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#### DETAILED RESULTS

## **RETURNING TO THE WORKPLACE** WHAT WILL GET WORKERS TO FEEL SAFE?

CONDUCTED FOR THE CANADIAN CHAMBER OF COMMERCE

RESEARCH AND ANALYSIS FROM CANADA'S LEADING PUBLIC AFFAIRS AND MARKET RESEARCH EXPERTS

### METHODOLOGY

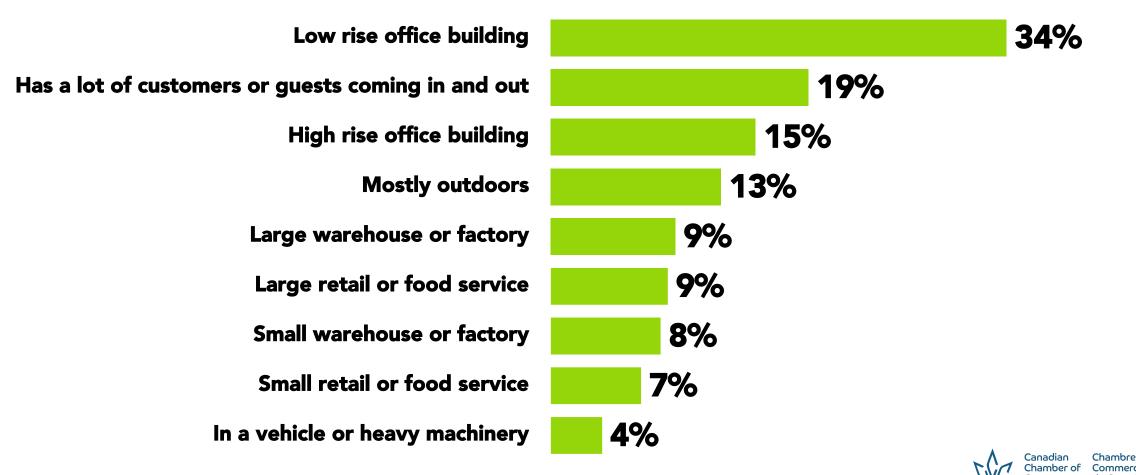
The survey was conducted with 2,000 Canadian adults of which 1,056 were currently employed either full-time or part-time from March 25 to 30, 2021. A random sample of panelists were invited to complete the survey from a set of partner panels based on the Lucid exchange platform. These partners are typically double opt-in survey panels, blended to manage out potential skews in the data from a single source.

The margin of error for a comparable probability-based random sample of 2,000 Canadians is +/- 2.19%, 19 times out of 20. The margin of error for a comparable probability-based random sample of 1,056 employed Canadians is +/- 3.1%, 19 times out of 20.

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The base sample were weighted according to census data to ensure that the sample matched Canada's population according to age, gender, educational attainment, and region. Totals may not add up to 100 due to rounding.

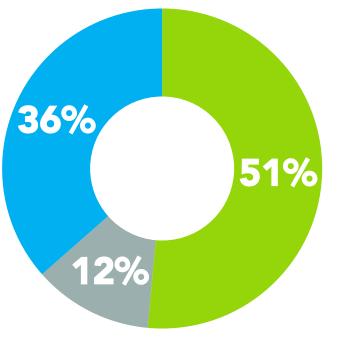
### **TYPE OF WORKPLACE**





What kind of workplace do you work in most of the time before the pandemic started and would work when things get back to normal? Select all that apply to you

### WORKPLACE VS. WORKING FROM HOME



I am going into my workplace most of or all of the time

I am going into my workplace about half the time and working from home for half

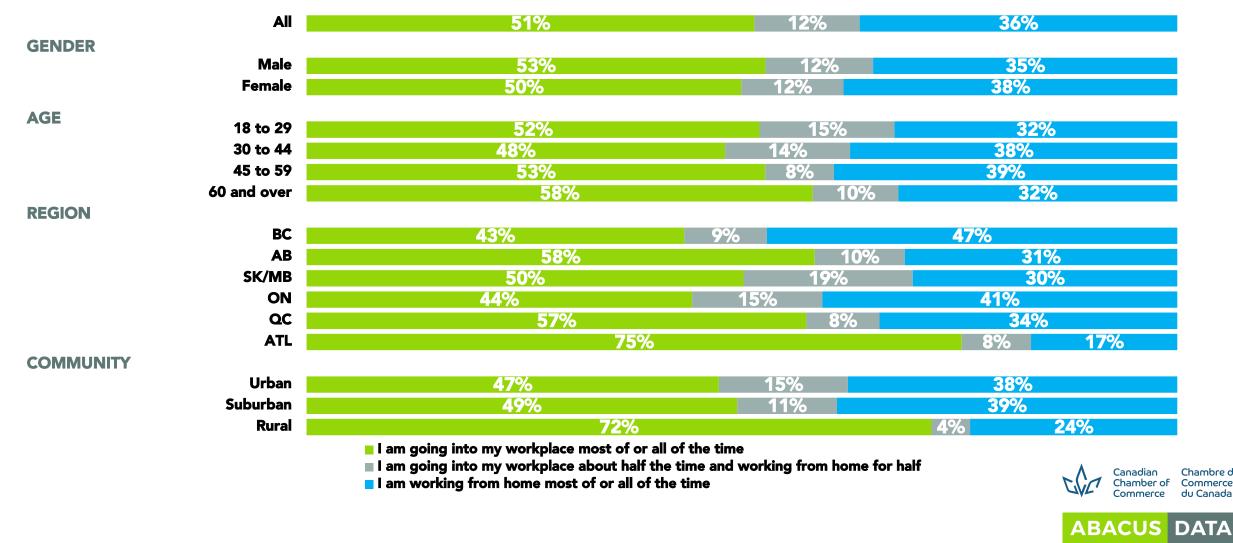
I am working from home most of or all of the time **1** IN **2** ARE STILL GOING TO THEIR WORKPLACE MOST OF THE TIME



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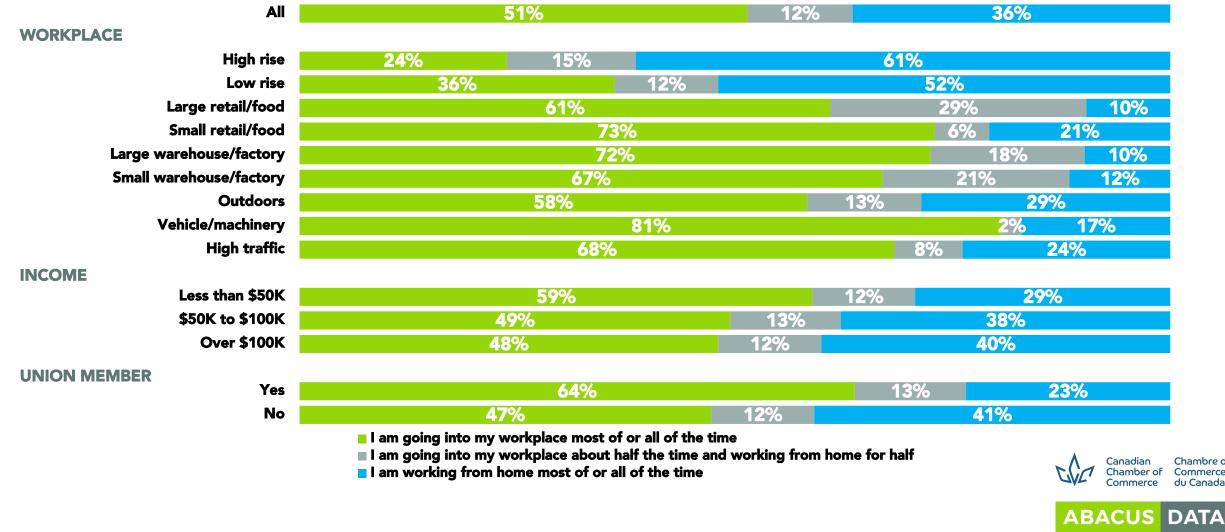


### WORKPLACE VS. WORKING FROM HOME



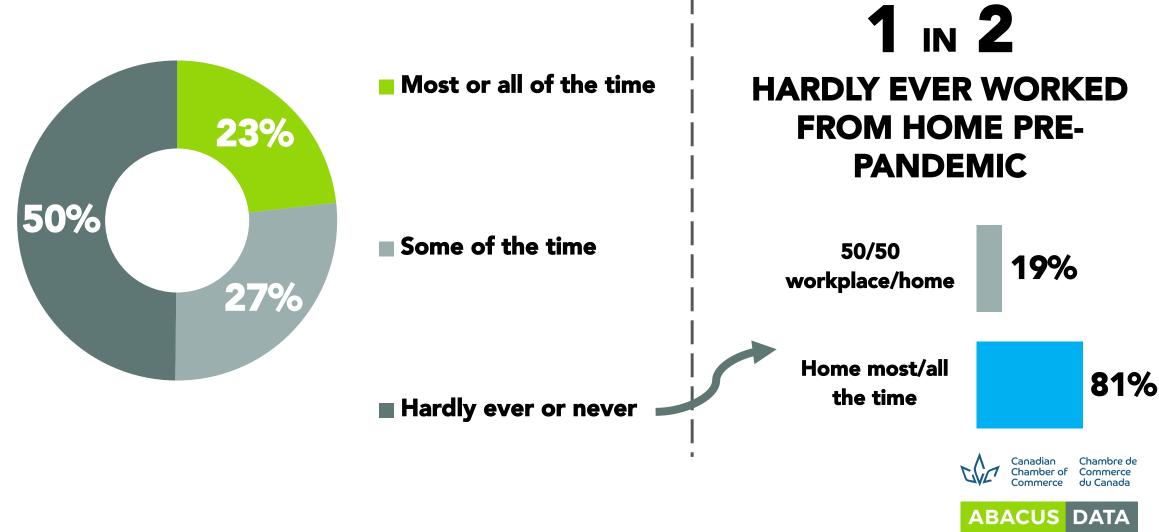
Over the past few months, which of the following best describes your situation at work?

### WORKPLACE VS. WORKING FROM HOME



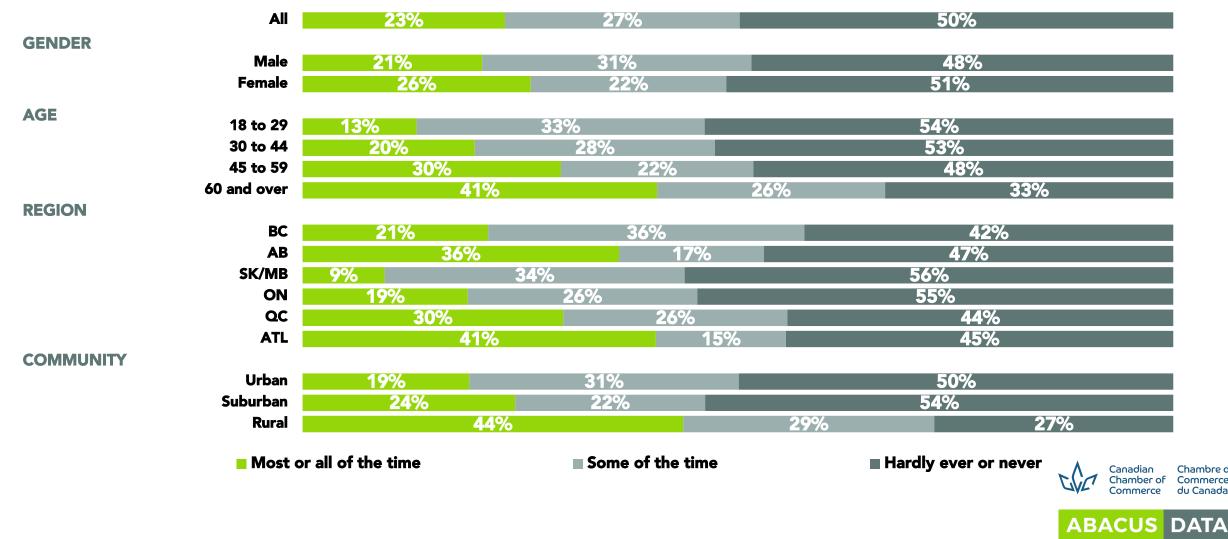
Over the past few months, which of the following best describes your situation at work?

# WORKING FROM HOME PRE-PANDEMIC THOSE WORKING FROM HOME



Before the pandemic, how often did you work from home?

# WORKING FROM HOME PRE-PANDEMIC THOSE WORKING FROM HOME

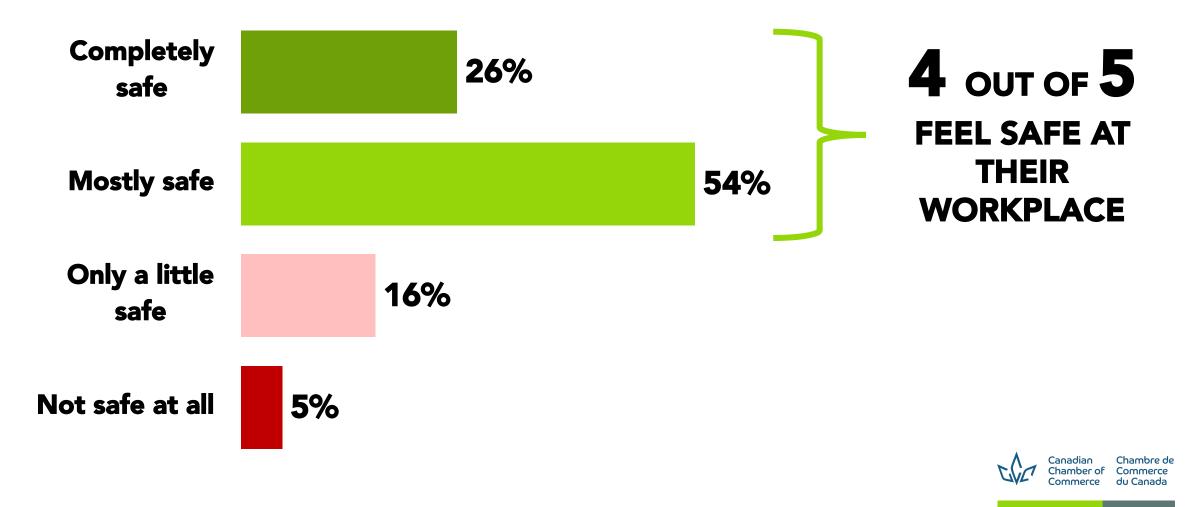


Before the pandemic, how often did you work from home?

# WORKING FROM HOME PRE-PANDEMIC THOSE WORKING FROM HOME

All 🔜	23%		27%		50	)%	
WORKPLACE							
High rise	14%	28%			58%		
Low rise	21%	18%			61%		
Large retail/food	8%		70%				22%
Small retail/food		50%			36%		14%
Large warehouse/factory	23%		45%	6		32%	
Small warehouse/factory	31%			39%		31%	
Outdoors	40	0%			49%		10%
Vehicle/machinery	<b>37</b> %	6		31%		32%	
High traffic	26%		31%			44%	
NCOME							
Less than \$50K	28%		25%		4	7%	
\$50K to \$100K	21%		31%			7%	
Over \$100K	21%	22%			57%		
Yes	13%	26%			61%		
No	26%		27%			7%	
50/50 workplace/home	10%		51%			39%	
Home most/all the time	28%		19%	_	53%		
	EO //						
Most or a	ll of the time	<b>S</b>	ome of the tim	e	Hardly ev	ver or never	Canadian Cham Chamber of Comr Commerce du Ca
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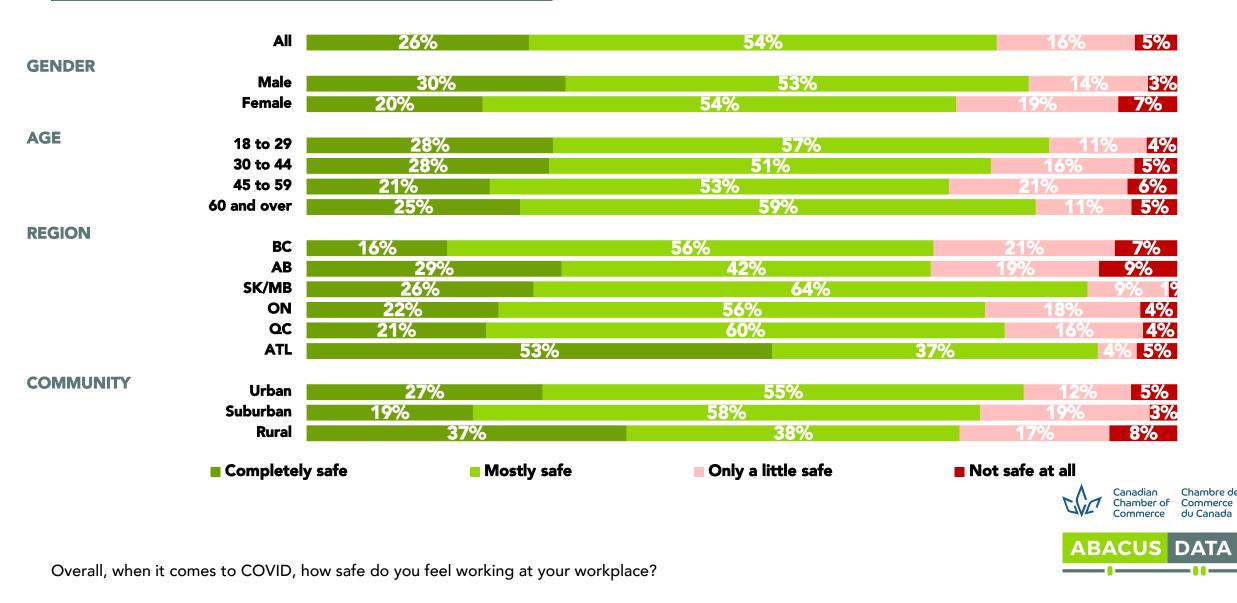
#### HOW SAFE DO YOU FEEL AT YOUR WORKPLACE THOSE WORKING FROM A WORKPLACE



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#### HOW SAFE DO YOU FEEL AT YOUR WORKPLACE THOSE WORKING FROM WORKPLACE

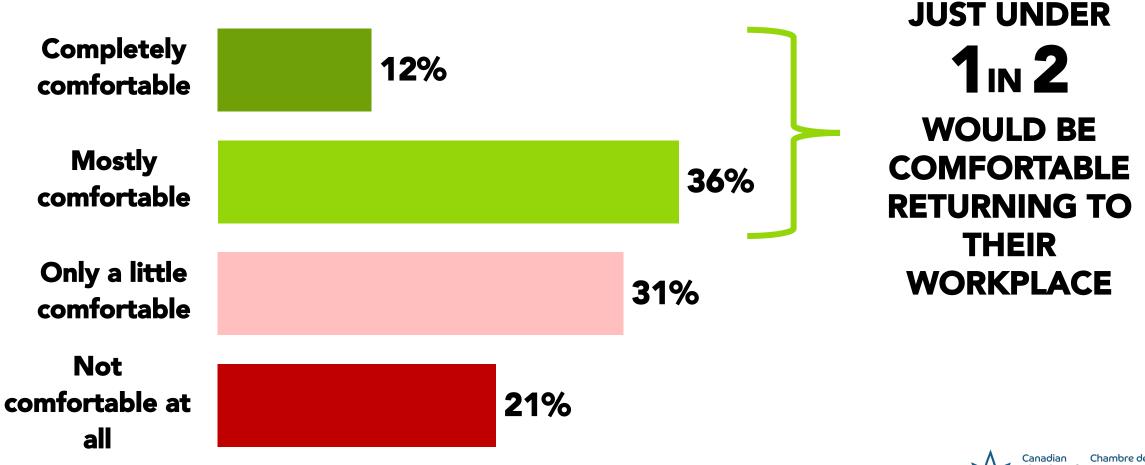


#### HOW SAFE DO YOU FEEL AT YOUR WORKPLACE THOSE WORKING FROM WORKPLACE

		26%		54%	16%	5%
WORKPLACE						
	High rise	22%		55%	15% 9	%
	Low rise	20%		65%	14%	19
	Large retail/food	22%		60%	14%	4%
	Small retail/food	25%		50%	22%	3%
	varehouse/factory	29%		56%	12%	2%
Small w	varehouse/factory	23%		51%	21%	5%
_	Outdoors	38		46%	12%	3%
l l	Vehicle/machinery		44%	43%		%
	High traffic	24%		47%	19% 10	%
PRE-COVID WFH Most	t or all of the time	20%		61%	11%	%
	Some of the time	8%		70%	20%	2%
Hai	rdly ever or never	17%		66%	16%	19
INCOME	Less than \$50K	28%		48%	18%	6%
	\$50K to \$100K	27%		55%	15%	3%
	Over \$100K	21%		60%	14%	5%
UNION MEMBER	Yes	19%		57%	20%	4%
	No	29%		52%		5%
	Completely	/ safe	Mostly safe	Only a little safe	Not safe at all	
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					Comr	nerce du
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Overall, when it comes to COVID, how safe do you feel working at your workplace?

### COMFORT RETURNING TO WORKPLACE THOSE WORKING FROM HOME

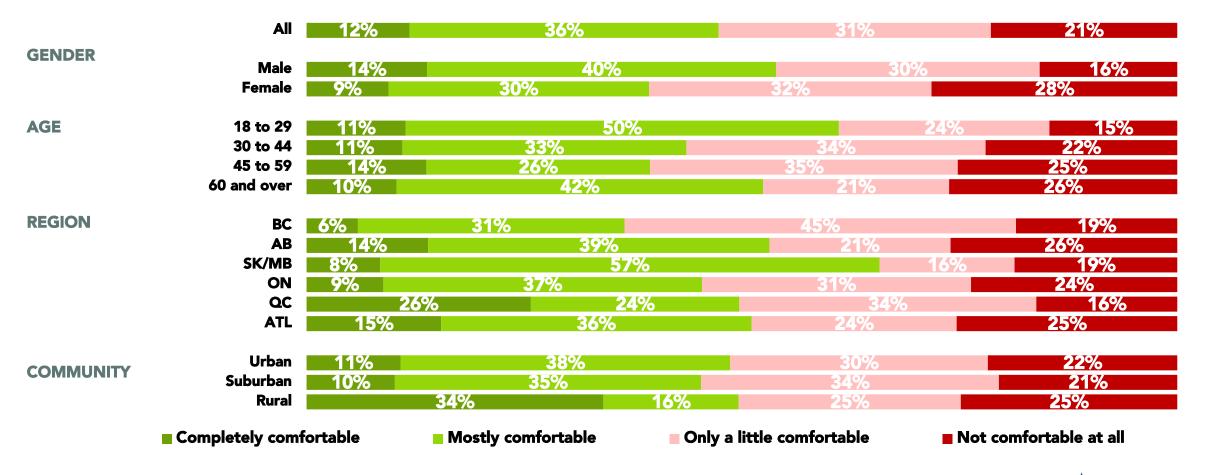


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If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?

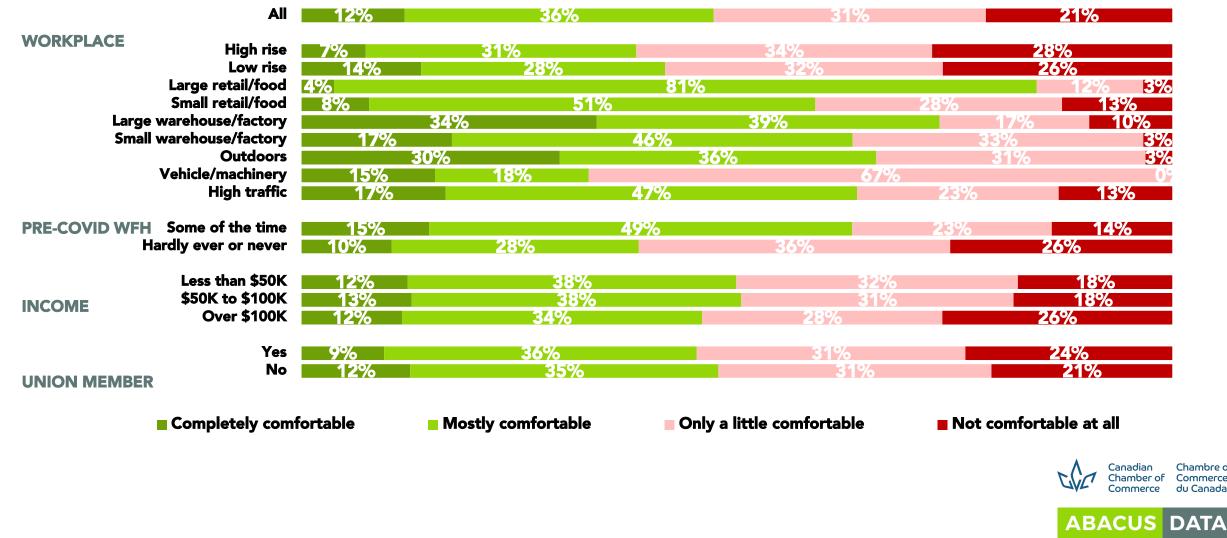
### COMFORT RETURNING TO WORKPLACE THOSE WORKING FROM HOME





If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?

### COMFORT RETURNING TO WORKPLACE THOSE WORKING FROM HOME



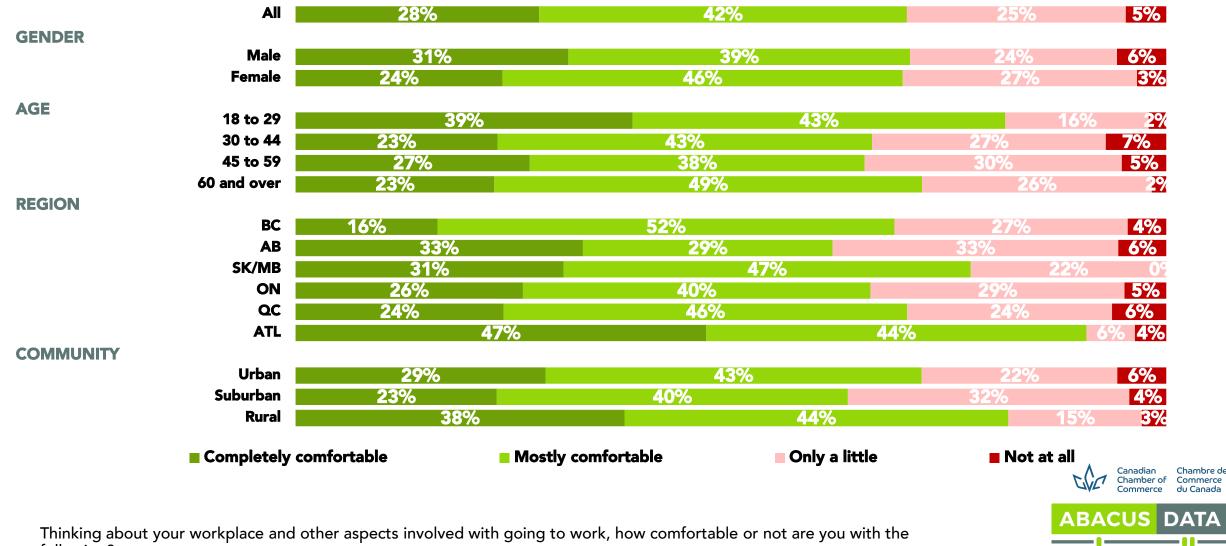
If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?

#### HOW COMFORTABLE ARE YOU WITH... THOSE WORKING FROM WORKPLACE

Being around coworkers in your workplace	28%	<b>42%</b>	25	% 5%
The process of getting in and out of the workplace (ie common areas and elevators)	31%	38%	23%	8%
Being around and interacting with customers or clients	19%	<b>39%</b>	31%	10%
Having to commute to the workplace using public transit	25%	33%	27%	15%
Completely comfortable	Mostly comf	ortable Only a	little 📕 Not	: at all
			•	Canadian Chamber of Commerce du C

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#### BEING AROUND COWORKERS IN YOUR WORKPLACE

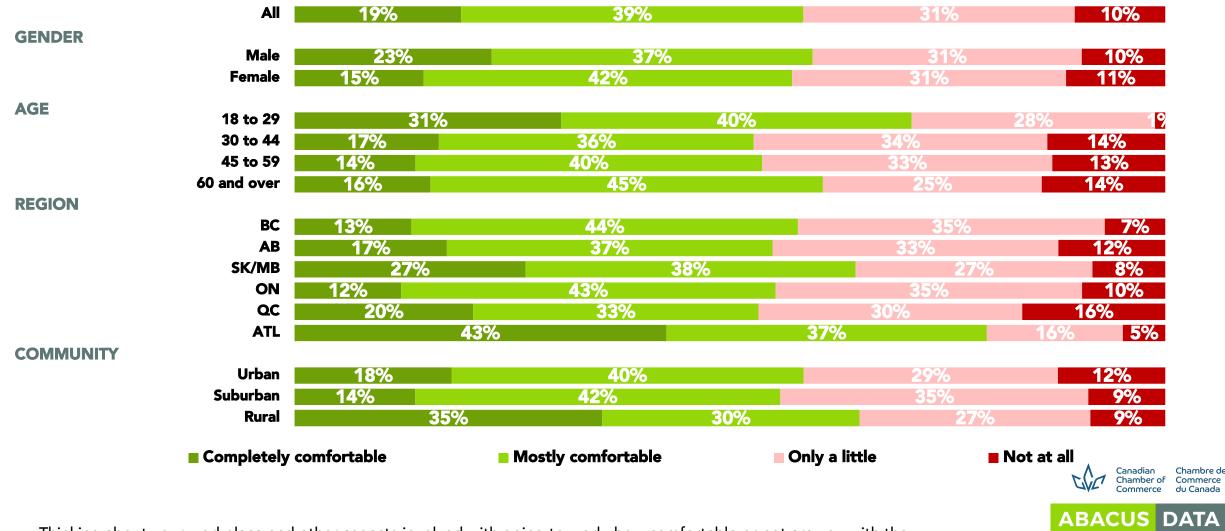


following?

#### BEING AROUND COWORKERS IN YOUR WORKPLACE

	All	28%	429	%	25%	5%
WORKPLACE						
	High rise	16%	50%		30%	<b>4%</b>
	Low rise	23%	44%		31%	3%
	Large retail/food	34%		39%	22%	5%
	Small retail/food	34%		36%	23%	6%
Larg	ge warehouse/factory	34%		40%	19%	7%
Sm	all warehouse/factory	35%	30	%	25%	10%
	Outdoors	35%		<b>39%</b>	22%	<b>4%</b>
	Vehicle/machinery	36%		<b>43</b> %	13%	7%
	High traffic	31%		<b>46</b> %	19%	5%
INCOME	Less than \$50K	<b>29%</b>	41	%	25%	5%
	\$50K to \$100K	32%		8%	26%	4%
	Over \$100K	23%	48%		24%	5%
	ER					
	Yes	<b>26%</b>	44%		25%	6%
	No	<b>29%</b>	42	%	25%	4%
	Completely completely completely	mfortable	Mostly comfortable	Only a little	■ Not at all	Canadian Char Chamber of Com Commerce du Ci
			with going to work, how comfortable		AB	ACUS DA

BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS

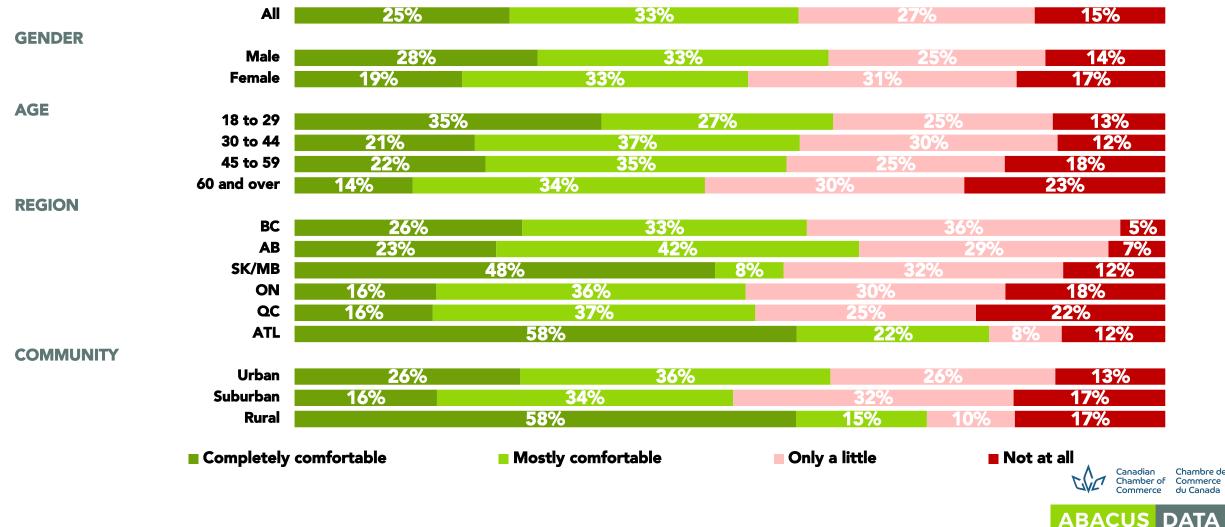


BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS

	All	19%	39%		31%	10%
WORKPLACE						
	High rise	17%	30%	<b>39%</b>		14%
	Low rise	15%	47%		31%	8%
	Large retail/food	<b>26%</b>	25%	40	%	9%
	Small retail/food	<b>9%</b>	<b>49%</b>	22%	0	20%
Lar	rge warehouse/factory	35%		34%	24%	8%
Sm	nall warehouse/factory	17%	34%	36%		13%
	Outdoors	<b>28%</b>	34%		<b>27%</b>	11%
	Vehicle/machinery	39	%	<b>29%</b>	22%	10%
	High traffic	23%	39%		25%	13%
INCOME	Less than \$50K	<b>19%</b>	38%		31%	12%
	\$50K to \$100K	22%	37%		34%	8%
	Over \$100K	16%	<b>42</b> %		30%	12%
UNION MEMB	SER Yes	15%	47%		30%	9%
	No	21%	36%		32%	11%
	Completely	comfortable	Mostly comfortable	Only a little	Not	at all Canadian Chambr Chamber of Commer Commerce du Cana
						ARACUS DAT

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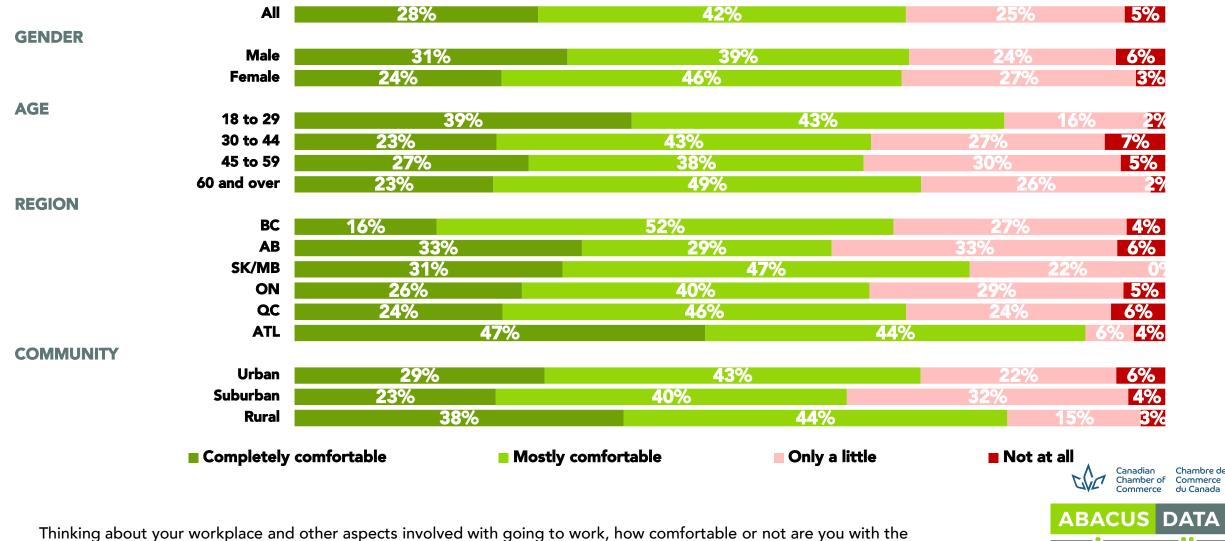
HAVING TO COMMUTE TO THE WORKPLACE USING PUBLIC TRANSIT



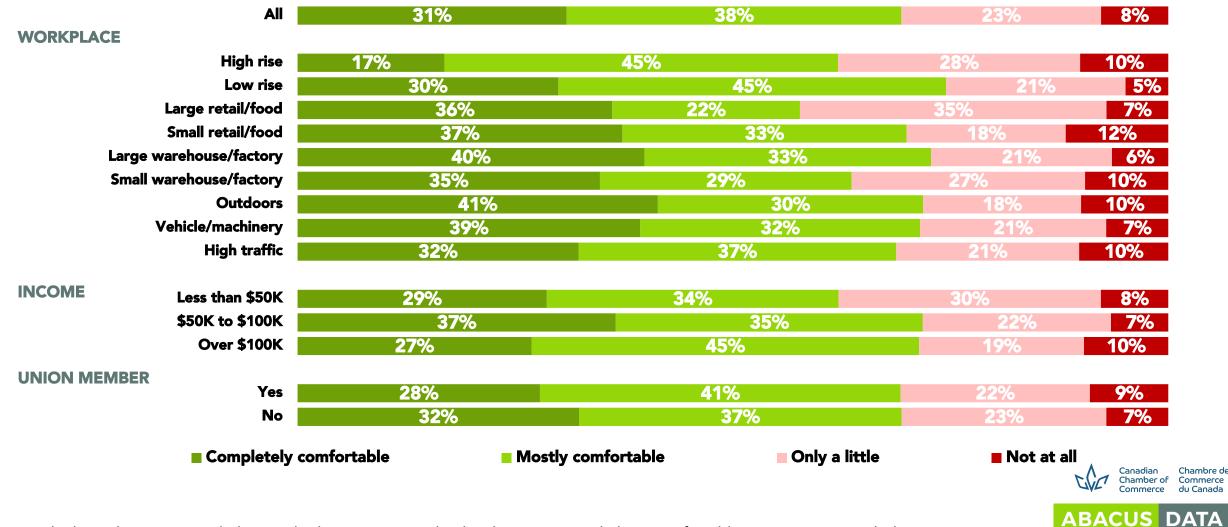
HAVING TO COMMUTE TO THE WORKPLACE USING PUBLIC TRANSIT

	All	28%	42%	25%	5%
WORKPLACE					
	High rise	16%	50%	30%	<b>4%</b>
	Low rise	23%	44%	31%	3%
	Large retail/food	34%	<b>39%</b>	22%	5%
	Small retail/food	34%	36%	23%	6%
Large wa	arehouse/factory	34%	<b>40%</b>	<b>19%</b>	7%
Small wa	arehouse/factory	35%	30%	25%	10%
	Outdoors	35%	<b>39%</b>	22%	<mark>4%</mark>
V	ehicle/machinery	36%	<b>43%</b>	13%	7%
	High traffic	31%	46%	19%	5%
NCOME	Less than \$50K	29%	41%	25%	5%
	\$50K to \$100K	32%	38%	26%	<b>4%</b>
	Over \$100K	23%	48%	24%	5%
JNION MEMBER	Vaa	0/0/		050/	
	Yes	26%	44%	25%	6%
	No	<b>29%</b>	<b>42%</b>	25%	4%
	Completely con	nfortable	Mostly comfortable	little 📃 Not at all	
					Canadian Cha Chamber of Cor Commerce du
				AF	BACUS DA

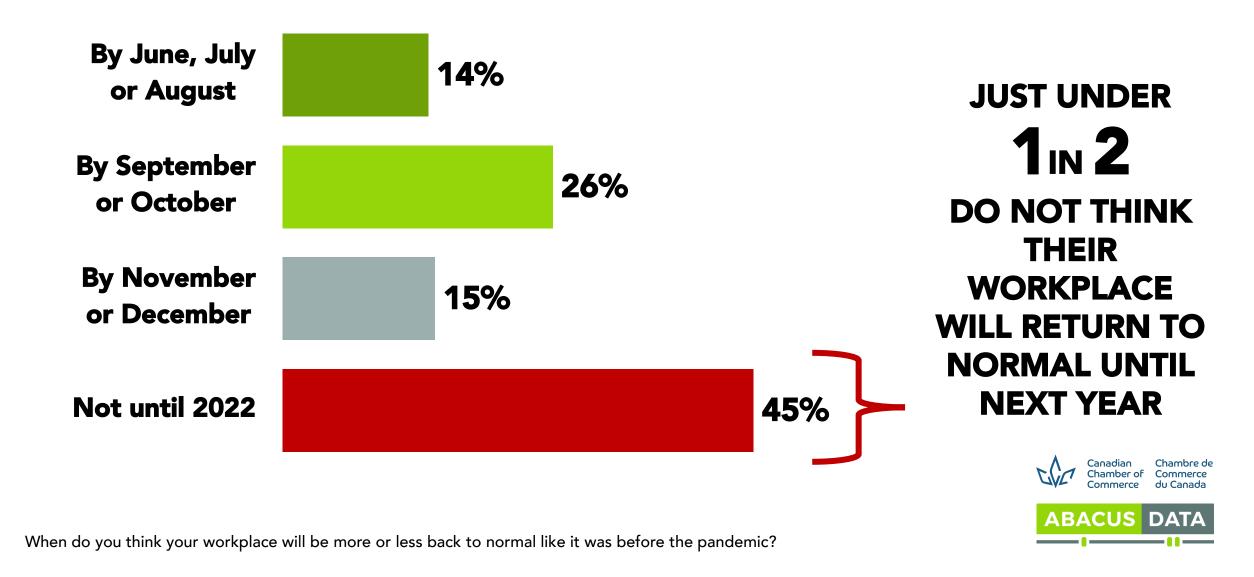
THE PROCESS OF GETTING IN AND OUT OF THE WORKPLACE



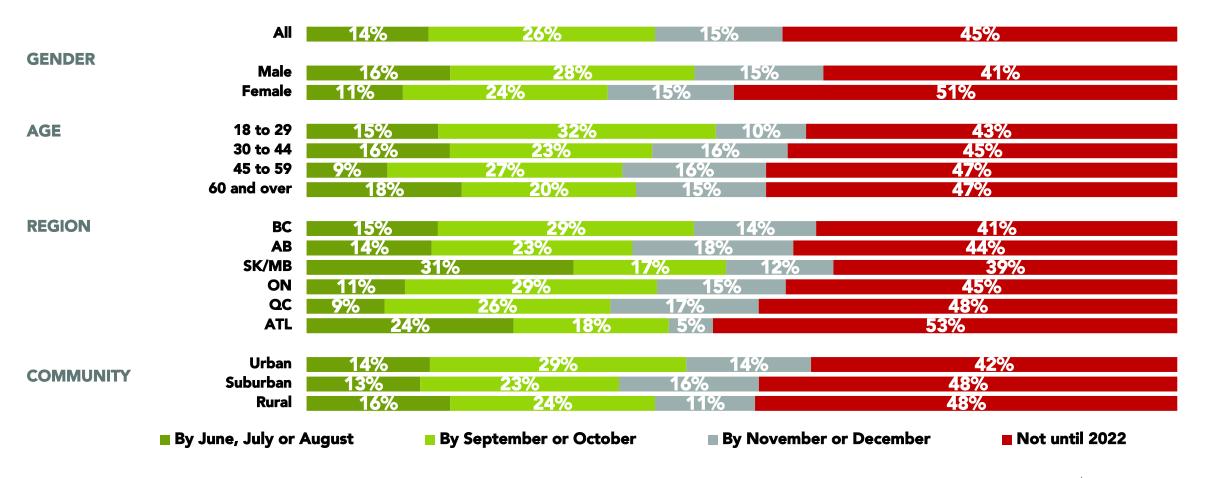
#### HOW COMFORTABLE ARE YOU WITH... THE PROCESS OF GETTING IN AND OUT OF THE WORKPLACE



### WORKPLACE RETURNING TO NORMAL



### **WORKPLACE RETURNING TO NORMAL**







When do you think your workplace will be more or less back to normal like it was before the pandemic?

### **WORKPLACE RETURNING TO NORMAL**

Α	14%	26%	15%	45%
/ORKPLACE High ris	e 12%	22%	18%	48%
Low ris		30%	14%	<u> </u>
Large retail/foo		44%	7%	
Small retail/foo		34%	11%	39%
Large warehouse/factor		41%	7%	40%
Small warehouse/factor		3%	<b>26%</b> 1	<b>3%33%</b>
Outdoor			<b>%</b> 11%	38%
Vehicle/machiner		/%14%		46%
High traffi	ic <u>11%</u>	<b>16%</b> 169	6	57%
ORKPLACE Workplace> Hom	e <b>7%</b>	24%	21%	49%
Remained in workplac		25%	10%	46%
Less than \$50	K 12%	26%	15%	47%
COME \$50K to \$100		29%	14%	41%
Over \$100		23%	15%	49%
Ye	14%	25%	14%	47%
NION MEMBER		26%	15%	45%
By June, July d	or August	By September or October By September or October	er 🛛 🖉 By November	or December 🛛 🗖 Not until 2022
				Canadia

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When do you think your workplace will be more or less back to normal like it was before the pandemic?