



Canadian  
Chamber of  
Commerce

Chambre de  
Commerce  
du Canada

**ABACUS DATA**

DETAILED RESULTS

# RETURNING TO THE WORKPLACE WHAT WILL GET WORKERS TO FEEL SAFE?

CONDUCTED FOR THE CANADIAN CHAMBER OF COMMERCE

RESEARCH AND ANALYSIS FROM CANADA'S LEADING PUBLIC  
AFFAIRS AND MARKET RESEARCH EXPERTS

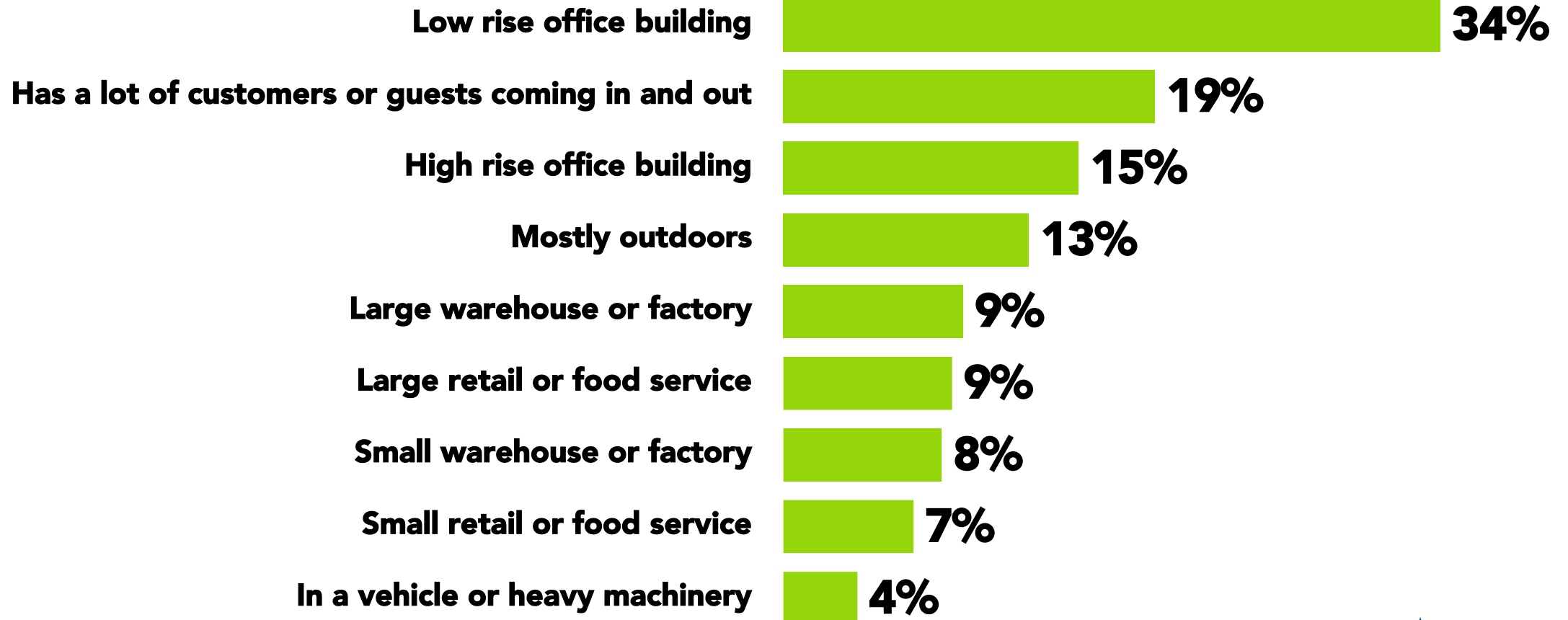
# METHODOLOGY

The survey was conducted with 2,000 Canadian adults of which 1,056 were currently employed either full-time or part-time from March 25 to 30, 2021. A random sample of panelists were invited to complete the survey from a set of partner panels based on the Lucid exchange platform. These partners are typically double opt-in survey panels, blended to manage out potential skews in the data from a single source.

The margin of error for a comparable probability-based random sample of 2,000 Canadians is +/- 2.19%, 19 times out of 20.  
The margin of error for a comparable probability-based random sample of 1,056 employed Canadians is +/- 3.1%, 19 times out of 20.

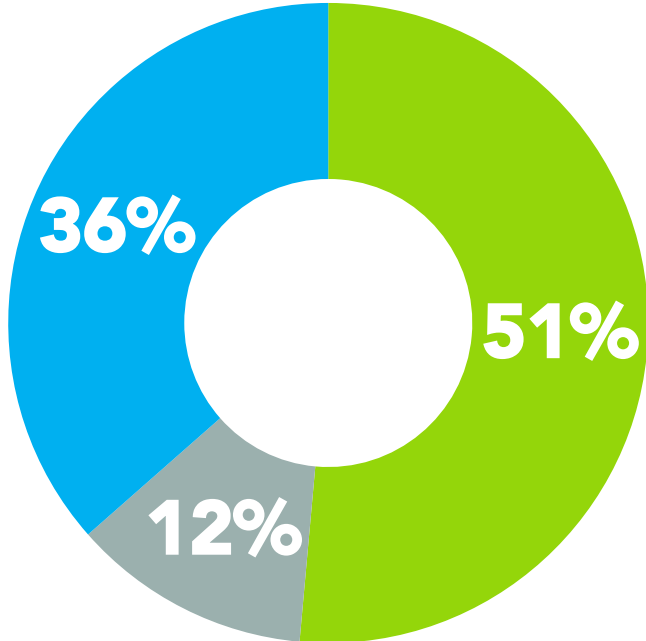
The base sample were weighted according to census data to ensure that the sample matched Canada's population according to age, gender, educational attainment, and region. Totals may not add up to 100 due to rounding.

# TYPE OF WORKPLACE



What kind of workplace do you work in most of the time before the pandemic started and would work when things get back to normal? Select all that apply to you

# WORKPLACE VS. WORKING FROM HOME

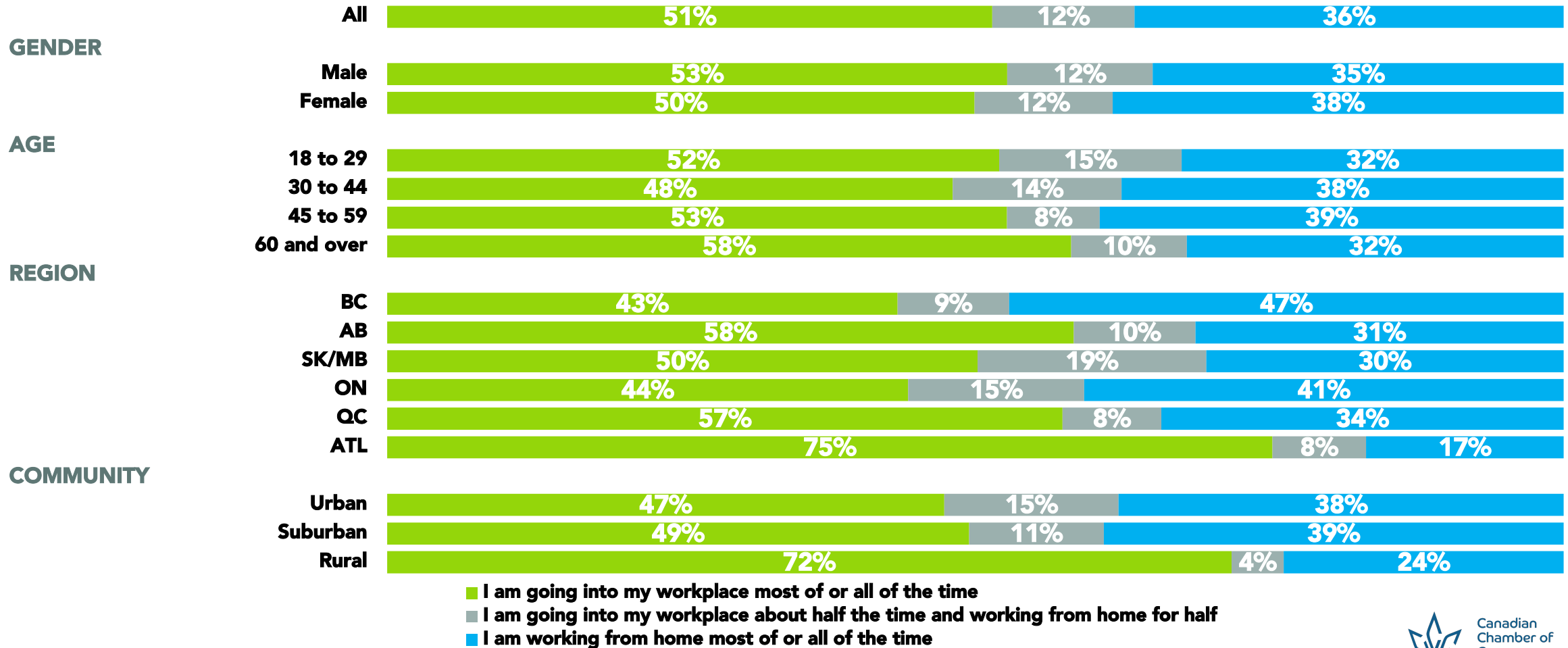


- I am going into my workplace most of or all of the time
- I am going into my workplace about half the time and working from home for half
- I am working from home most of or all of the time

**1 IN 2**  
**ARE STILL GOING TO**  
**THEIR WORKPLACE**  
**MOST OF THE TIME**

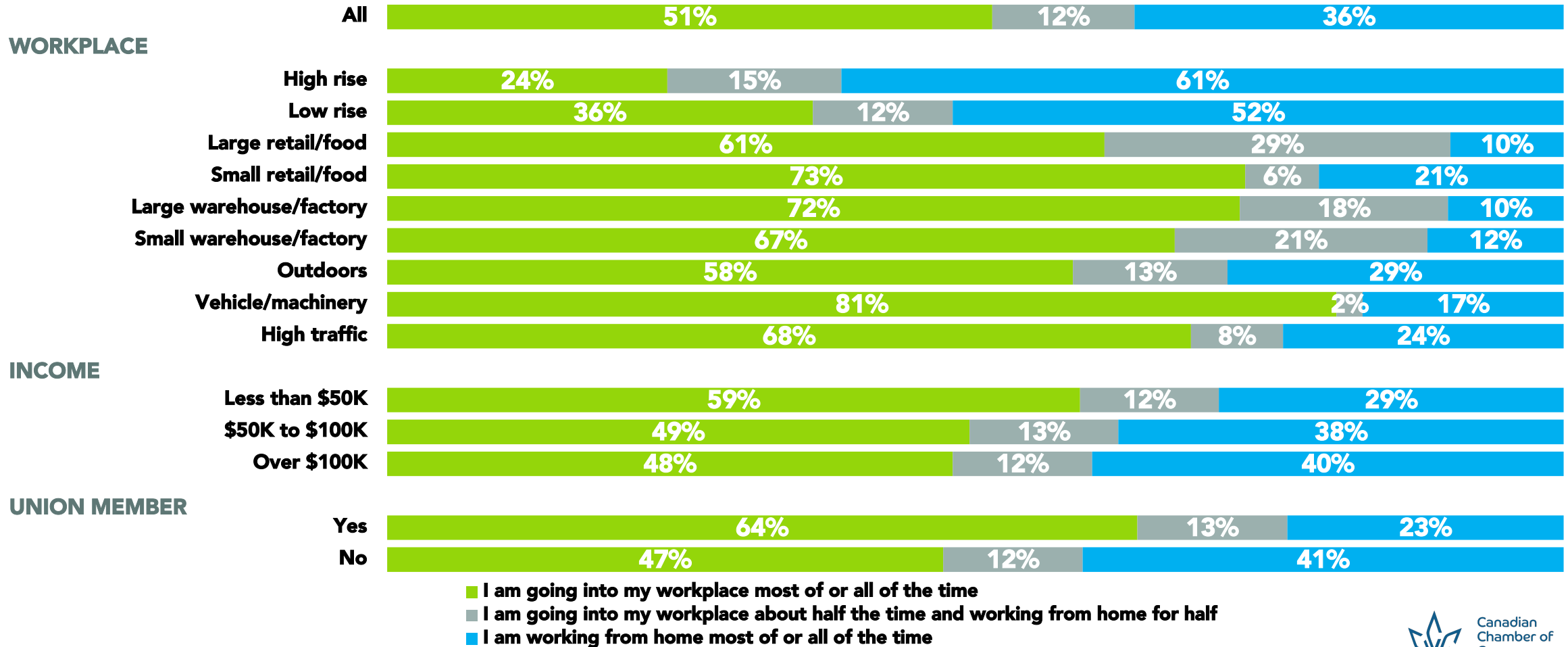
Over the past few months, which of the following best describes your situation at work?

# WORKPLACE VS. WORKING FROM HOME



Over the past few months, which of the following best describes your situation at work?

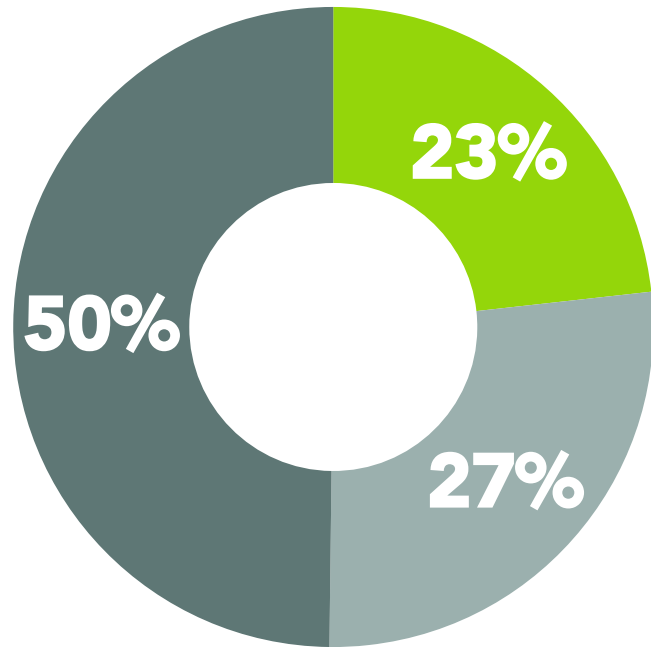
# WORKPLACE VS. WORKING FROM HOME



Over the past few months, which of the following best describes your situation at work?

# WORKING FROM HOME PRE-PANDEMIC

## THOSE WORKING FROM HOME



■ Most or all of the time

■ Some of the time

■ Hardly ever or never

**1 IN 2**  
**HARDLY EVER WORKED**  
**FROM HOME PRE-**  
**PANDEMIC**

50/50  
workplace/home

19%

Home most/all  
the time

81%

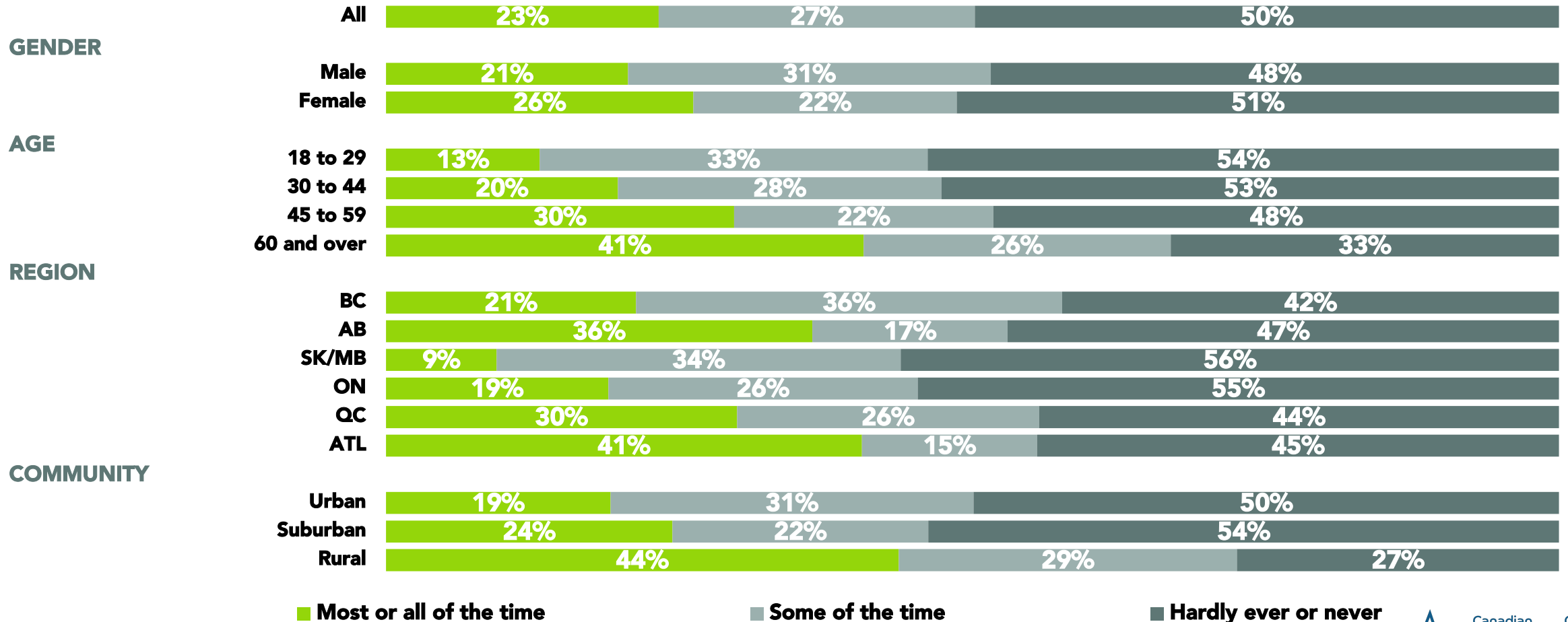
 Canadian Chamber of Commerce  
Chambre de Commerce du Canada

**ABACUS DATA**

Before the pandemic, how often did you work from home?

# WORKING FROM HOME PRE-PANDEMIC

## THOSE WORKING FROM HOME



■ Most or all of the time

■ Some of the time

■ Hardly ever or never

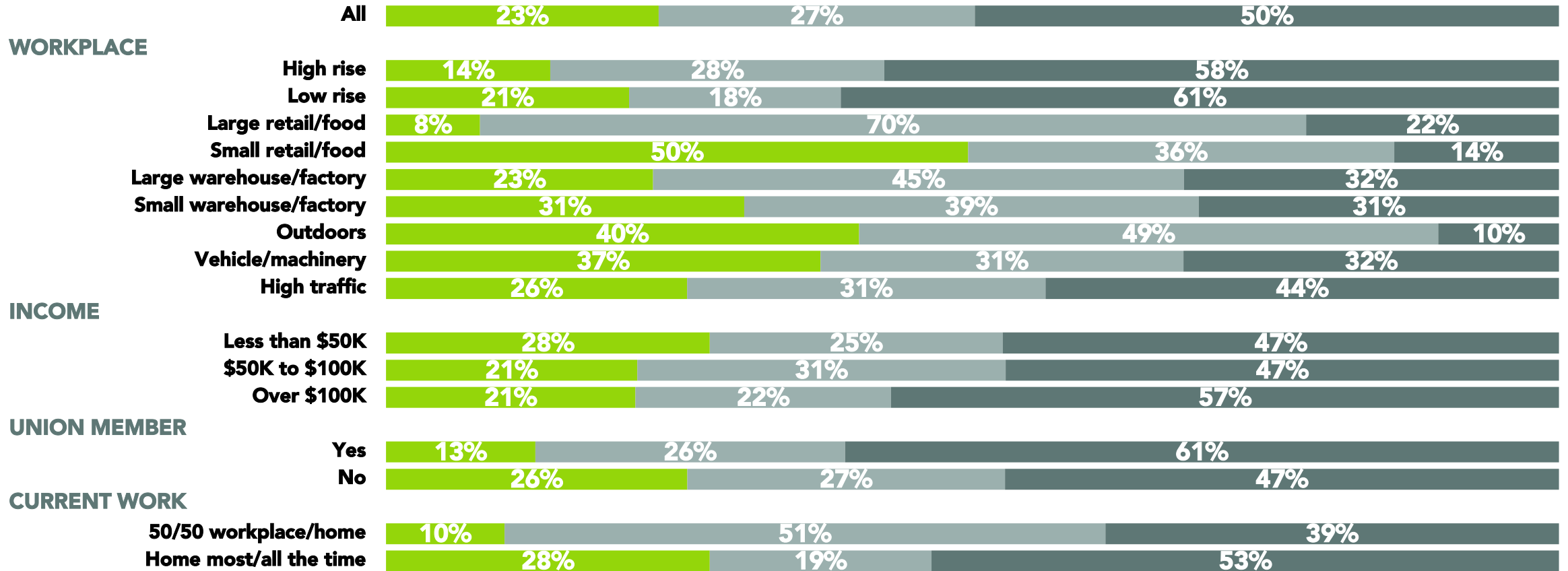


Before the pandemic, how often did you work from home?



# WORKING FROM HOME PRE-PANDEMIC

## THOSE WORKING FROM HOME



■ Most or all of the time

■ Some of the time

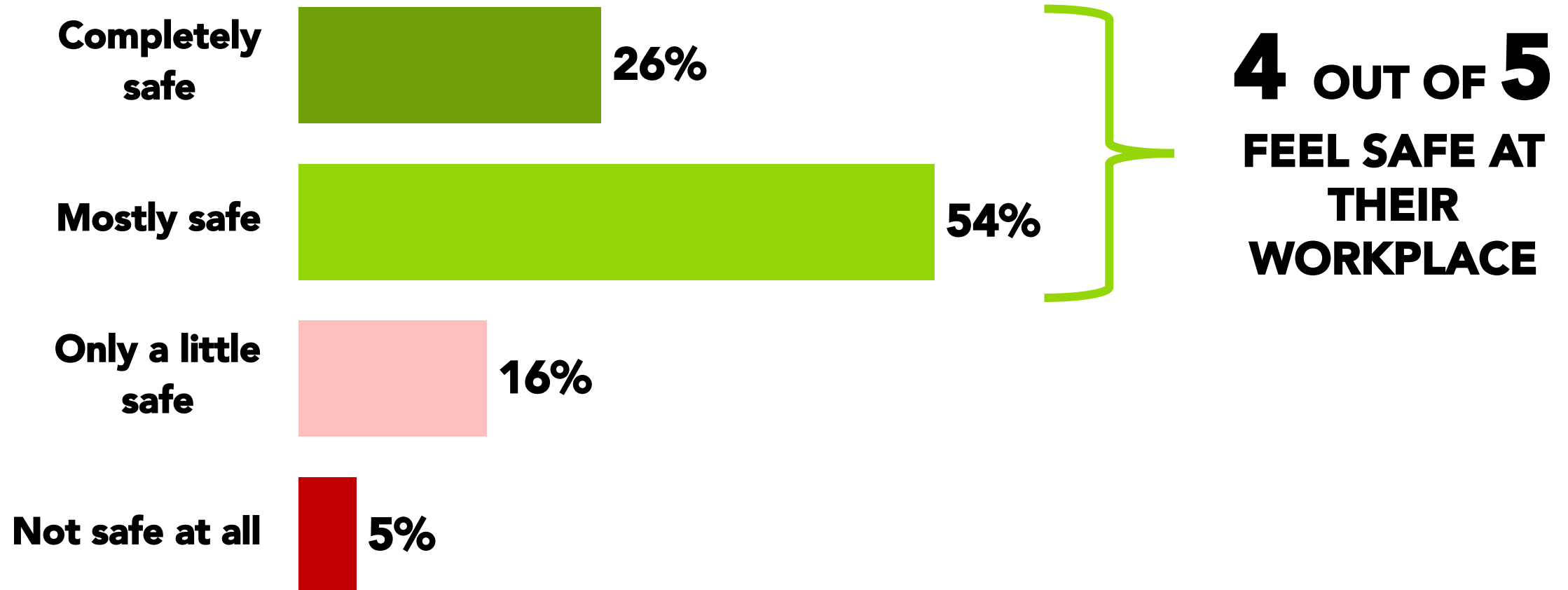
■ Hardly ever or never



Before the pandemic, how often did you work from home?

# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

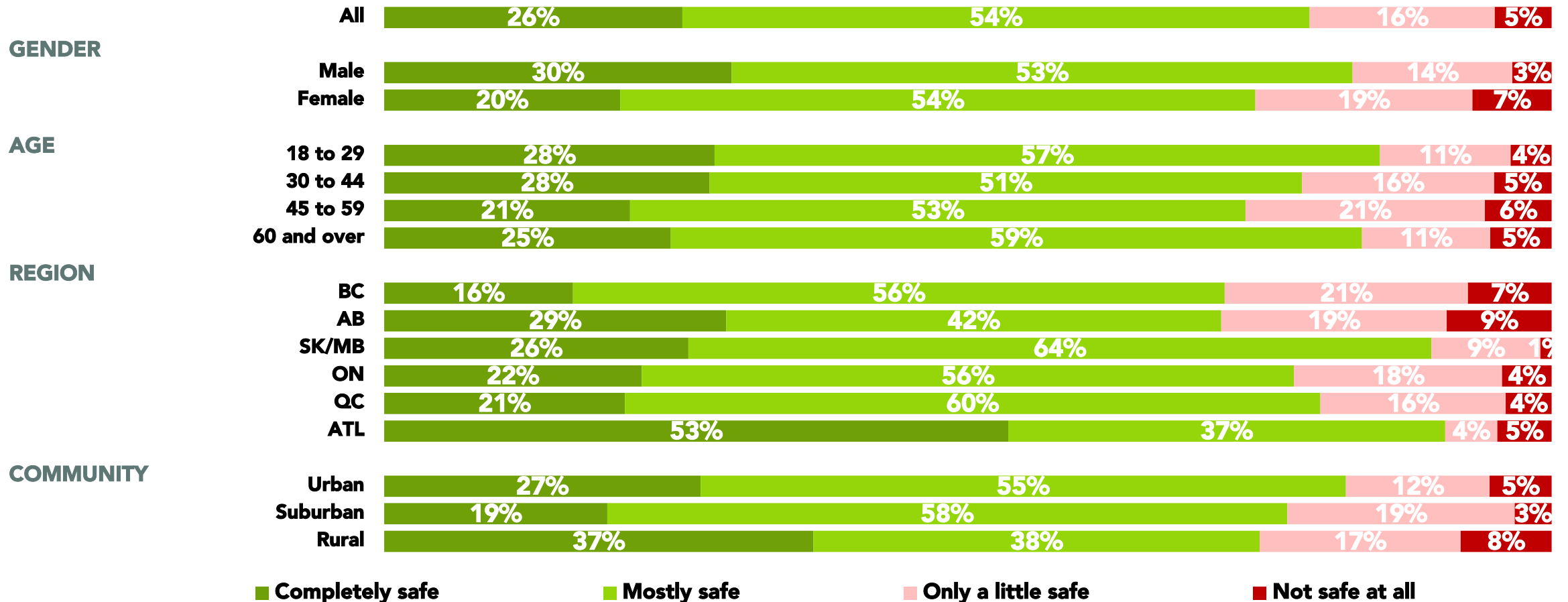
## THOSE WORKING FROM A WORKPLACE



Overall, when it comes to COVID, how safe do you feel working at your workplace?

# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

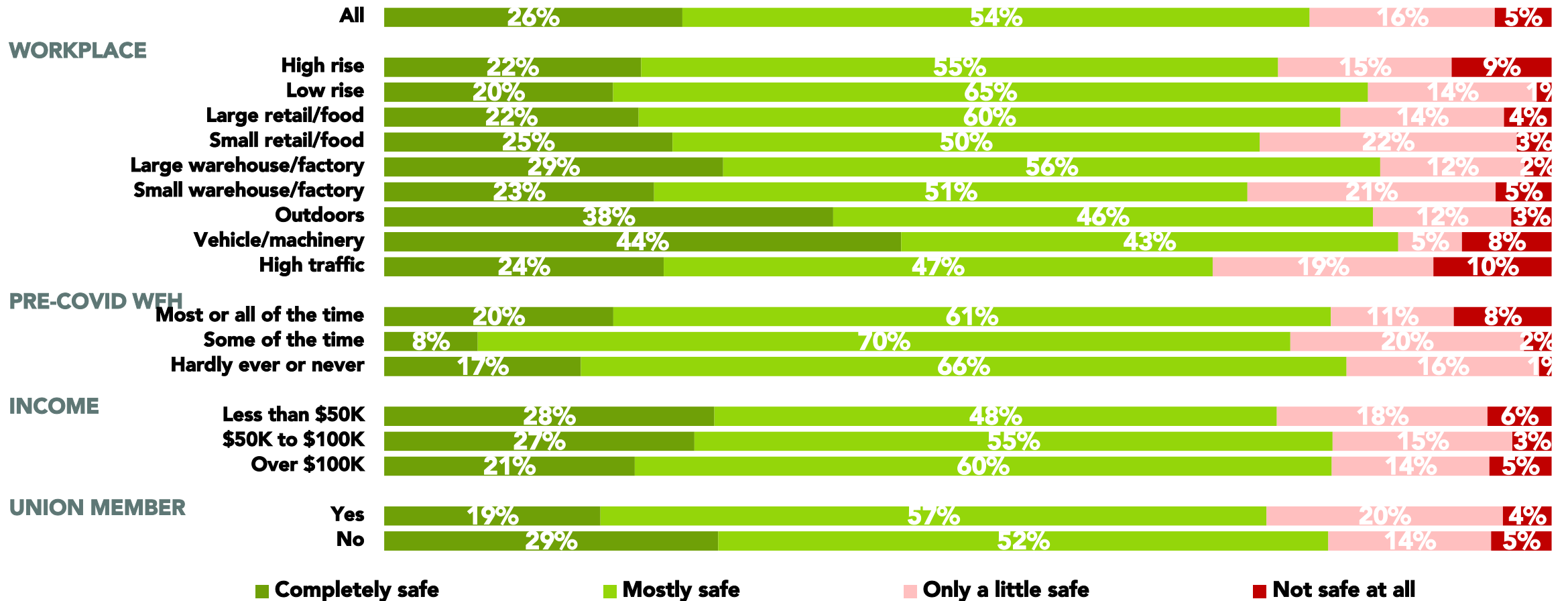
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# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

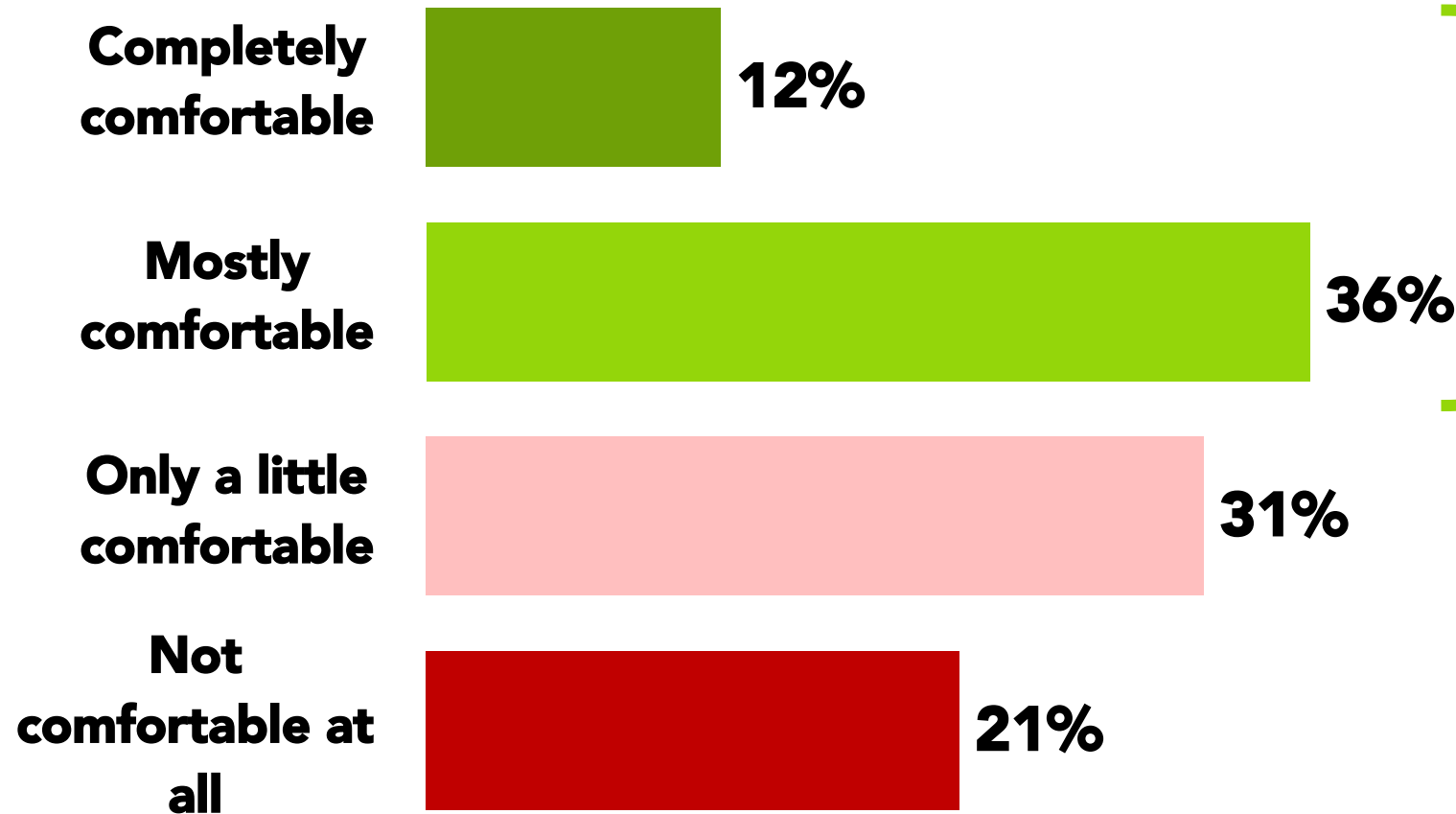
## THOSE WORKING FROM WORKPLACE



Overall, when it comes to COVID, how safe do you feel working at your workplace?

# COMFORT RETURNING TO WORKPLACE

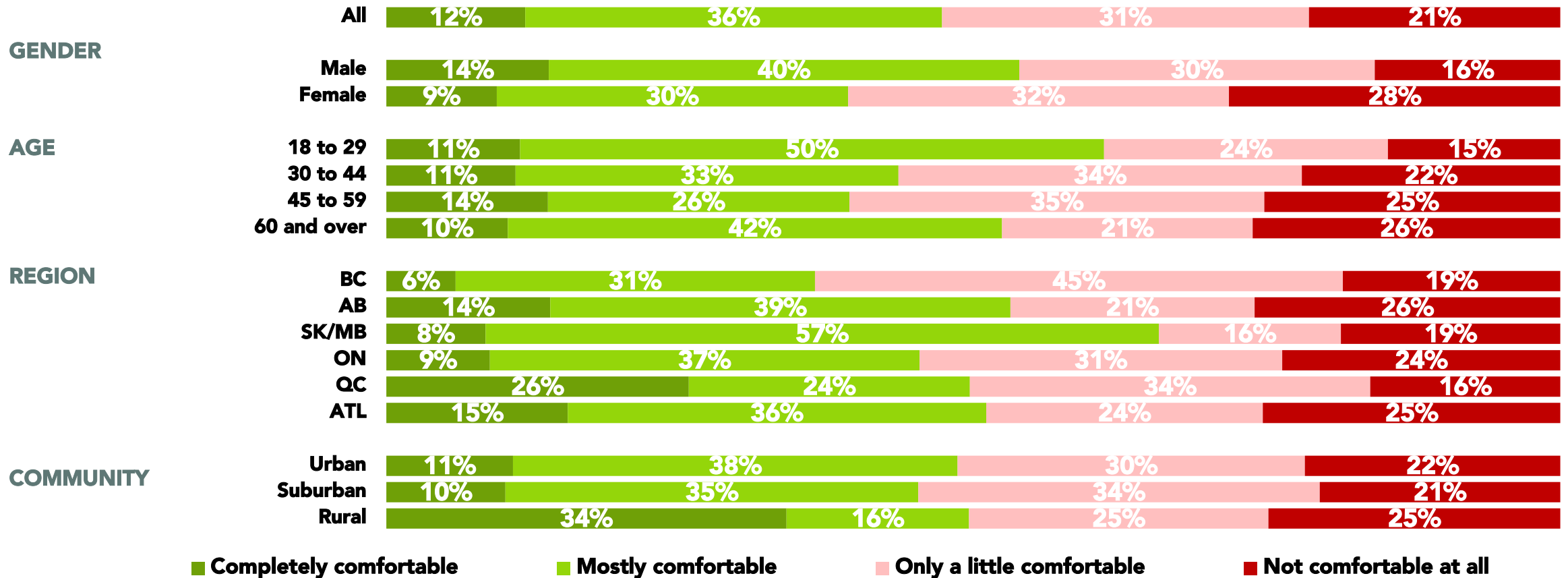
## THOSE WORKING FROM HOME



**JUST UNDER  
1 IN 2  
WOULD BE  
COMFORTABLE  
RETURNING TO  
THEIR  
WORKPLACE**

# COMFORT RETURNING TO WORKPLACE

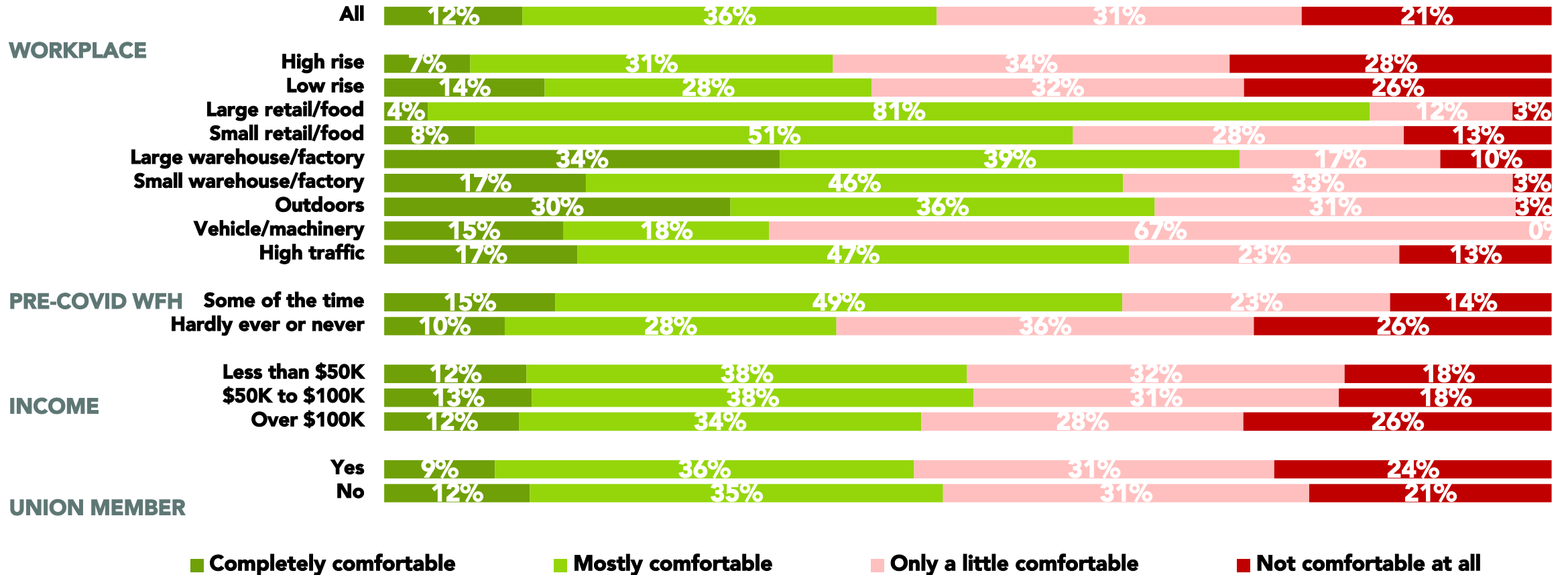
## THOSE WORKING FROM HOME



If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?

# COMFORT RETURNING TO WORKPLACE

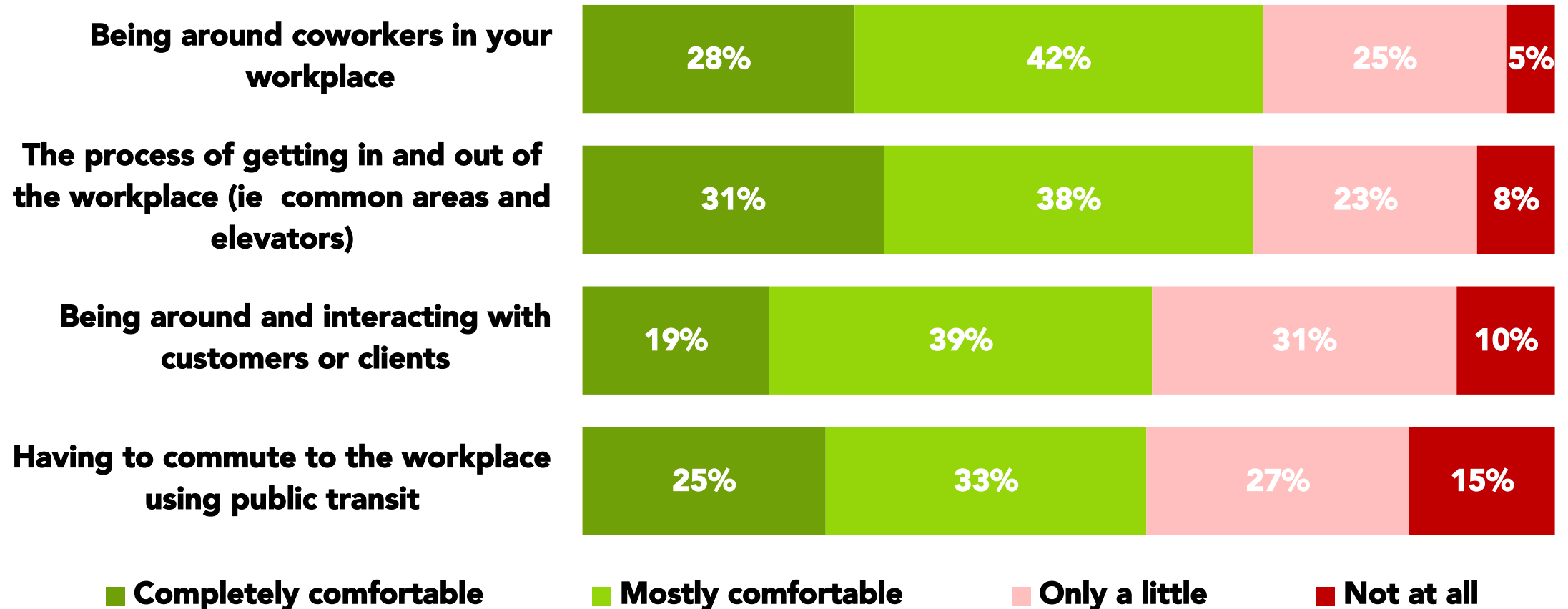
## THOSE WORKING FROM HOME



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# HOW COMFORTABLE ARE YOU WITH...

## THOSE WORKING FROM WORKPLACE

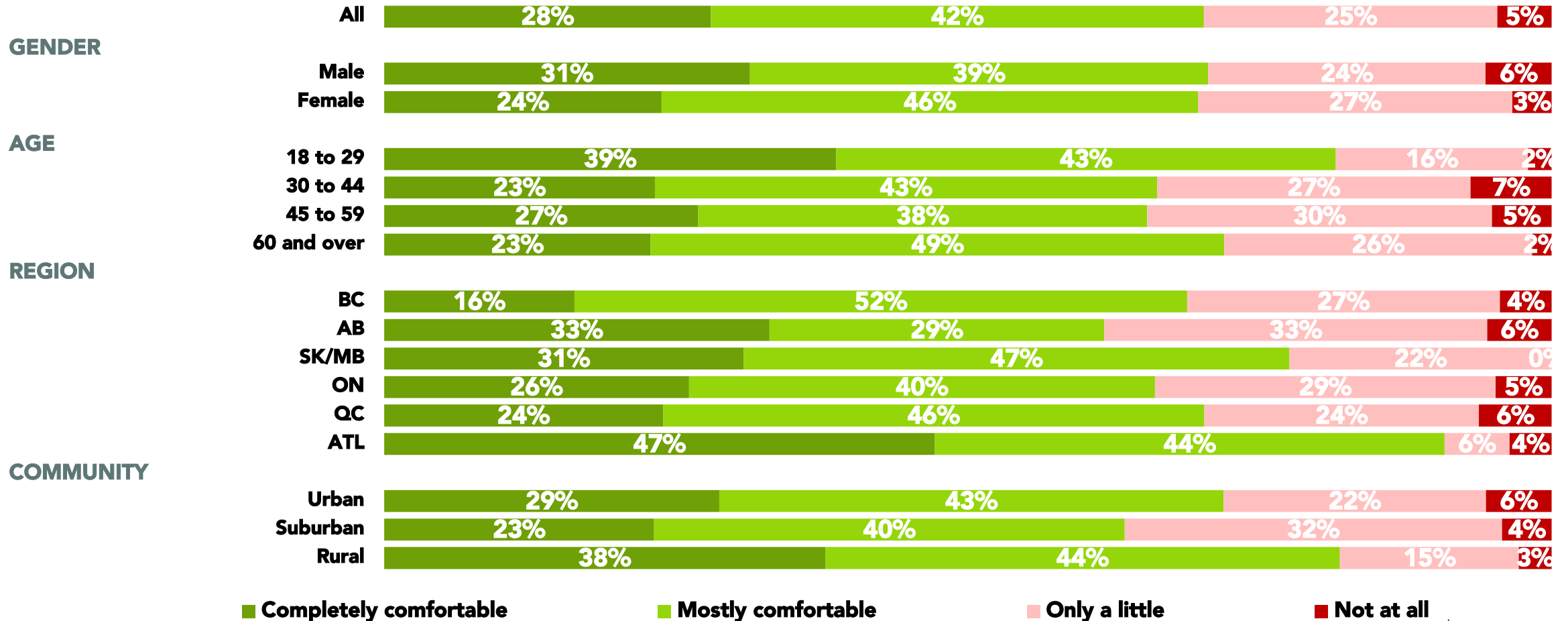


Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?



# HOW COMFORTABLE ARE YOU WITH...

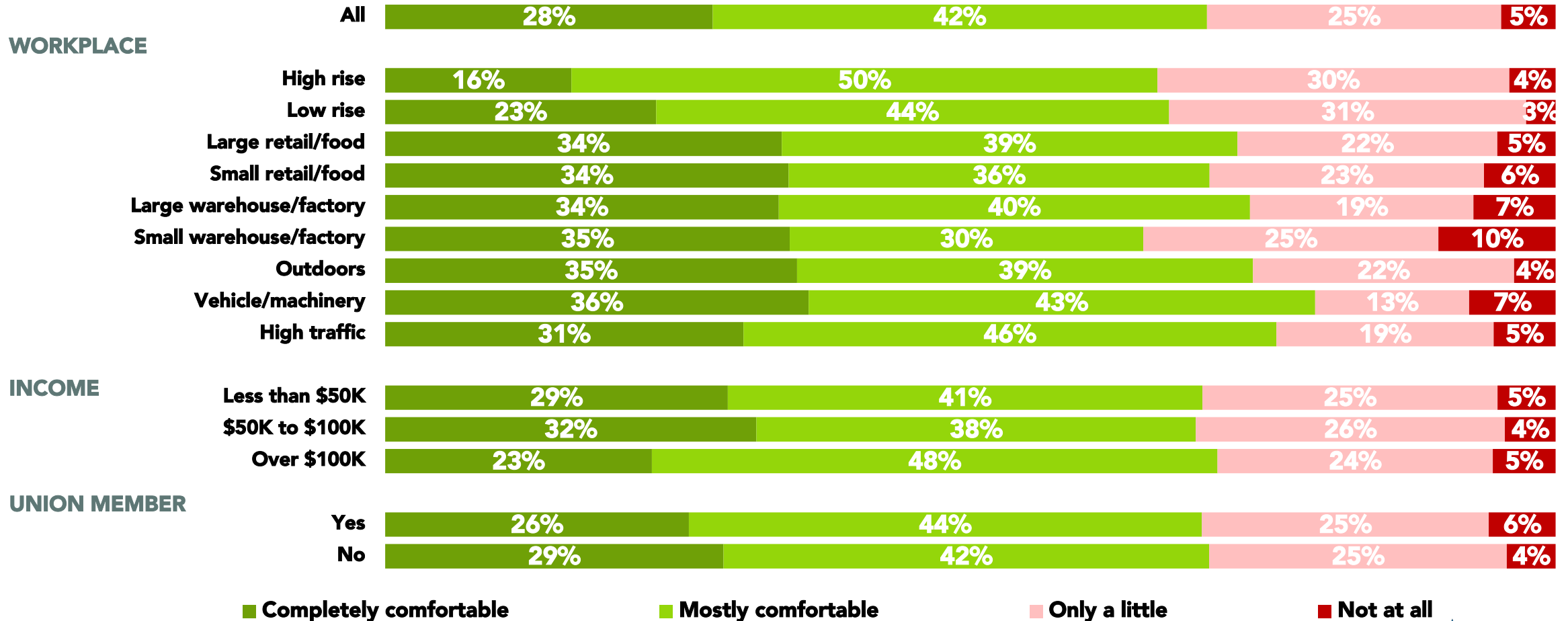
## BEING AROUND COWORKERS IN YOUR WORKPLACE



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

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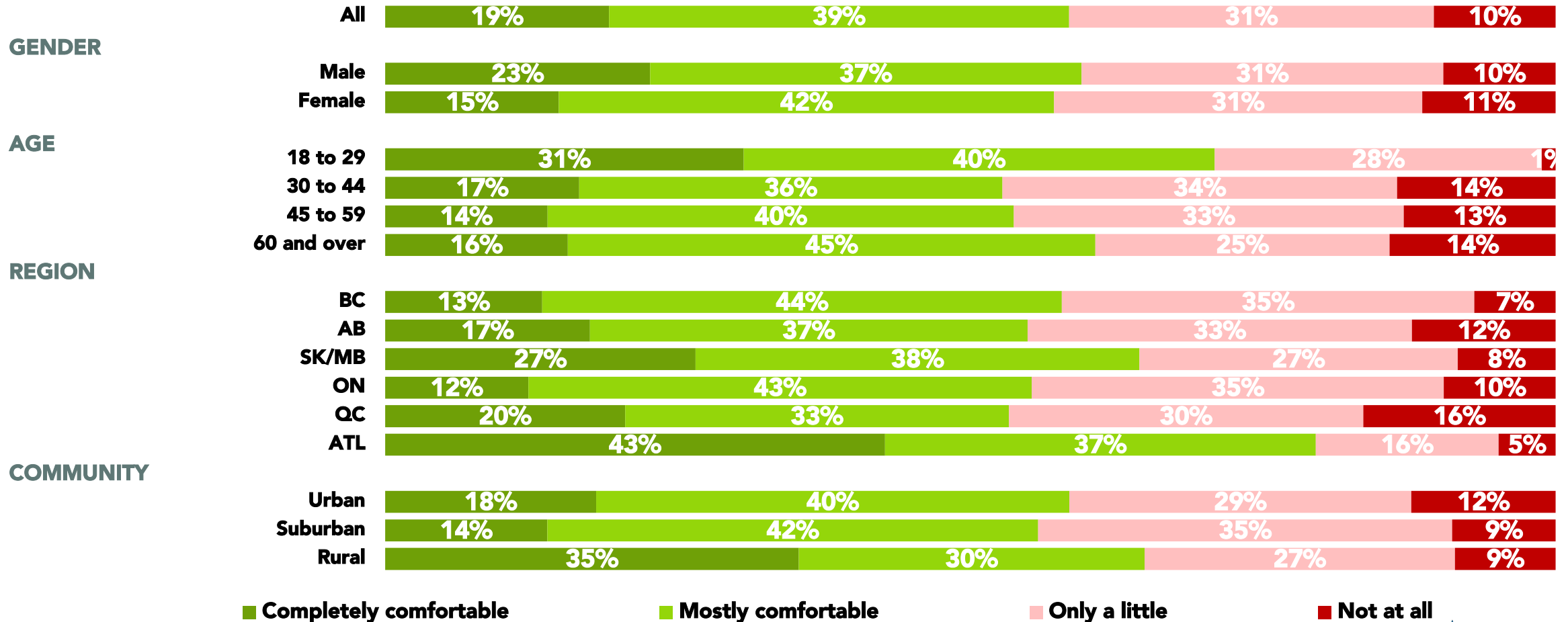
## BEING AROUND COWORKERS IN YOUR WORKPLACE



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

# HOW COMFORTABLE ARE YOU WITH...

## BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS



■ Completely comfortable

■ Mostly comfortable

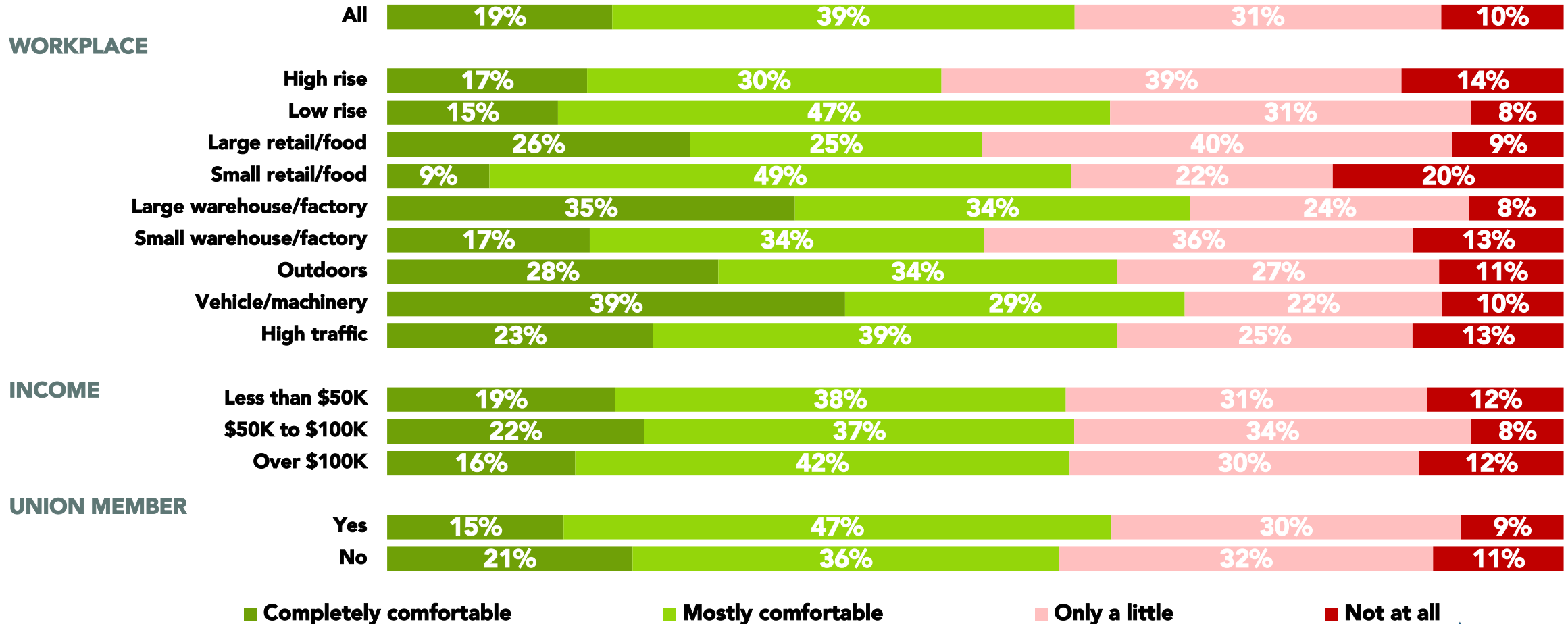
■ Only a little

■ Not at all

Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

# HOW COMFORTABLE ARE YOU WITH...

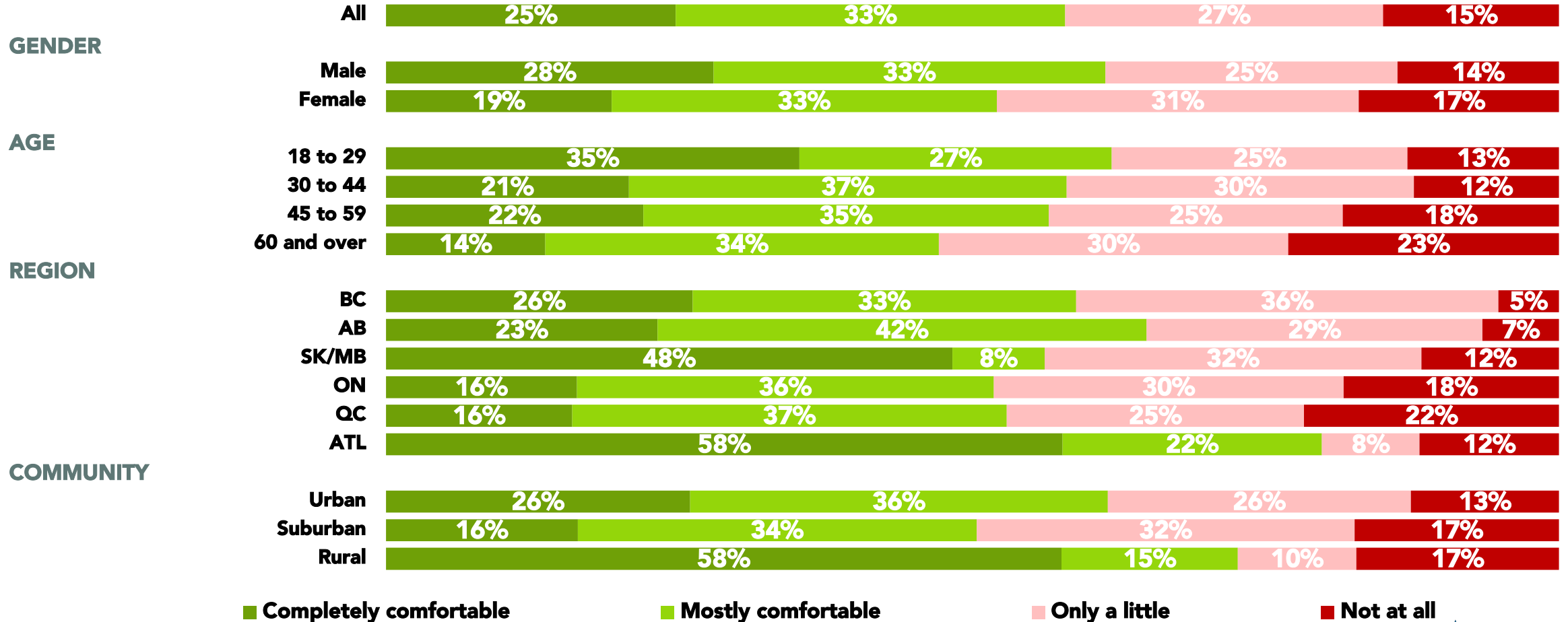
## BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS



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# HOW COMFORTABLE ARE YOU WITH...

## HAVING TO COMMUTE TO THE WORKPLACE USING PUBLIC TRANSIT



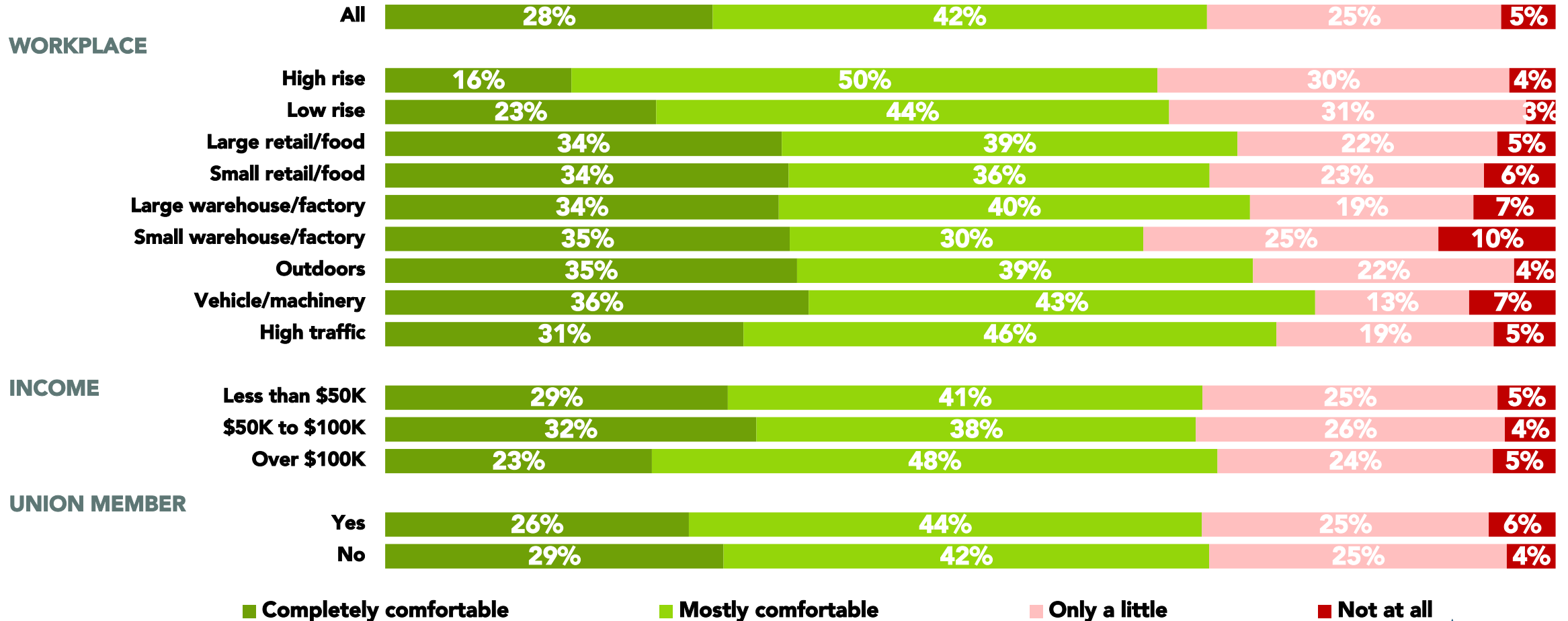
■ Completely comfortable
 ■ Mostly comfortable
 ■ Only a little
 ■ Not at all



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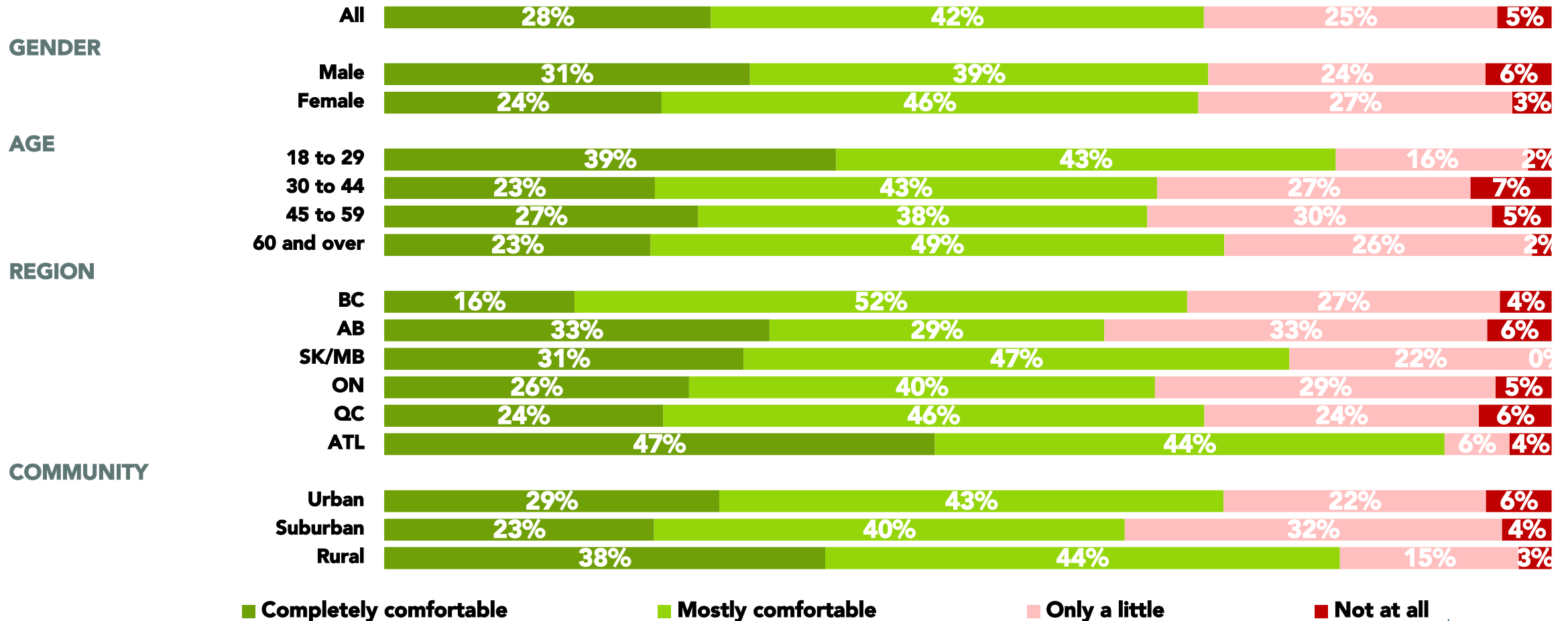
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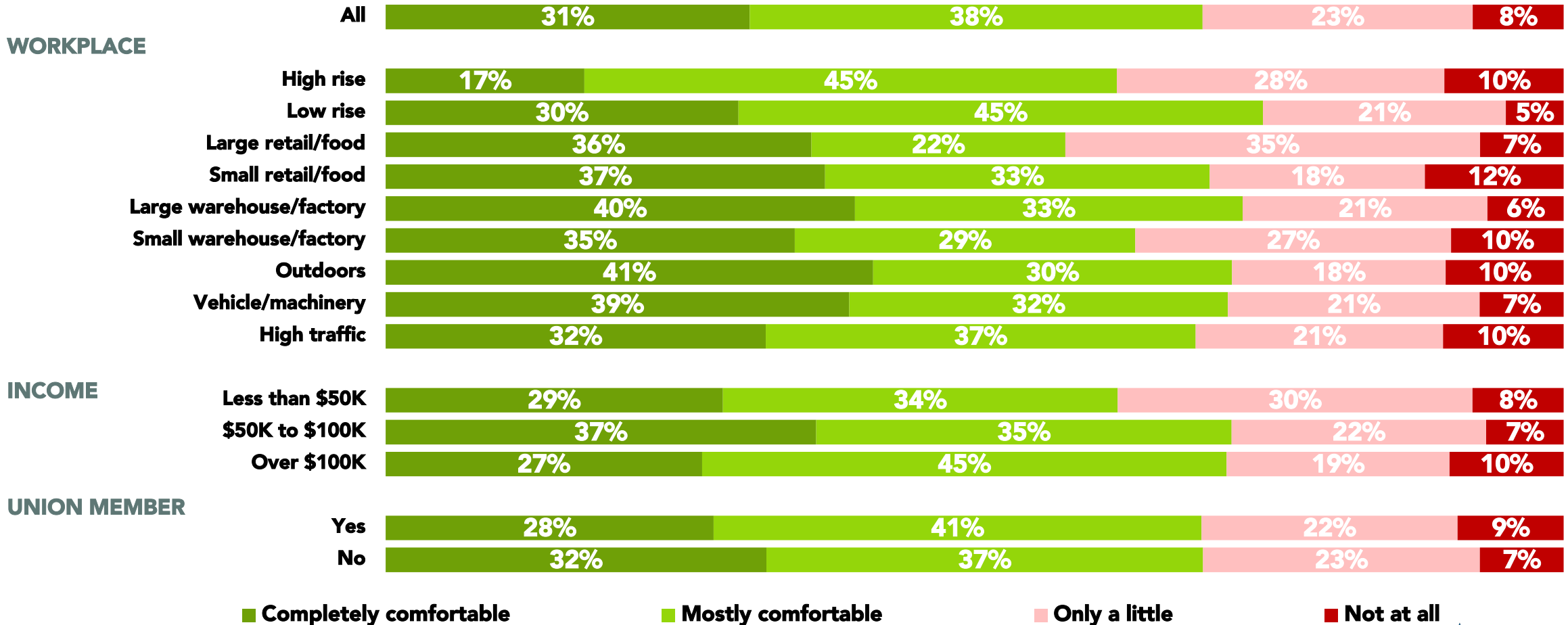
## THE PROCESS OF GETTING IN AND OUT OF THE WORKPLACE



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

# HOW COMFORTABLE ARE YOU WITH...

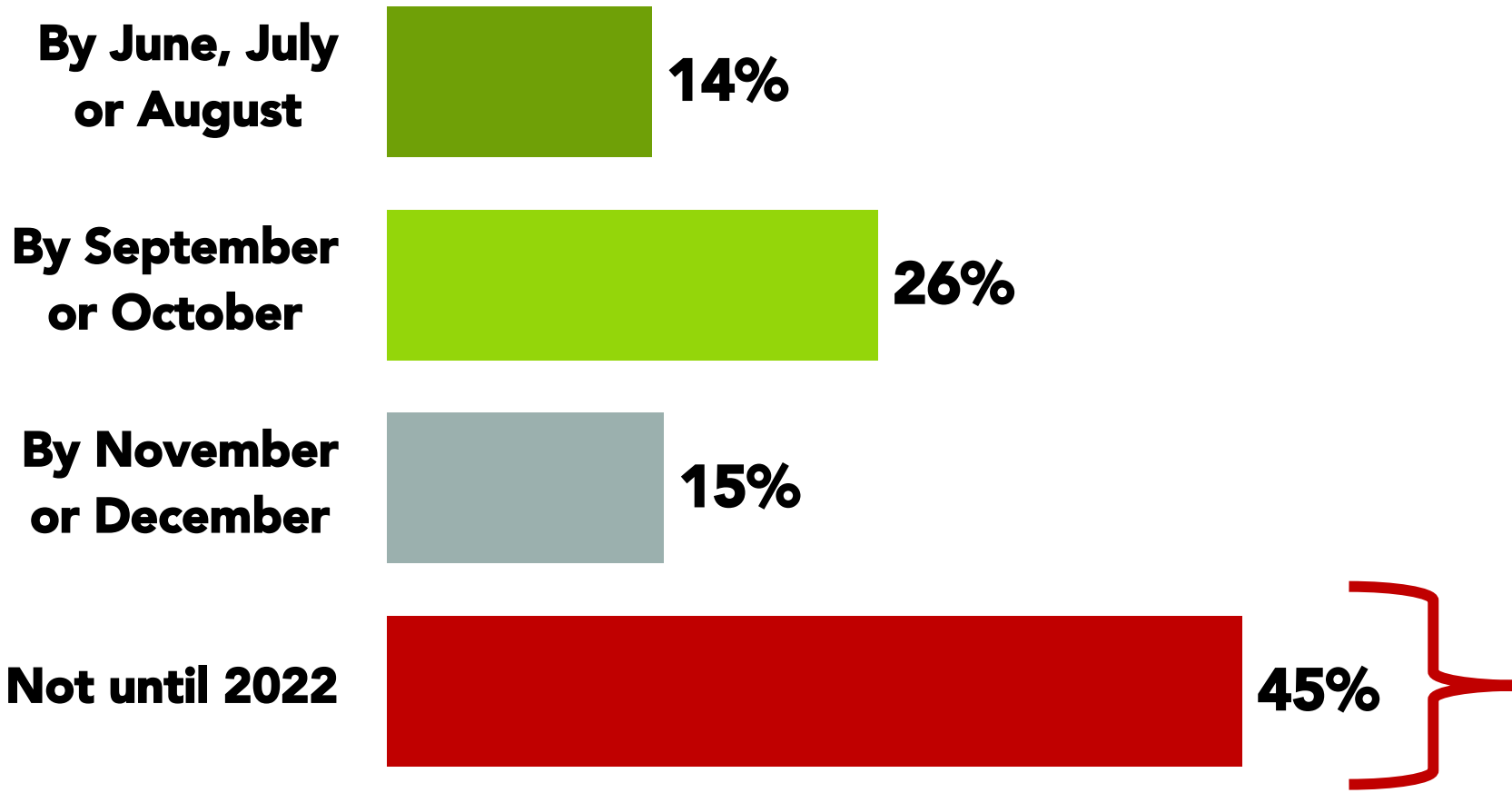
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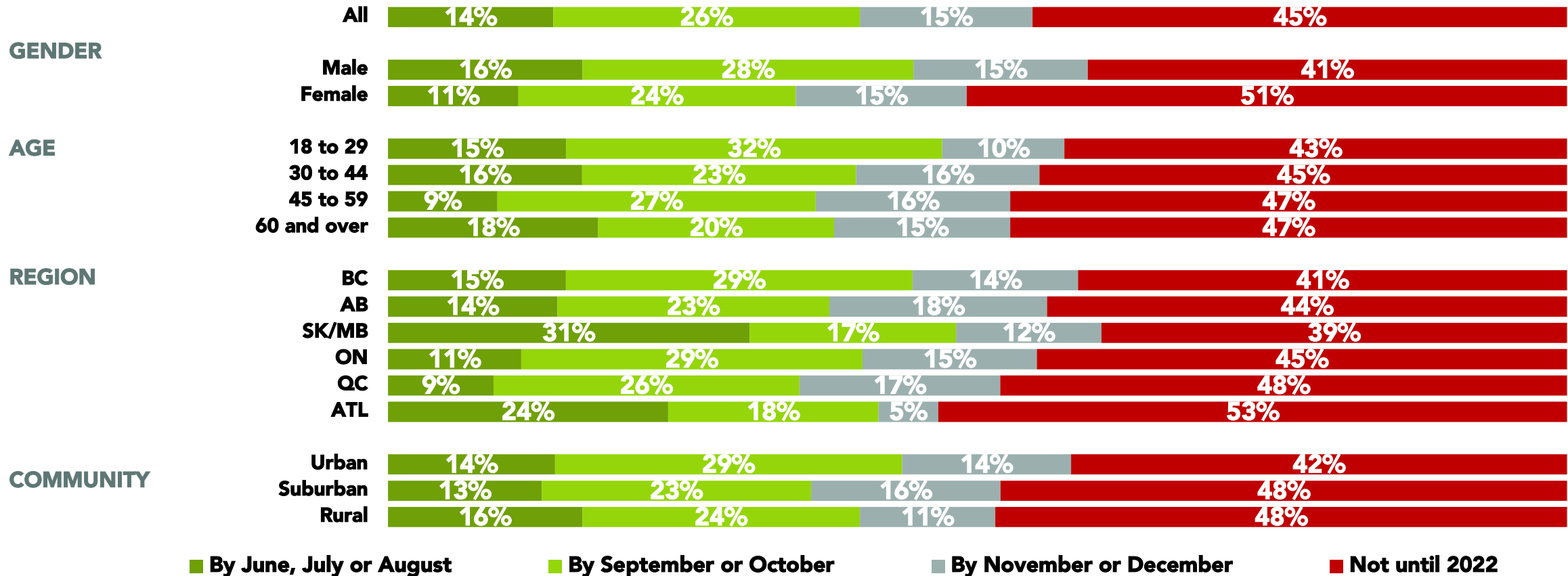
# WORKPLACE RETURNING TO NORMAL



**JUST UNDER  
1 IN 2  
DO NOT THINK  
THEIR  
WORKPLACE  
WILL RETURN TO  
NORMAL UNTIL  
NEXT YEAR**

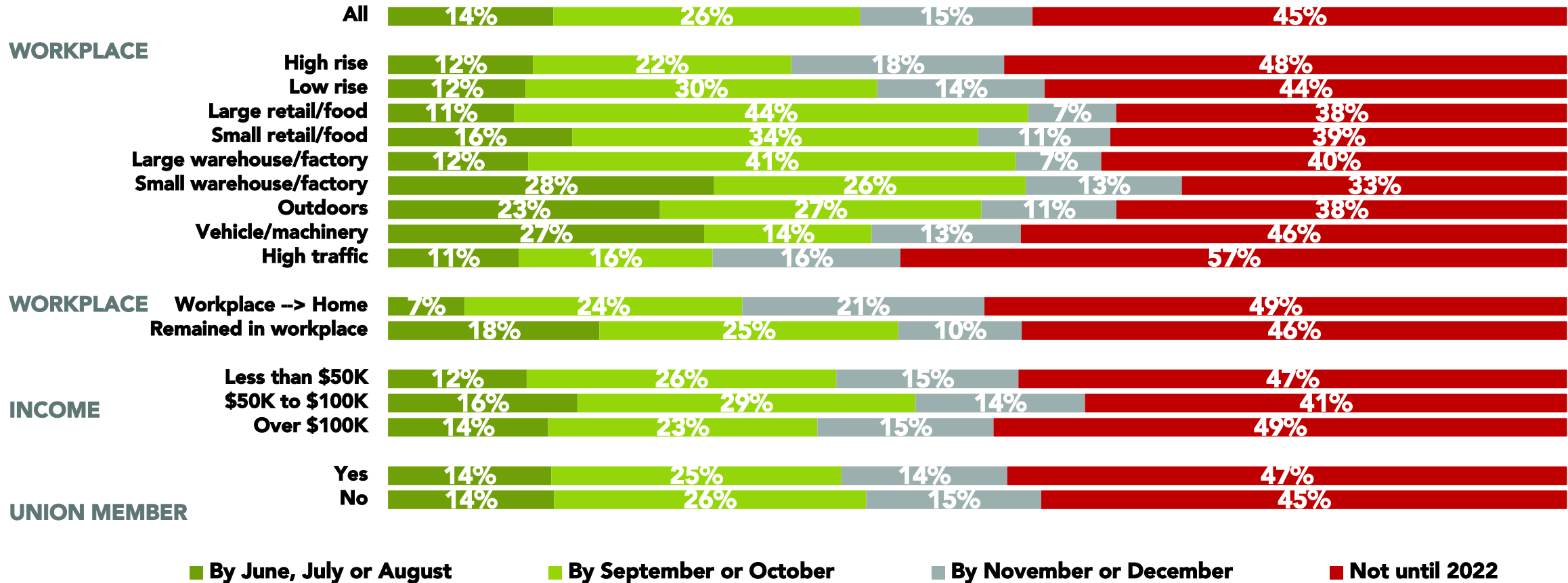
When do you think your workplace will be more or less back to normal like it was before the pandemic?

# WORKPLACE RETURNING TO NORMAL



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