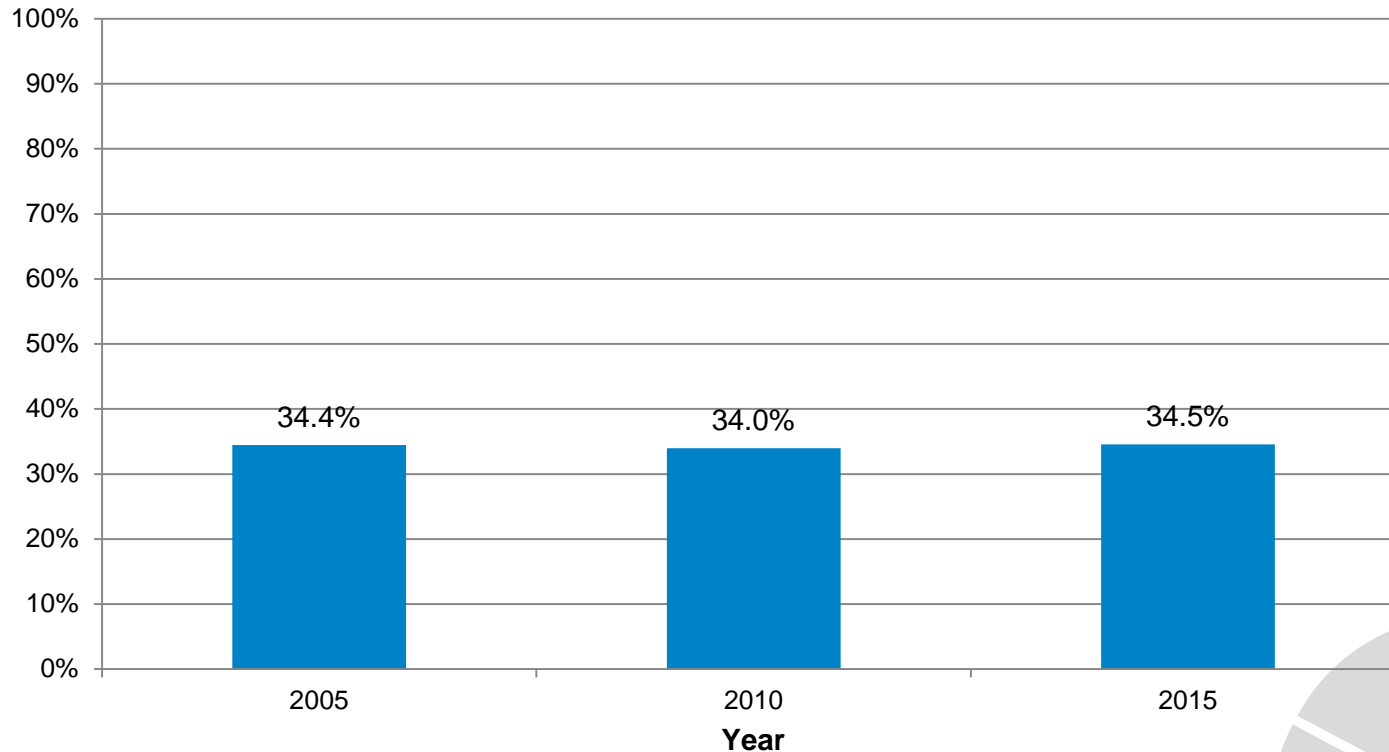
# No Housing for Very Low Income

Changes in private SRO distribution of average rents 2007-2017





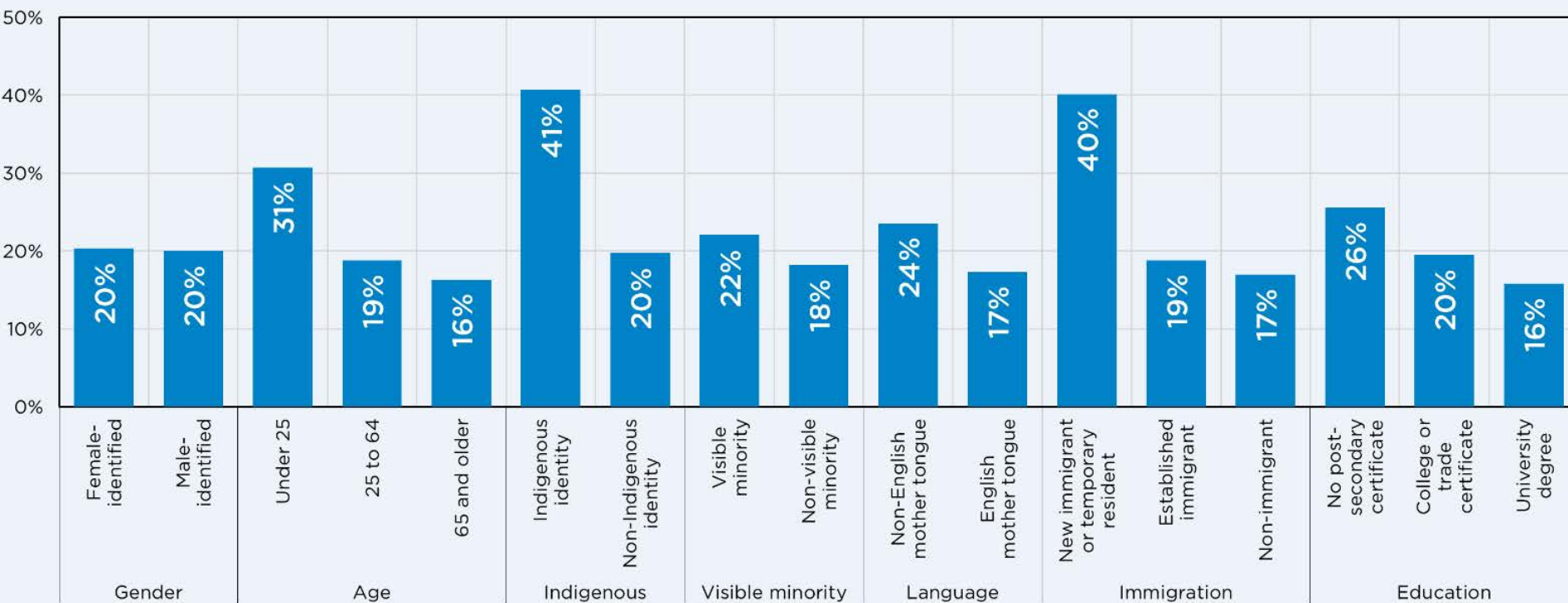
## Percentage of renter households spending 30-99% of income on housing costs



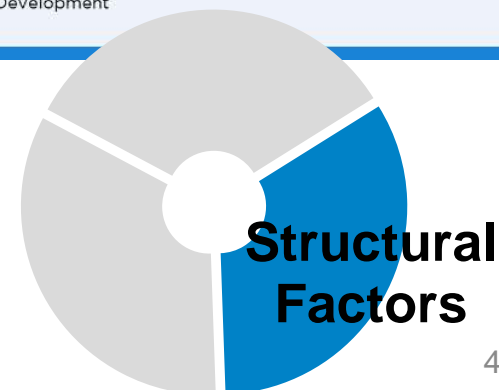
# Who is struggling with conditions of poverty?

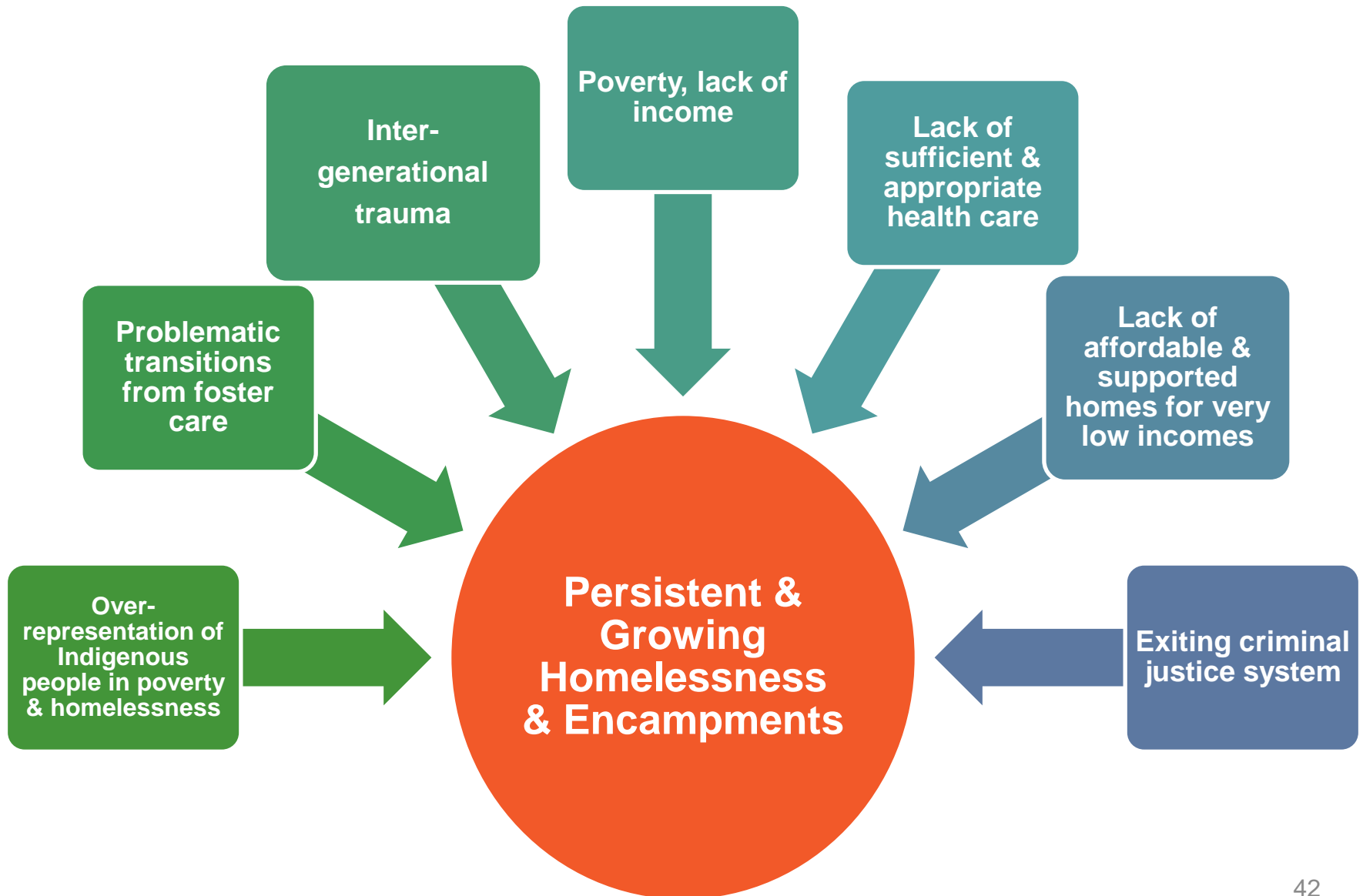
## Poverty Rate by Selected Demographic Groups, 2016

Percentage of Persons with Family Income Below Market Basket Measure



Data Source: Statistics Canada, 2016 Census of Population  
Target group profile accessed through Community Data Program, Canadian Council on Social Development









## City Actions

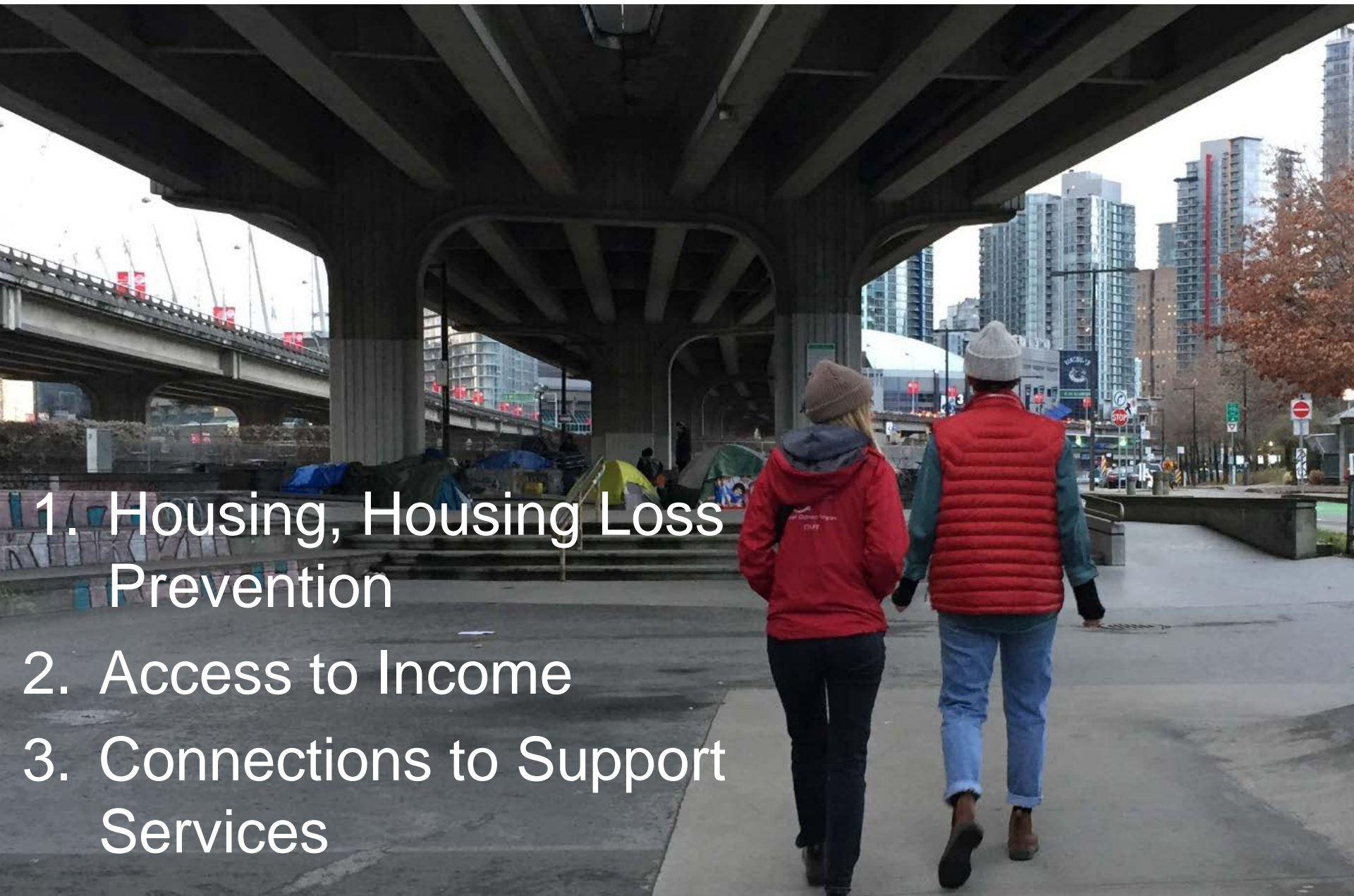


- Partnership between COV, BC Housing, and non-profit operators
  - COV provides facilities and upgrades
    - Some long-term/regular shelters also add to their existing capacity (e.g. Salvation Army and Catholic Charities)
  - BC Housing pays operating costs
  - Non-profit operators run the shelters
- 2018/2019 season: Almost 300 shelters spaces opened and some have had their seasonal openings extended effectively making them available on a year round basis



- 5 sites (100 spaces)
- Warming Centres are activated when temperatures drop to “feels like” -5C
- Operated on a low barrier model: People can come and go; can bring their belongings and pets; warm drinks and snacks are provided
- All staff trained on supporting vulnerable populations





1. Housing, Housing Loss Prevention

2. Access to Income

3. Connections to Support Services

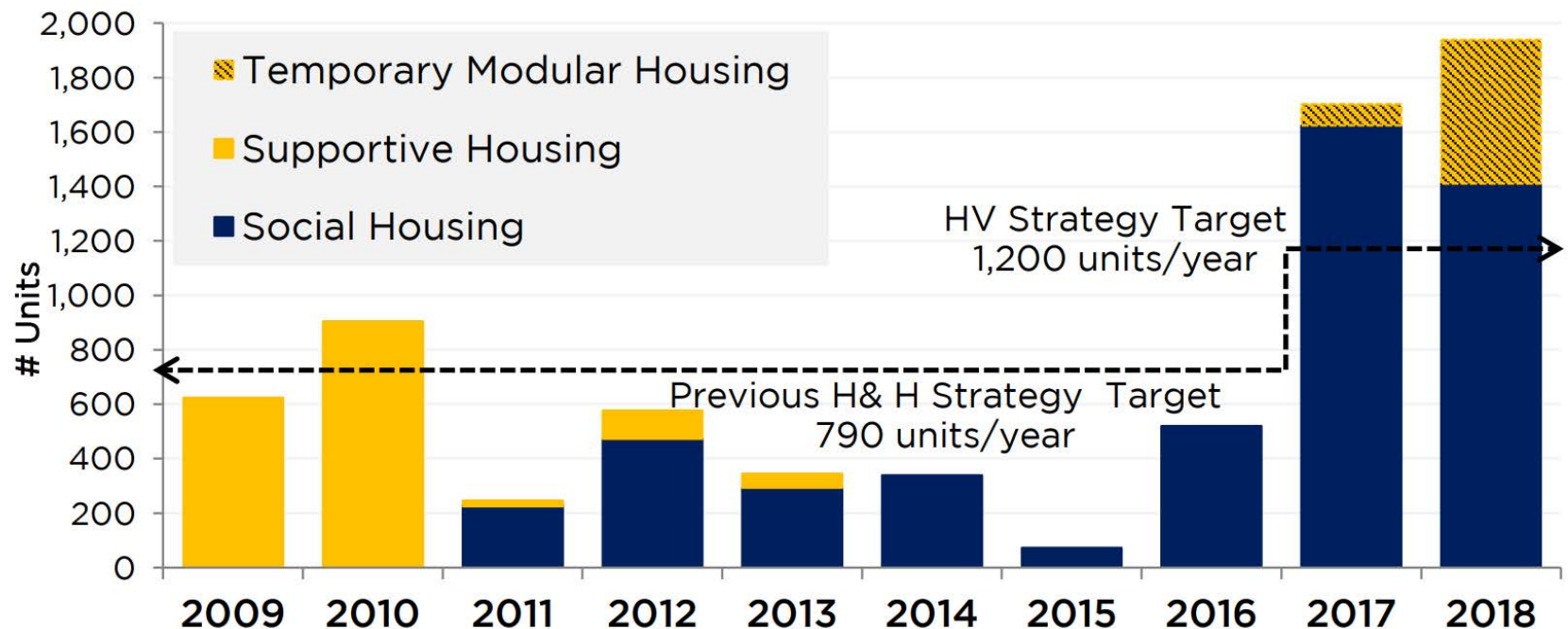
Since 2013, the Outreach team has supported over **4,749** individuals to secure housing

	<i><b>2013</b></i>	<i><b>2014</b></i>	<i><b>2015</b></i>	<i><b>2016</b></i>	<i><b>2017</b></i>	<i><b>2018</b></i>	<i><b>Total 2013-2018</b></i>
<b># individuals* served</b>	<b>1,257</b>	<b>1,866</b>	<b>2,620</b>	<b>3,609</b>	<b>4,000</b>	<b>5,180</b>	<b>N/A</b>
<b># new clients served</b>	<b>695</b>	<b>1,287</b>	<b>1,689</b>	<b>1,848</b>	<b>2,027</b>	<b>2,665</b>	<b>10, 211</b>
<b># individuals supported to find or secure housing</b>	<b>423</b>	<b>768</b>	<b>927</b>	<b>851</b>	<b>850</b>	<b>930</b>	<b>4,749</b>

- SRO Revitalization Strategy (2017)
- Replace stock with self-contained affordable housing and improve livability in existing stock
- In 2018, 80 units were secured with upgrades to improve livability and maintain affordability.

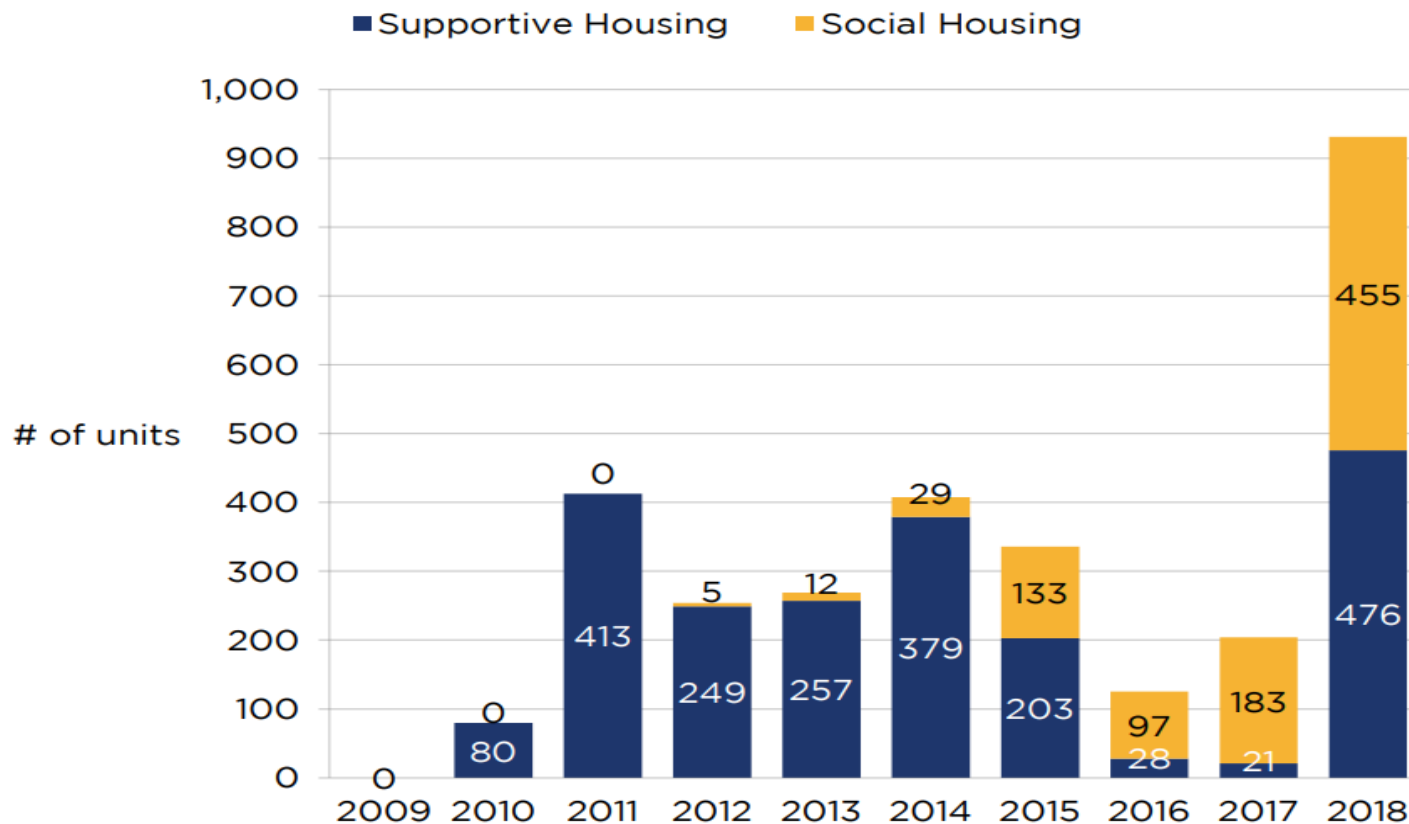
The City continues to approve and open new affordable homes to respond to the housing crisis and homelessness

## Social & Supportive Housing Units Approved 2009 - 2018



The City continues to approve and open new affordable homes to respond to the housing crisis and homelessness

## Social & Supportive Housing Units Completed 2009 - 2018

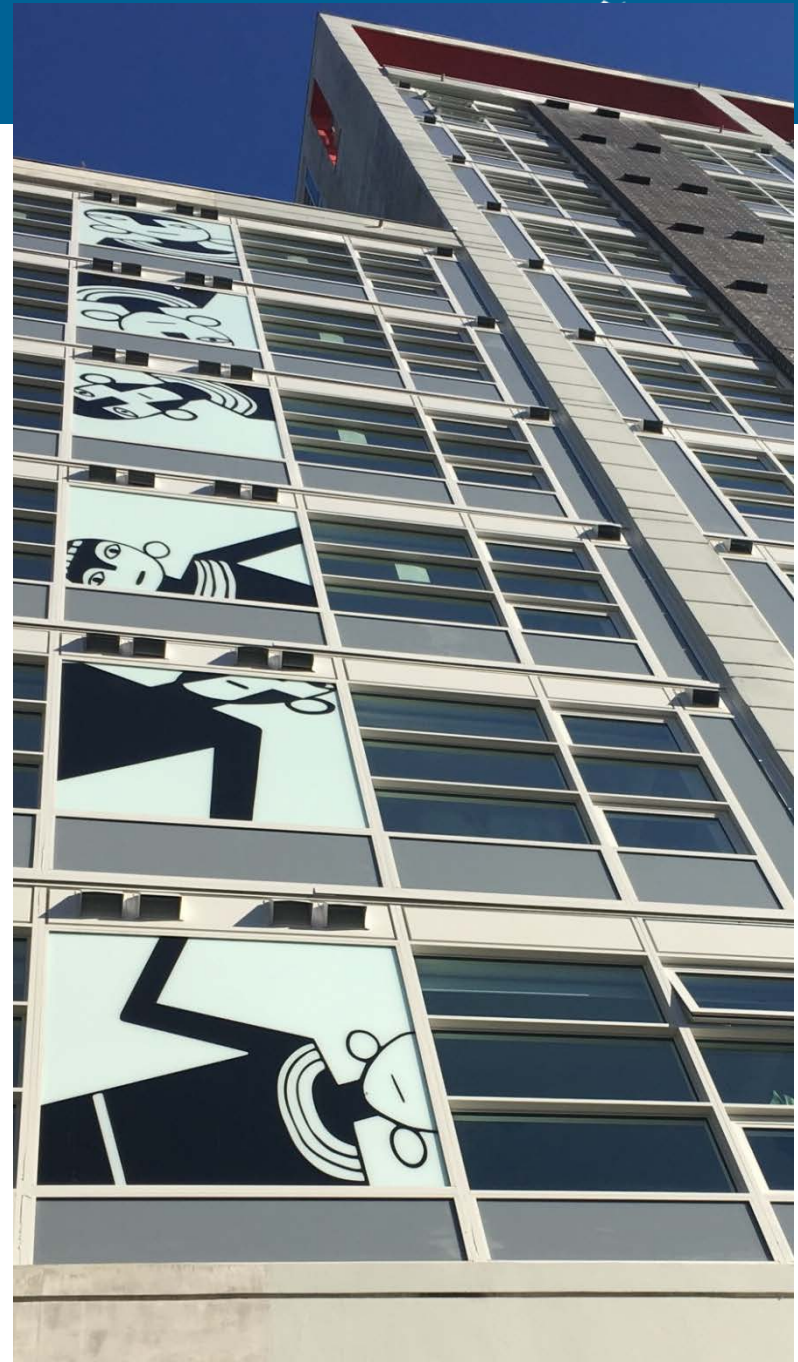




# New Affordable Homes

## **Olivia Skye, 41 E Hastings**

- Opened spring 2018
- 198 unit mixed-income building
  - 52 supportive units, 68 social housing units, and 78 market rental units
  - 72 units of housing for single women and women-headed couples
    - 20 units to older women who are eligible to receive a Shelter Aid for Elderly Renters (SAFER) rent supplement
- Delivery model: Facilitating community-based partnerships
  - Partnership between Atira, CoV, BC Housing, Streethome Foundation and a private developer on private land





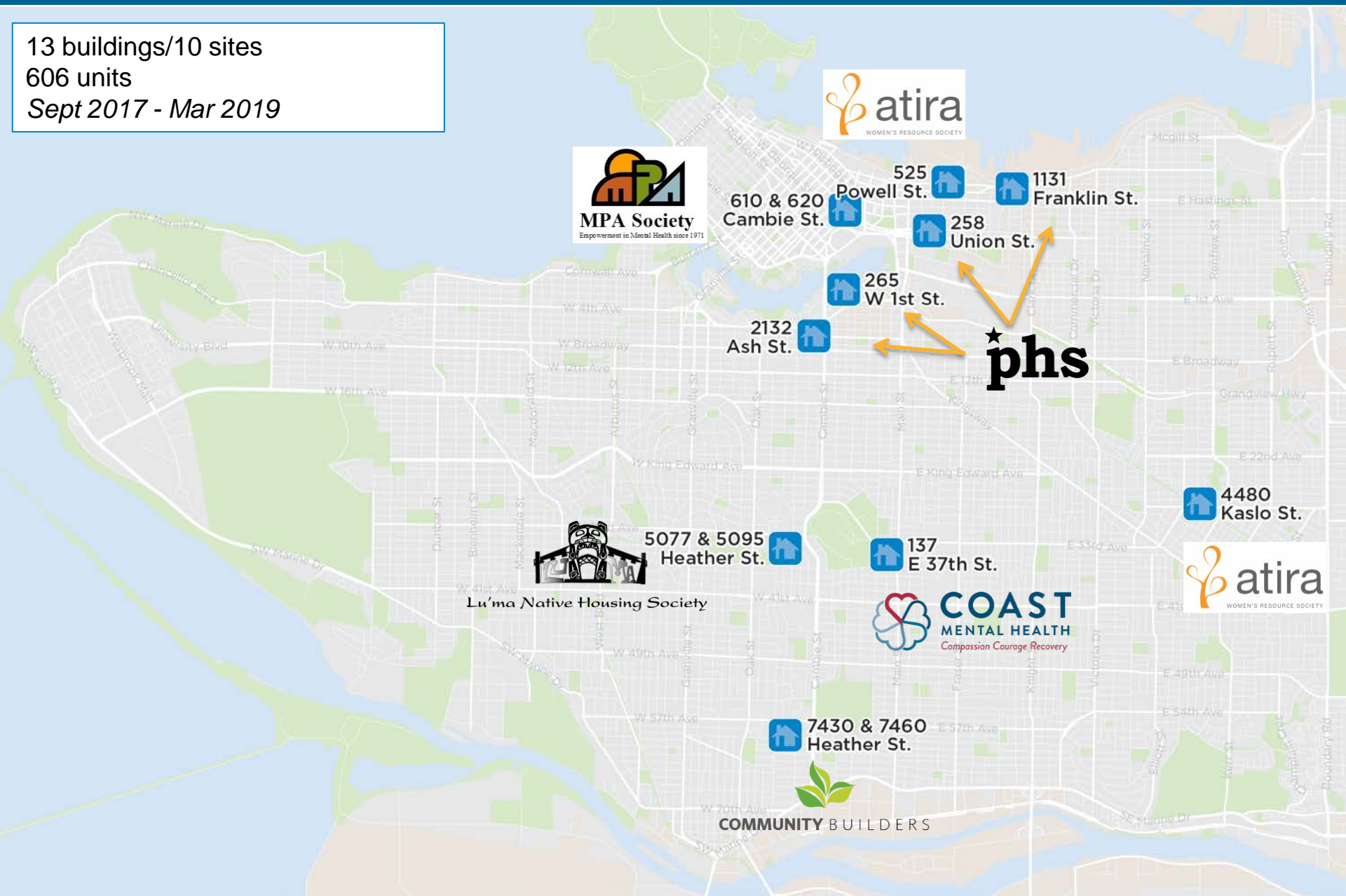
- Sept 2017 B.C. Govt' announced funding for 2,000 modular homes across the province
- Targeted to those experiencing homelessness or those at risk of homelessness
- 600 committed to Vancouver

<i><b>Partner</b></i>	<i><b>Roles and Responsibilities</b></i>
<b>BC Housing</b>	<ul style="list-style-type: none"> <li>• Leads tenanting process</li> <li>• Installs housing units</li> <li>• Secures non-profit housing operators to operate and manage the buildings</li> </ul>
<b>City of Vancouver</b>	<ul style="list-style-type: none"> <li>• Secures sites for TMH</li> <li>• Leads engagement with surrounding community</li> </ul>
<b>Vancouver Affordable Housing Agency (VAHA)</b>	<ul style="list-style-type: none"> <li>• Acts as the representative</li> <li>• Procures housing units</li> </ul>
<b>Vancouver Coastal Health</b>	<ul style="list-style-type: none"> <li>• Provides health and social services</li> </ul>
<b>Non-profit Housing Operator</b>	<ul style="list-style-type: none"> <li>• Oversees tenanting</li> <li>• Manages the buildings</li> <li>• Provides support services to the tenants</li> </ul>



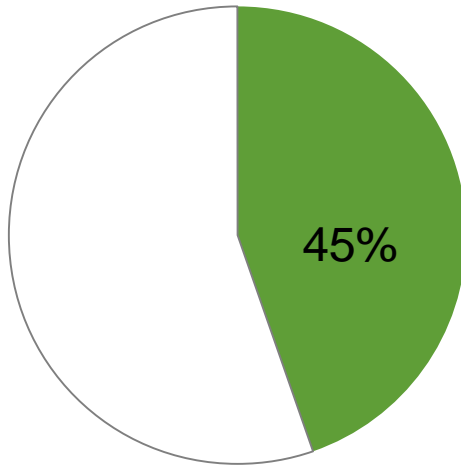
# TMH: Sites & Operators

13 buildings/10 sites  
606 units  
Sept 2017 - Mar 2019

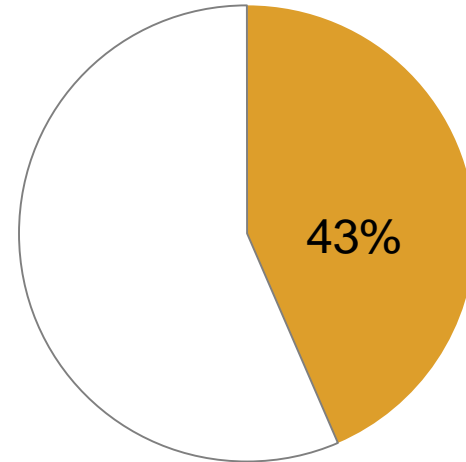


# TMH: Key Demographics of Tenants (all sites)

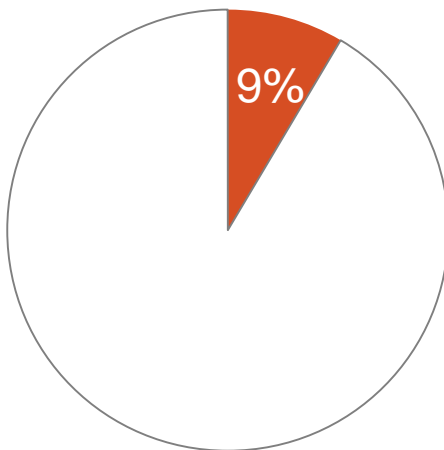
## Women Tenants



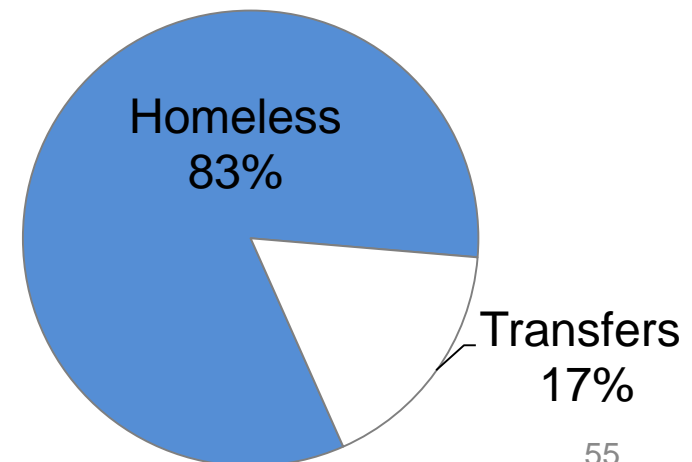
## Indigenous Tenants



## Youth (19-24 yrs)



## All TMH Residents





## Partner Actions – Rob Turnbull



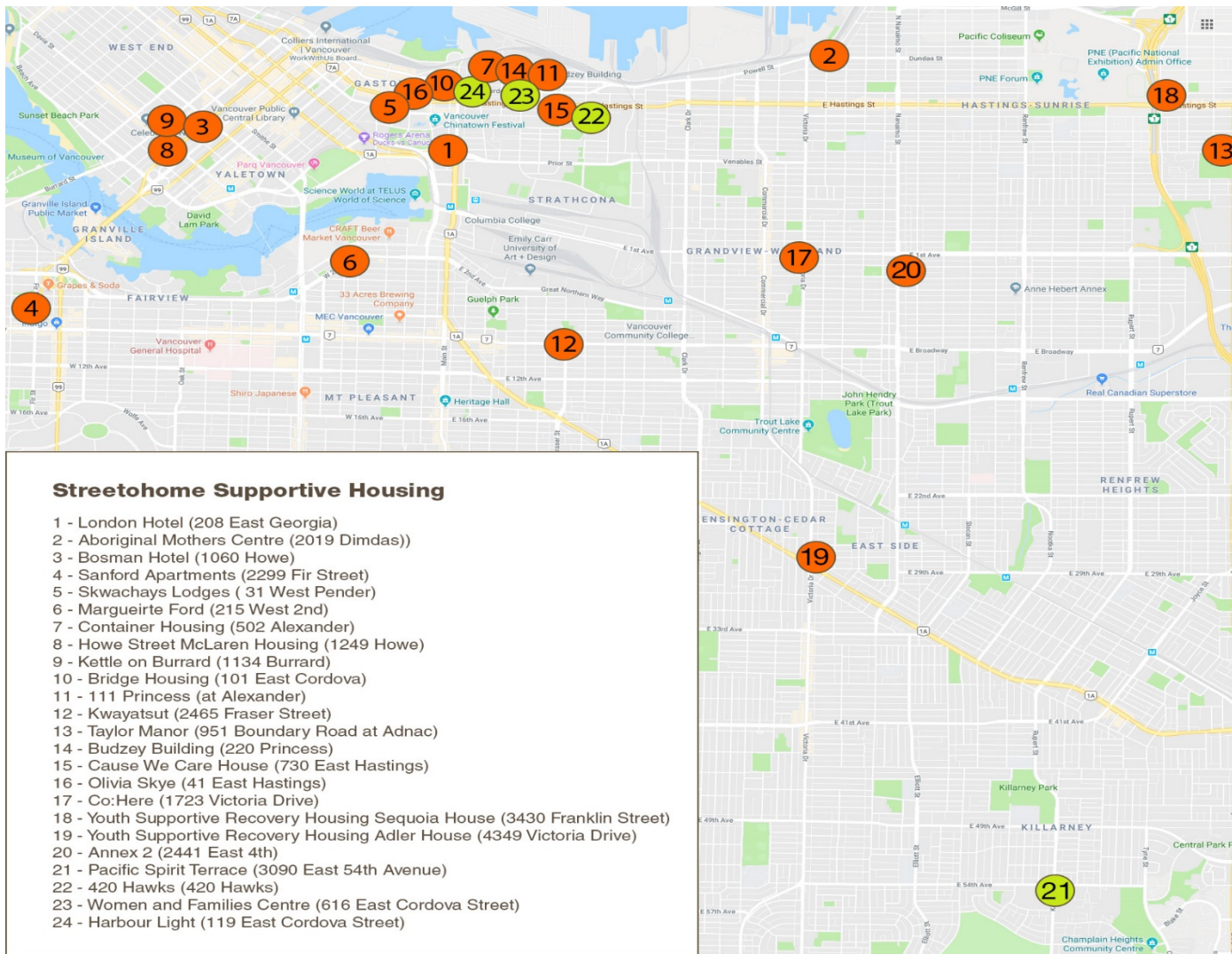




# City of Vancouver Council Meeting

June 12, 2019

# Supportive Housing



# Four Initiatives – In Progress



## Vancouver Rent Bank

Streethome provided a grant of \$366,000 for the inaugural loan capital.



1360



## WorkWithUs

**WorkWithUs** – a new charitable staffing agency, seed-funded by Streethome, that matches employer workforce demands with individuals seeking employment.



300

In the next year



## Supporting Tenants, Enabling Pathways

Contributed capital towards assists self-identified individuals to move from supportive housing to independent housing and vacated units are backfilled with homeless.



100

In the next year



## Homeward Bound

Homeward Bound will assist individuals to return to their home community, where they have identified housing available to them, and will be able to better access community and family supports in their hometown.



100

In the next year



# Four Initiatives – In Development



## Addiction Recovery Community Housing

A 2.5 year recovery housing pathway that includes early recovery housing, addiction treatment housing, recovery supportive housing, and a recovery community centre.



**0**

In the next year



## Recovery Community Centre

Low-cost, peer-operated services (including mutual aid, peer mentors, telephone support and social and recreation opportunities) that support connections to a positive peer group and a sense of belonging.



**1000**

In the next year



## Delancey Street Vancouver

A 4+ year recovery housing pathway that combines housing with life skills development & vocational training schools at no cost to government, families & clients.



**30**

In the next year  
(scalable to 300)



## Smart Cities Life Intentions

Self-assessment and support in navigating best fit opportunities that will help individuals with lived experience of homelessness or at-risk move along their preferred life path.



**500**

in the next year



# Next Steps



- Homeless Individuals and Families Information System (HIFIS)
  - Comprehensive data collection and case management system
  - Person-centred, improved understanding of needs of individuals experiencing homelessness
  - Real time
  - Support coordinated access and assessment and improved decision making
- More opportunities for better and reliable data could reduce reliance on PiT counts

Homeless Individuals and Families  
Information System (HIFIS 4.0)



- Home Front:
  - Collaborative initiative focused on Metro Vancouver
  - Key funders and decision makers
  - Collective impact through shared measurement using new and existing data sources
  - Goal to make homelessness:
    - Rare – prevention so individuals don't fall into homelessness,
    - Brief - rapid interventions to quickly move people of homelessness
    - One time – ensure people remained housed once they have moved out of homelessness





## HelpSeeker

- Federally funded social innovation tech company pilot
- 3 key components into one multi-sided platform serving funders/government, service providers, and consumers.



## Demonstrated leadership

- Warming Centres
- Temporary Winter Shelters
- STEP Pilot
- Temporary Modular Housing

Develop innovative pilots  
and new approaches



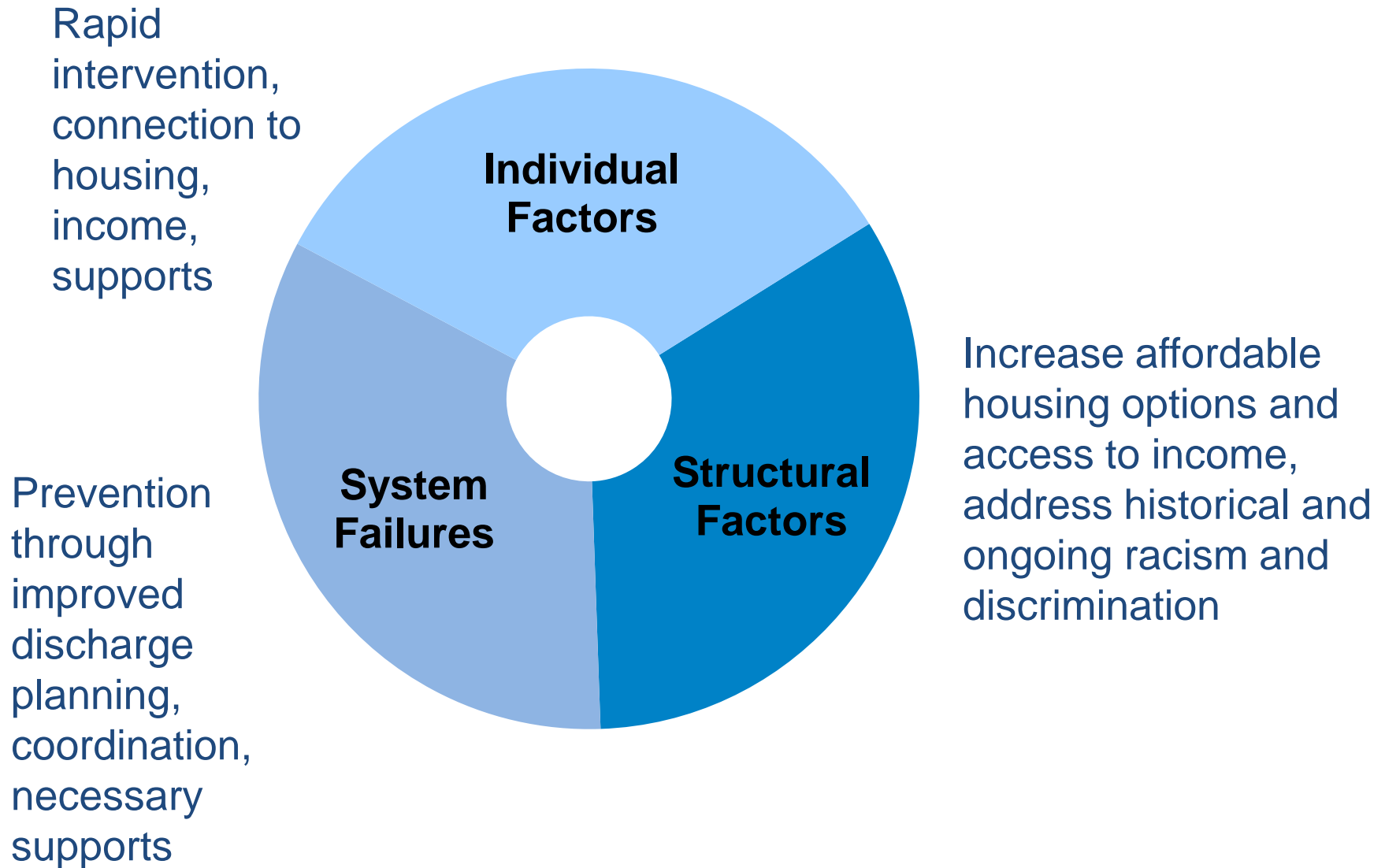


# Need for Continued Partnerships and Collaboration

- Solutions to homelessness can only be accomplished through a concerted effort and commitment by all levels of government
- A sustained level of capital & operating investment will increase affordable homes and provide more options for those at lowest income levels and address the homeless crisis.



# Pathways OUT of Homelessness



# Thank you